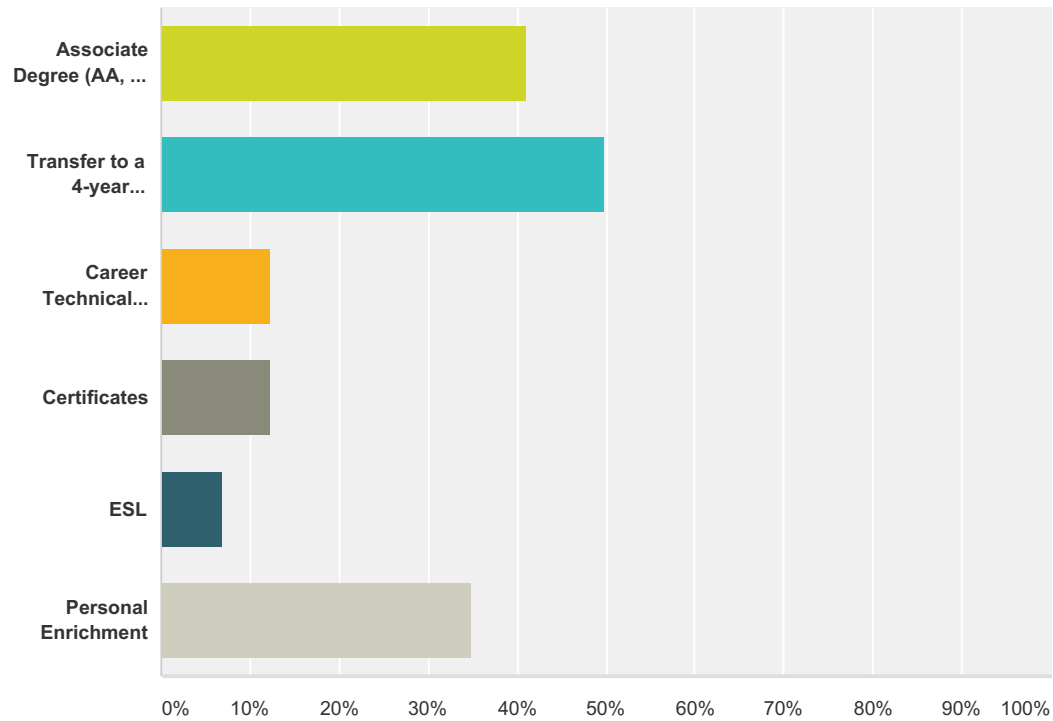


### Q1 What are your objectives as a College of Marin student? (please check all that apply)

Answered: 146 Skipped: 13



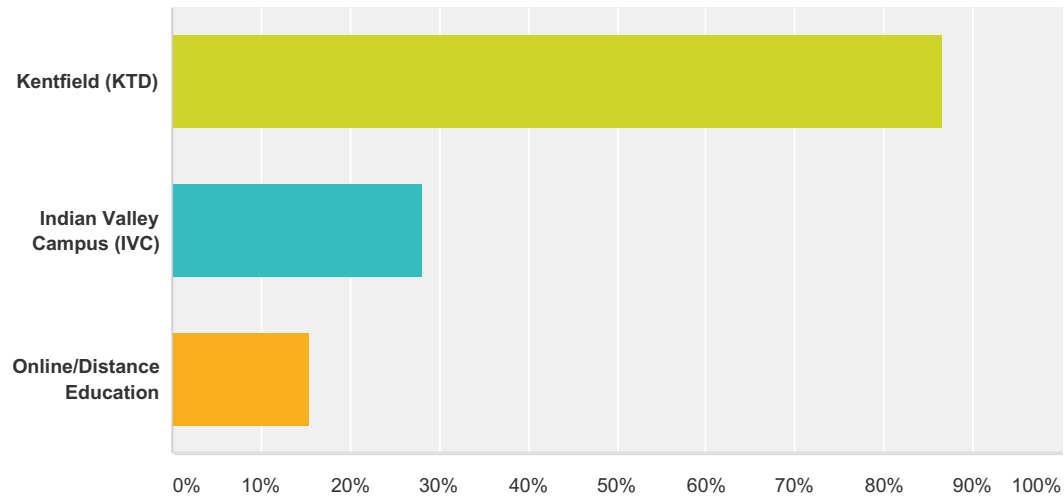
Answer Choices	Responses
Associate Degree (AA, AS, AA-T, AS-T)	41.10% 60
Transfer to a 4-year University or College	50.00% 73
Career Technical Education (Career/Job training)	12.33% 18
Certificates	12.33% 18
ESL	6.85% 10
Personal Enrichment	34.93% 51

