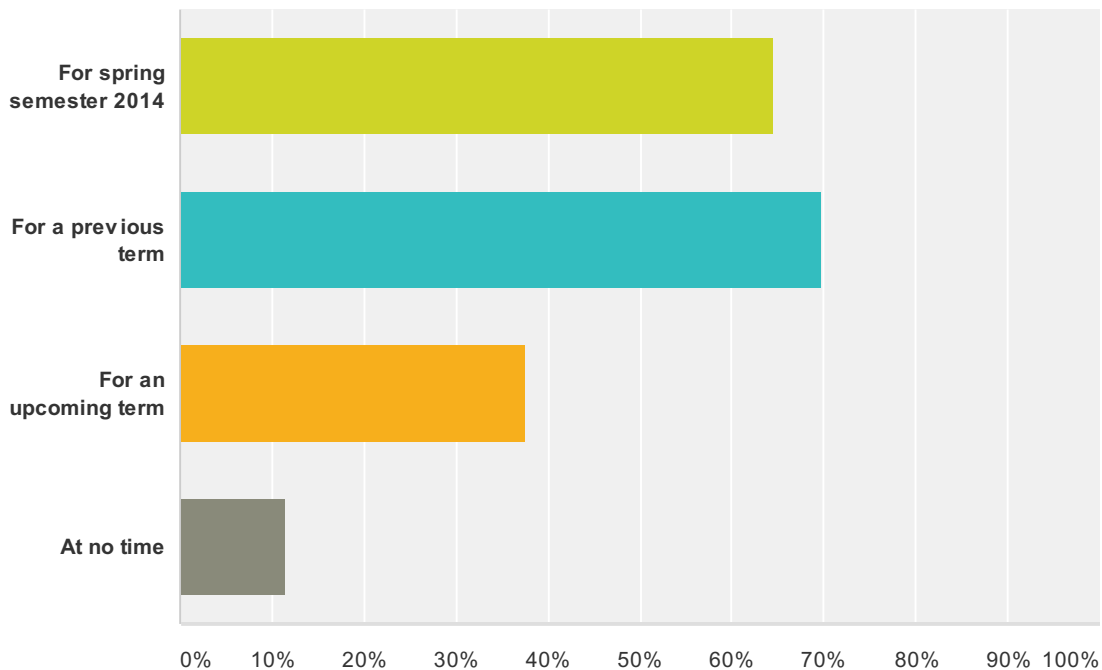


Q1 I receive(d) services from Disabled Students Programs and Services (DSPS) at the College of Marin (please indicate all that apply):