Total Respondents: 146

#	Other (please specify)	Date
1	concurrently enrolled high school student	2/26/2016 12:21 PM
2	I be just tryin ta improve mah thang game so I can find b etta employment n' improve mah game.	2/26/2016 12:00 PM
3	undecided as of now	2/25/2016 8:21 PM
4	boost resume	2/25/2016 6:53 PM
5	gaining job skills	2/24/2016 11:24 PM
6	I am staff	2/24/2016 12:19 PM
7	High school credits	2/24/2016 11:02 AM
8	Pre nursing or nursing degree	2/24/2016 4:41 AM
9	Concurrent high school enrollment	2/23/2016 9:48 PM
10	current employee	2/23/2016 3:16 PM
11	Pre-reqs for Master's Programs	2/23/2016 2:48 PM
12	Faculty	2/23/2016 1:21 PM
13	prereqs for graduate school that I did not take in undergrad	2/23/2016 1:16 PM
14	community	2/23/2016 12:56 PM
15	I am a professor.	2/23/2016 12:43 PM

### Q2 Which campuses do you attend? (please check all that apply)

Answered: 156 Skipped: 3

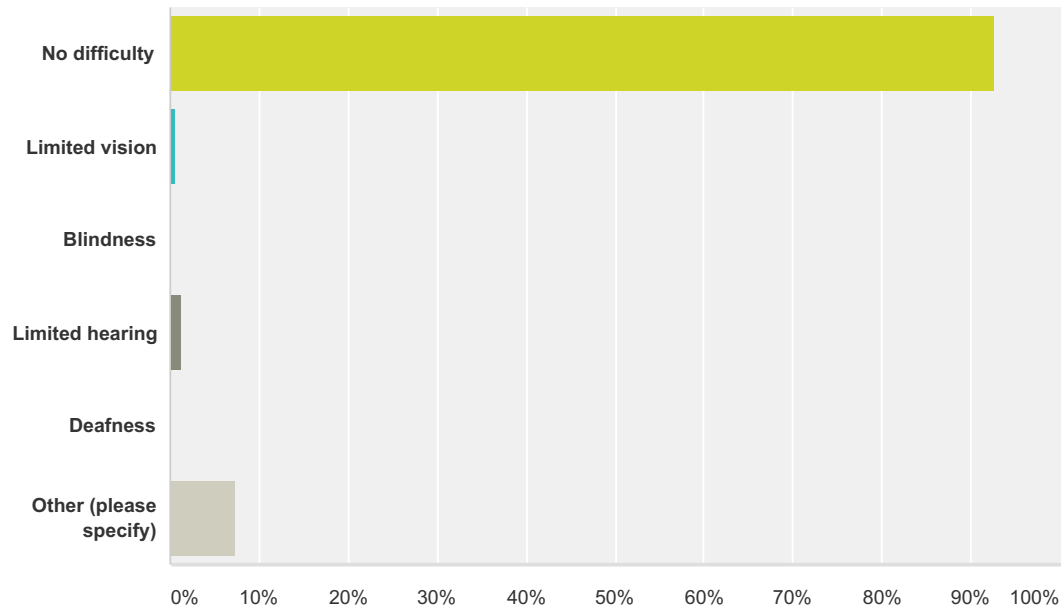


Answer Choices	Responses
Kentfield (KTD)	86.54% 135
Indian Valley Campus (IVC)	28.21% 44
Online/Distance Education	15.38% 24
<b>Total Respondents: 156</b>	

#	Other (please specify)	Date
1	No classes at IVC in Computer tech	3/10/2016 5:54 AM
2	Berkeley City College	2/24/2016 12:02 AM

**Q3 Have you had difficulty accessing/navigating the College of Marin website, the MYCOM Portal or other COM Online Services as a result of any of the following disabilities? Please check all that apply.**