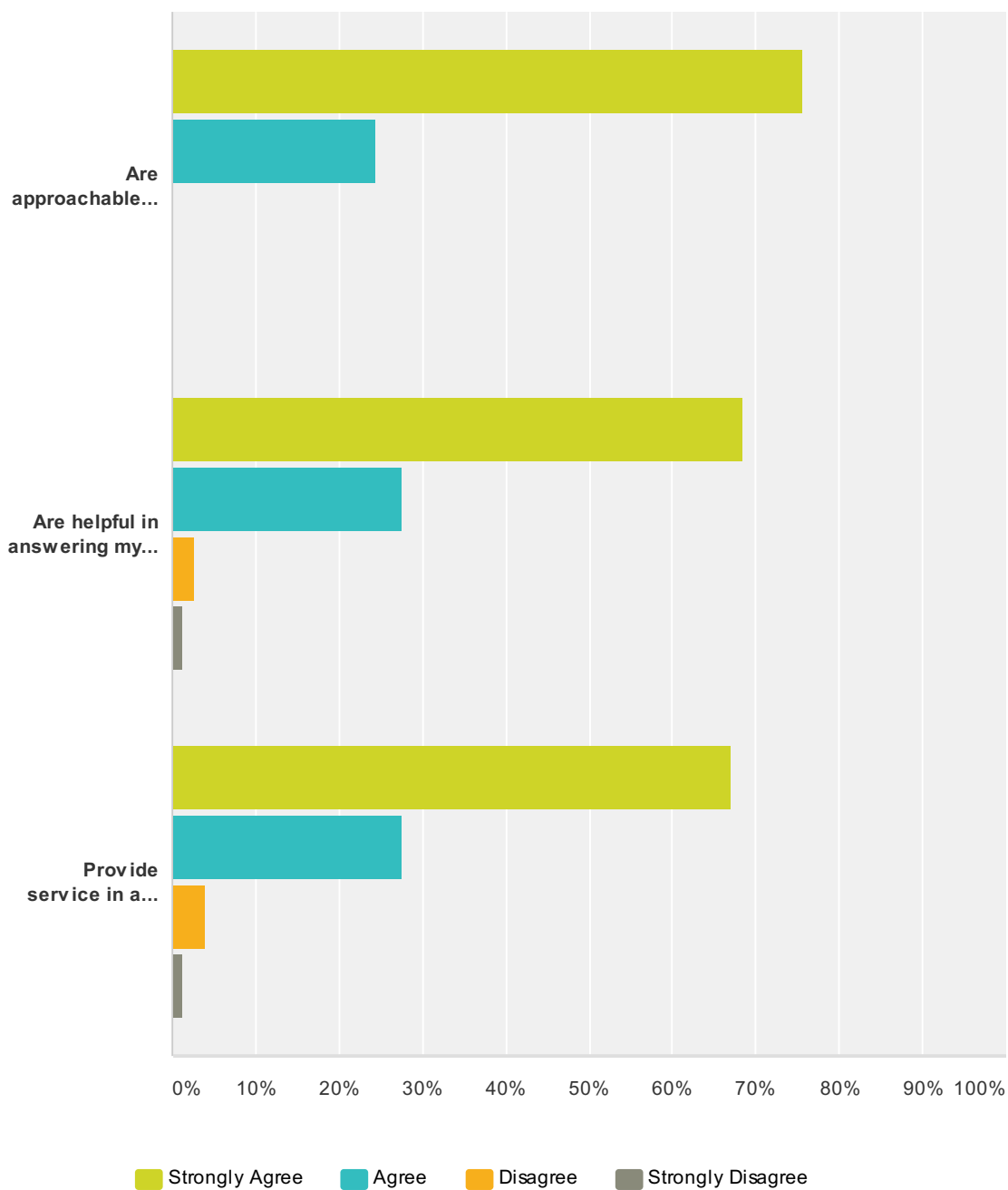
Answered: 96 Skipped: 1



Answer Choices	Responses
For spring semester 2014	64.58% 62
For a previous term	69.79% 67
For an upcoming term	37.50% 36
At no time	11.46% 11
Total Respondents: 96	

Q2 The counselors in DSPS:

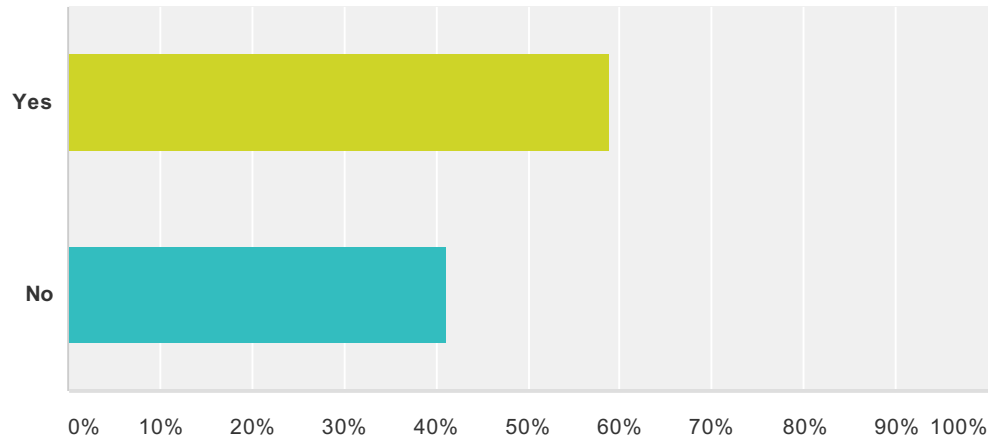
Answered: 78 Skipped: 19



	Strongly Agree	Agree	Disagree	Strongly Disagree	Total
Are approachable and friendly.	75.64% 59	24.36% 19	0.00% 0	0.00% 0	78
Are helpful in answering my questions.	68.42% 52	27.63% 21	2.63% 2	1.32% 1	76
Provide service in a timely fashion.	67.11% 51	27.63% 21	3.95% 3	1.32% 1	76

Q3 Did you receive academic counseling from DSPS?

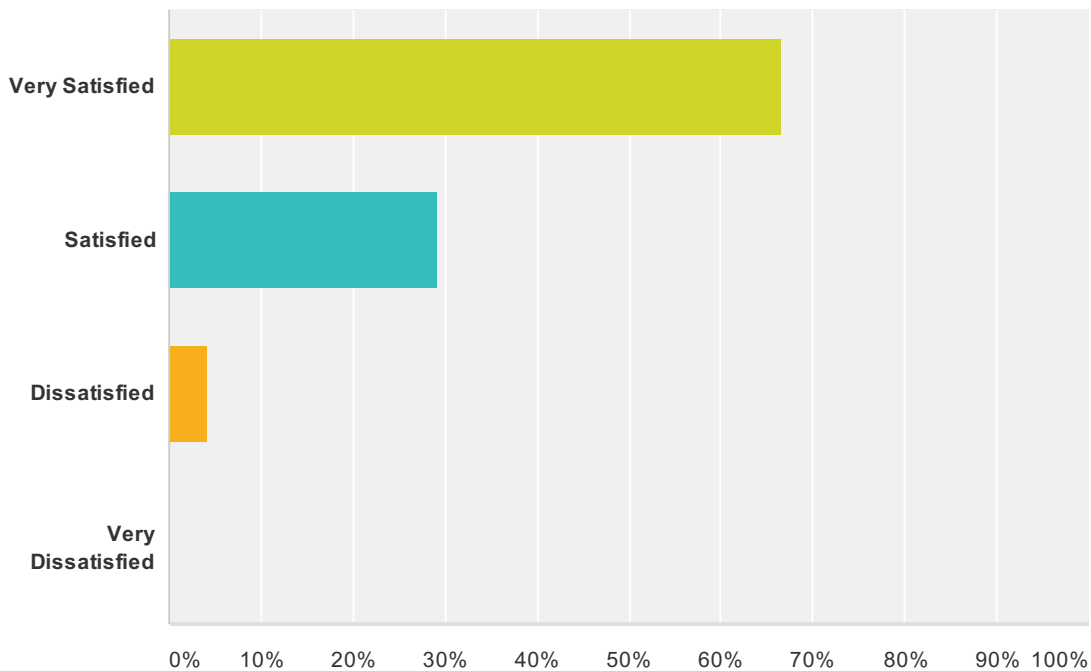
Answered: 78 Skipped: 19



Answer Choices	Responses	
Yes	58.97%	46
No	41.03%	32
Total		78

Q4 Please rate your satisfaction with the academic counseling service you received at DSPS.

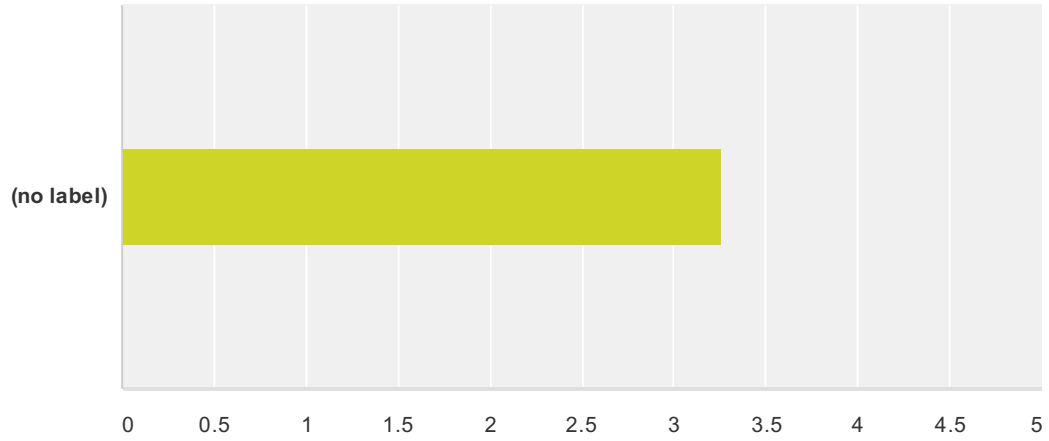
Answered: 48 Skipped: 49



Answer Choices	Responses
Very Satisfied	66.67% 32
Satisfied	29.17% 14
Dissatisfied	4.17% 2
Very Dissatisfied	0.00% 0
Total	48

Q5 The hours the office is open works for my schedule.