Answered: 152 Skipped: 7



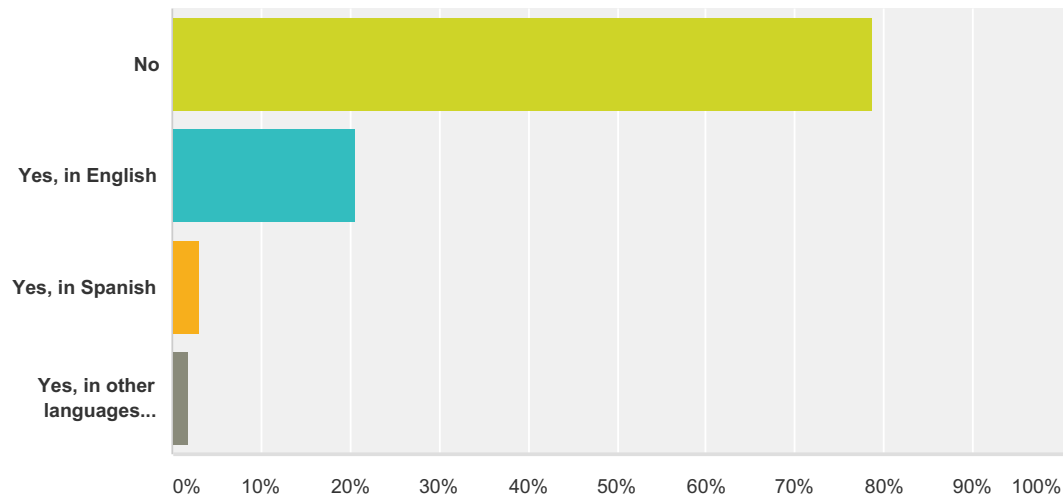
Answer Choices	Responses	Count
No difficulty	92.76%	141
Limited vision	0.66%	1
Blindness	0.00%	0
Limited hearing	1.32%	2
Deafness	0.00%	0

Other (please specify)	7.24%	11
<b>Total Respondents: 152</b>		

#	Other (please specify)	Date
1	It seems to be down a lot. Going to Santa Rosa JC as you College charges for Parking Pass and a Bus Pass, thought of taking the bus, but it took 3 hours to get from Novato to Kentfield and SRJC has many more of the classes i need.	3/7/2016 11:15 AM
2	it is hard to find where my super search was located the email is weird now it is hard to navigate and i couldn't really figure it out when i needed to communicate with my teachers	2/28/2016 4:58 PM
3	Usually works well but finding basics can be tricky. Just trying to find out when spring break is seems like a herculean task.	2/27/2016 1:15 PM
4	I find dat it is sometimes hard as fuck ta navigate tha freshly smoked up MyCom portal at times n' it is hard as fuck findin a school representatizzle ta help.	2/26/2016 12:00 PM
5	navigation is unclear sometimes, especially in registration, fees etc.	2/25/2016 8:21 PM
6	The new website is not a little difficult to be navigate and confusing. need improvement	2/24/2016 1:14 AM
7	I have no difficulty but it is a bit convoluted to get around and I would imagine its hard for those that are not familiar with navigating websites my find it somewhat difficult.. le when you are in the MOODLE portal there is no easy way to get back to your email. it should be a button to the right that is highlighted. It took me a couple of days to find the back to my com.	2/23/2016 11:11 PM
8	The new website has been a disaster for me this semester! It is almost impossible to access and navigate from my Toshiba laptop or from my Android cellphone. Once the old system went down (unannounced in advance to the students,) and the new system "took over" at the start of this semester, it has been for me - total bedlam with the COM Online Services! I was unable to access my records from off campus, necessitating several trips to campus seeking help from staff - who tried to assist but were ALSO unable to do so, for at least a couple of weeks. Apparently the lobby computers near the Registrar, are almost useless; most staff were unable to solve even a basic login issue; the e-mail "help" requests to Admissions went unheeded; and after FINALLY finding one person in Admissions who could reset a password, it became apparent that the ONLY computers on campus which were able to do student business were the ones in the Library. (All of this after classes were in session for two weeks! Thereby causing one, who had been trying "from home" to be able to use a computer to do the customary and usual online college business to suffer a fiasco of a start to the new semester!) Horrible new system in my opinion! COM must've shelled out a lot of money for an Online system that "just doesn't work right", in order to replace a perfectly fine previous Online system that DID what it was designed to do! Sad.	2/23/2016 1:17 PM
9	colorblind: colors red & green blur and shift...complicates process of transitioning through the site and get stuck searching for specific COM navigation links (to go here, to go there) for upsetting amounts of time (over 90-100 seconds).	2/23/2016 12:56 PM
10	At first I did. it was a little confusing at first.	2/23/2016 12:51 PM
11	the design is awful	2/23/2016 12:48 PM