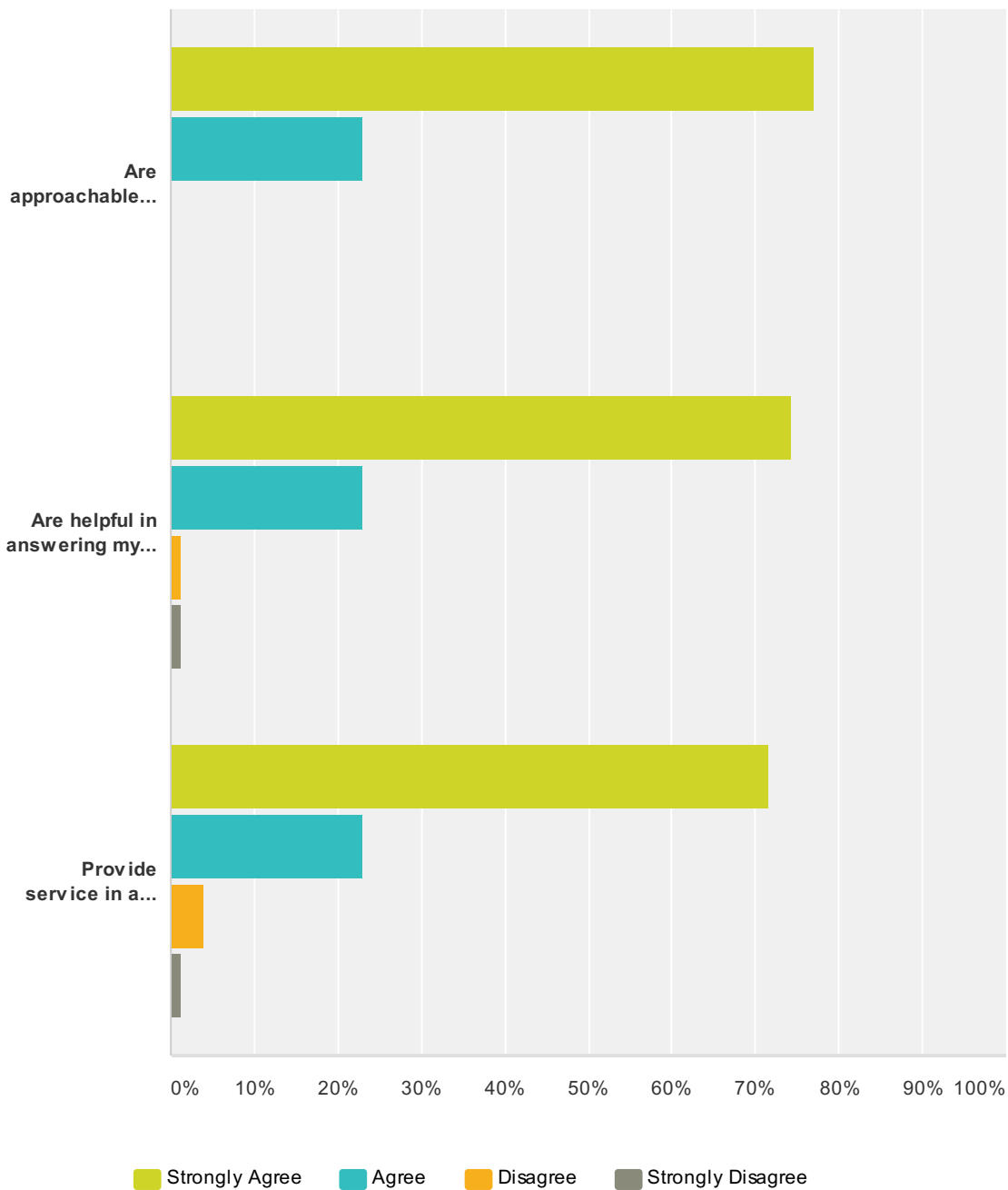
Answered: 72 Skipped: 25



	Strongly Agree	Agree	Disagree	Strongly Disagree	Total	Average Rating
(no label)	37.50% 27	52.78% 38	8.33% 6	1.39% 1	72	3.26

Q6 The staff of DSPS:

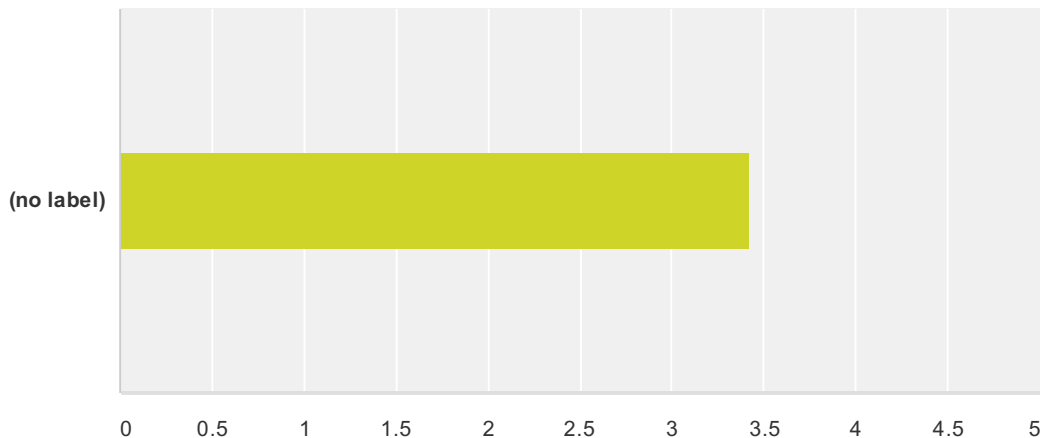
Answered: 75 Skipped: 22



	Strongly Agree	Agree	Disagree	Strongly Disagree	Total
Are approachable and friendly.	77.03% 57	22.97% 17	0.00% 0	0.00% 0	74
Are helpful in answering my questions.	74.32% 55	22.97% 17	1.35% 1	1.35% 1	74
Provide service in a timely fashion.	71.62% 53	22.97% 17	4.05% 3	1.35% 1	74

Q7 Priority registration has helped me get into the classes I wanted.