**Q4 Would you be more likely to use the College of Marin website, the MYCOM Portal or other COM Online Services if offered as an audio format in English, Spanish or other languages? (please check all that apply)**

Answered: 155 Skipped: 4



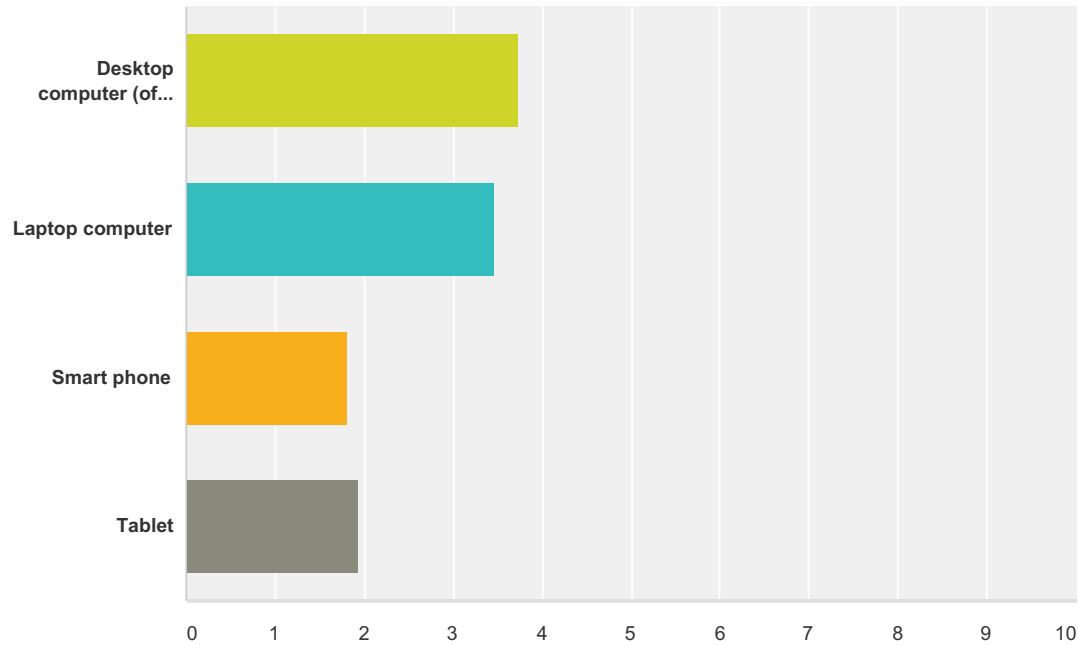
Answer Choices	Responses
No	78.71% 122
Yes, in English	20.65% 32
Yes, in Spanish	3.23% 5
Yes, in other languages (please specify)	1.94% 3
<b>Total Respondents: 155</b>	

#	Yes, in other languages (please specify)	Date
1	Chinese(traditional)	2/24/2016 9:49 AM

2	Indian	2/23/2016 3:37 PM
3	Mandarin	2/23/2016 1:09 PM

### Q5 Which of the following personal devices do you use for College of Marin related activities? (check all that apply)