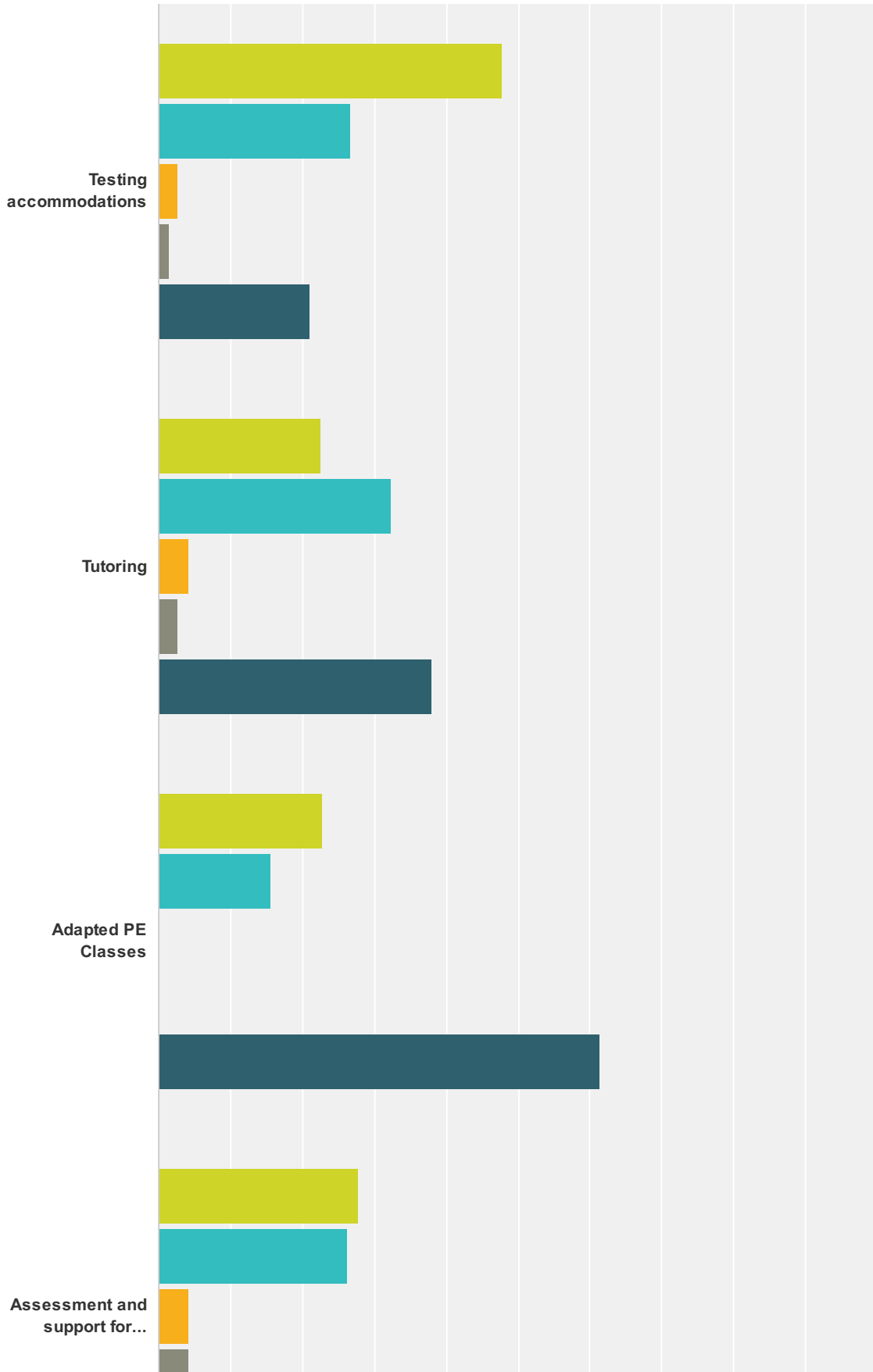
Answered: 72 Skipped: 25



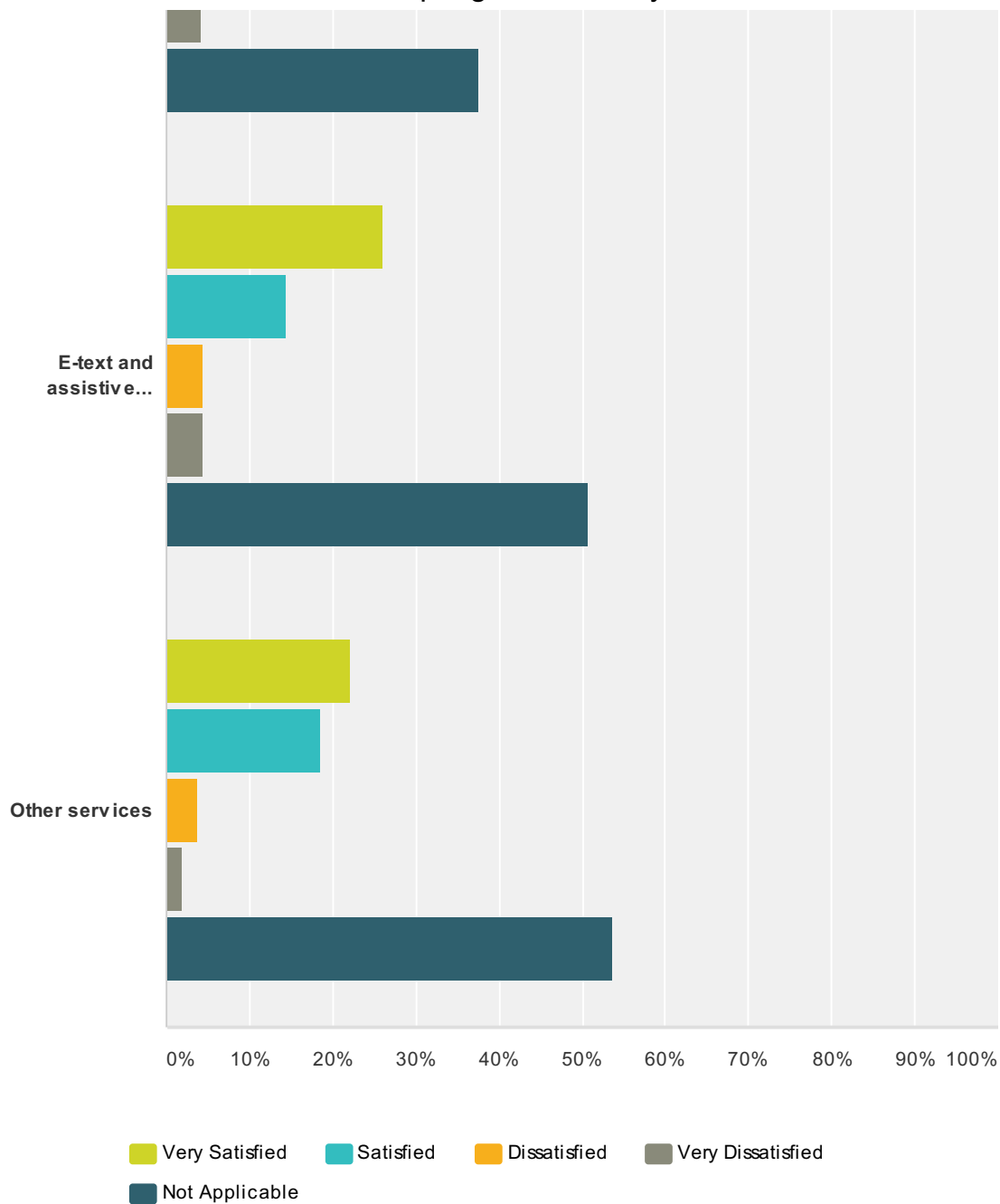
	Strongly Agree	Agree	Disagree	Strongly Disagree	Total	Average Rating
(no label)	55.56% 40	33.33% 24	8.33% 6	2.78% 2	72	3.42