Answered: 157 Skipped: 2



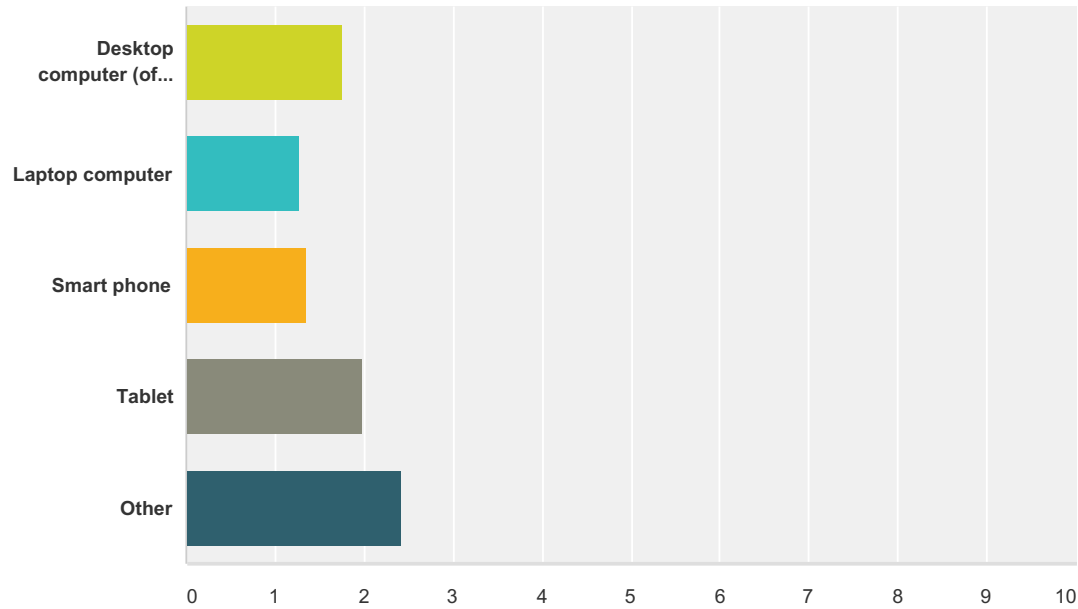
	Android	Apple	Google	UNIX	Windows	N/A	Total	Weighted Average
Desktop computer (off campus)	0.00% 0	31.45% 39	1.61% 2	0.00% 0	43.55% 54	23.39% 29	124	3.73
Laptop computer	0.68% 1	42.47% 62	5.48% 8	0.68% 1	43.15% 63	7.53% 11	146	3.47
Smart phone	27.46% 39	61.97% 88	1.41% 2	0.00% 0	2.82% 4	6.34% 9	142	1.81
Tablet	12.50% 15	46.67% 56	3.33% 4	0.00% 0	1.67% 2	35.83% 43	120	1.94



#	Other (please specify)	Date
1	occasionally my ASUS laptop as backup	3/2/2016 9:02 AM
2	I have and use more then the 4 choices offered	2/25/2016 8:21 PM
3	Wacom digitizer	2/24/2016 8:59 PM
4	All of the above for every case.	2/23/2016 2:10 PM
5	I cannot check all that apply to me becuase its radio buttons not boxes! I also use Windows computers off campus.	2/23/2016 1:21 PM
6	Neither my Android cell phone, nor my Windows laptop computer are able to successfully access this new Online system at COM.	2/23/2016 1:17 PM