Q8 Please rate your satisfaction with support services offered by DSPS staff:

Answered: 76 Skipped: 21



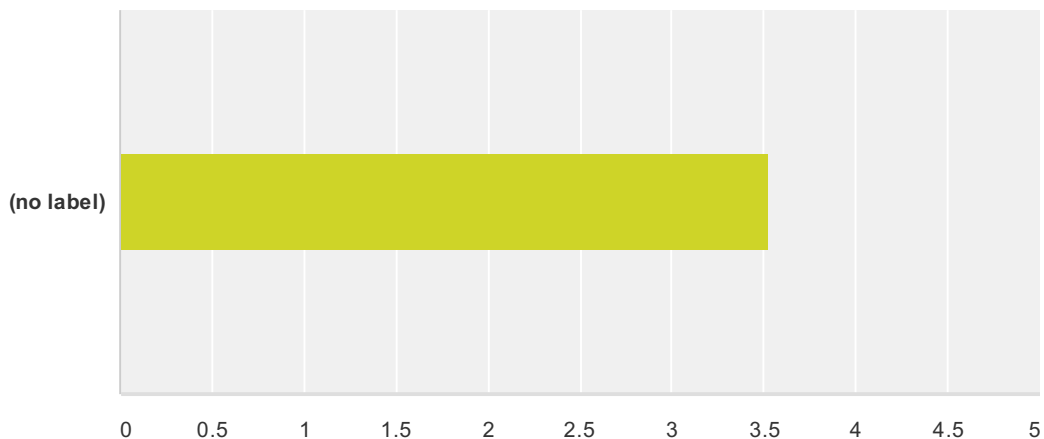
DSPS Spring 2014 Survey



	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Applicable	Total
Testing accommodations	47.89% 34	26.76% 19	2.82% 2	1.41% 1	21.13% 15	71
Tutoring	22.54% 16	32.39% 23	4.23% 3	2.82% 2	38.03% 27	71
Adapted PE Classes	22.86% 16	15.71% 11	0.00% 0	0.00% 0	61.43% 43	70
Assessment and support for learning disabilities	27.78% 20	26.39% 19	4.17% 3	4.17% 3	37.50% 27	72
E-text and assistive technology assistance	26.09% 18	14.49% 10	4.35% 3	4.35% 3	50.72% 35	69
Other services	22.22% 12	18.52% 10	3.70% 2	1.85% 1	53.70% 29	54

Q9 I feel comfortable coming to DSPS.

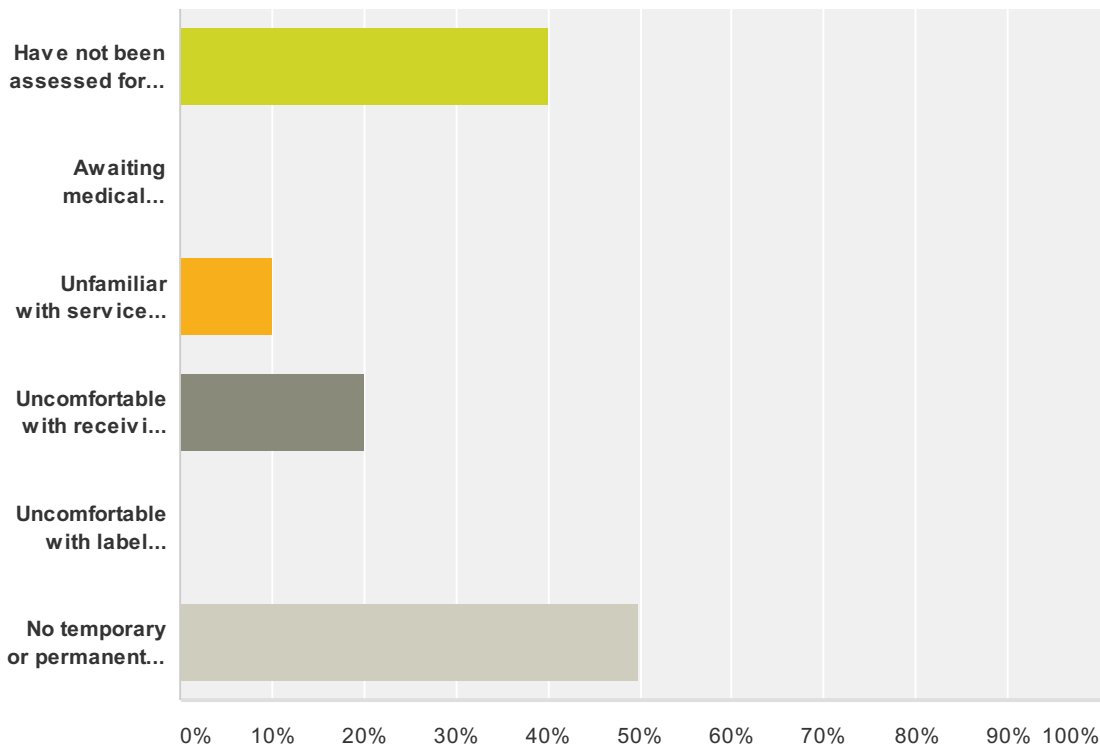
Answered: 75 Skipped: 22



	Strongly Agree	Agree	Disagree	Strongly Disagree	Total	Average Rating
(no label)	64.00% 48	26.67% 20	8.00% 6	1.33% 1	75	3.53

Q10 What are the reason(s) you have not or don't plan to use the services?

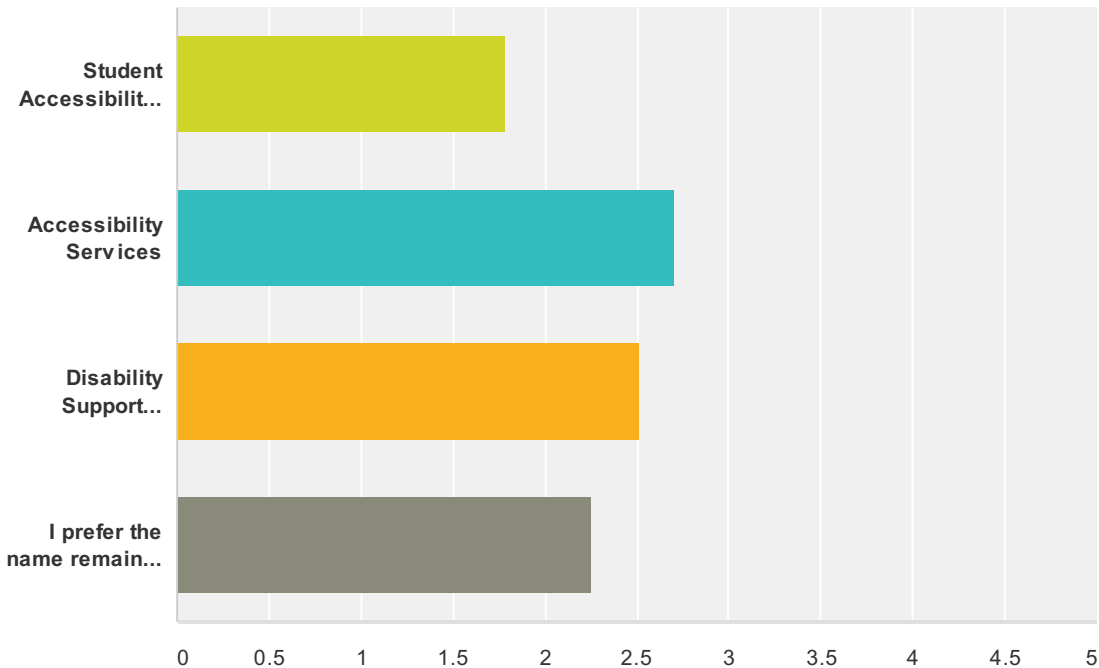
Answered: 10 Skipped: 87



Answer Choices	Responses
Have not been assessed for need	40.00% 4
Awaiting medical documentation	0.00% 0
Unfamiliar with services available	10.00% 1
Uncomfortable with receiving service(s), e.g. "I can do it on my own"	20.00% 2
Uncomfortable with label "disability"	0.00% 0
No temporary or permanent disability	50.00% 5
Total Respondents: 10	

Q11 DSPS is considering a name change for the department. Your feedback is invited in ranking the following choices. (Number 1 representing first choice)

Answered: 86 Skipped: 11



	1	2	3	4	Total	Average Rating
Student Accessibility Services	52.54% 31	22.03% 13	20.34% 12	5.08% 3	59	1.78
Accessibility Services	10.71% 6	37.50% 21	23.21% 13	28.57% 16	56	2.70
Disability Support Services	24.07% 13	24.07% 13	27.78% 15	24.07% 13	54	2.52
I prefer the name remain Disabled Students Programs and Services	47.76% 32	11.94% 8	7.46% 5	32.84% 22	67	2.25

**Q12 Please share any additional comments
or suggestions here:**

Answered: 28 Skipped: 69