### Q6 Please rate the level of access you have to hardware required for school work (computers, laptops, tablets, etc).

Answered: 156 Skipped: 3

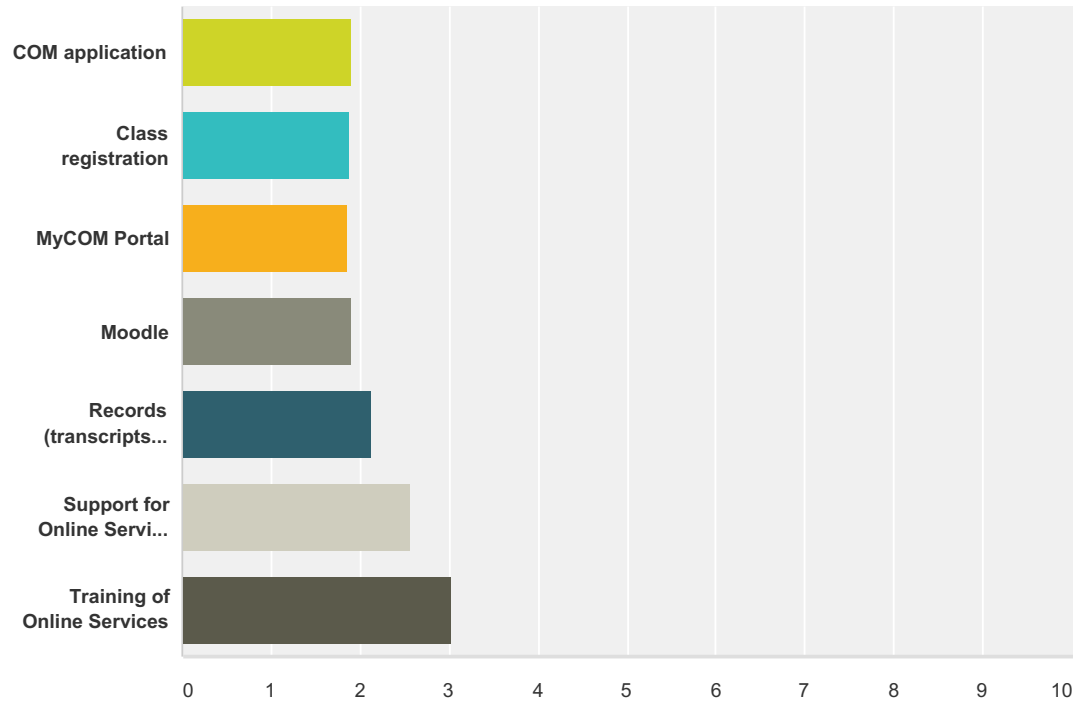


	Have regular access	Have limited access	Have no access	N/A	Total	Weighted Average
Desktop computer (off campus)	62.88% 83	14.39% 19	9.09% 12	13.64% 18	132	1.75
Laptop computer	81.69% 116	9.86% 14	1.41% 2	7.04% 10	142	1.27
Smart phone	81.94% 118	6.94% 10	4.86% 7	6.25% 9	144	1.36
Tablet	52.89% 64	9.09% 11	14.05% 17	23.97% 29	121	1.98
Other	14.29% 7	8.16% 4	6.12% 3	71.43% 35	49	2.43

#	Additional comments:	Date
1	Not able to access school computers or use laptop while at school	3/9/2016 2:02 PM
2	I cant make appointments from any of my apple devices	3/2/2016 9:02 AM
3	Can we share with others courses resources too?	3/1/2016 2:54 PM
4	it is harder to navigate the website through my phone which is annoying when my teachers send something and i want my phone to use to do hw as well bc i always have it with me. i think the school should have some kind of application that all the students can download and it would be easy to navigate. the portal was easier to use before this new change.	2/28/2016 4:58 PM
5	I hate moodle, i think that having school work printed out rather than posted online is way better and easier to keep up with class work.	2/27/2016 11:25 AM
6	photography and jewelry materials and tools are expensive with no financial aid	2/25/2016 8:05 AM
7	However, there is NO connectivity to the network at Indian Valley classrooms. That is ludicrous for a technology-based class! As a result, much less is accomplished in each class hour than should be. Time and money is being wasted, and I am not receiving the education that I have paid for.	2/24/2016 8:59 PM
8	There is no longer an IT tech at IV since Marygale retired. I am in the court reporting program, and our program has had nothing but trouble since her retirement. They have a grad student trying to be the IVC tech, and she knows nothing about the CR program. I needed some school software loaded onto a library computer. A work order was put in. I nagged them for MONTHS to get it done, and finally the work order was just cancelled. I am VERY unhappy that COM has not put a live body IT technician at the IVC campus. We pay the same tuition at Kentfield, yet I feel like our campus is treated less than. We need someone to fix the problem when it happens, not weeks later when the Kentfield guy can make an appt. and come to our campus. Complaints go unanswered because of paying another salary, I'm sure, but what we have now is not a viable solution to problem. I'm very dissatisfied with the situation.	2/24/2016 10:03 AM
9	I am not sure if this is a good place to make this known, when I accessed the new webmail, office 365 took over my laptop and uninstalled my previously installed (owned) ms office. I can reinstall it which I will. However it is quite a nuisance to have that happen when I was not willing to go to a subscription version of ms office. There was not an option offered me to keep my old version either. Thanks for listening!	2/23/2016 3:49 PM
10	I have the technology I need to prepare basic lessons for my students.	2/23/2016 1:21 PM
11	printing on campus is crazy expensive!! with \$5 minimum!!	2/23/2016 12:44 PM

### Q7 As a student at College of Marin, what has been your experience with student related services online?

Answered: 130 Skipped: 29



	Excellent	Satisfactory	Unsatisfactory	N/A	Total	Weighted Average
COM application	30.23% 39	58.14% 75	3.88% 5	7.75% 10	129	1.89
Class registration	31.54% 41	51.54% 67	15.38% 20	1.54% 2	130	1.87
MyCOM Portal	26.15% 34	63.85% 83	9.23% 12	0.77% 1	130	1.85

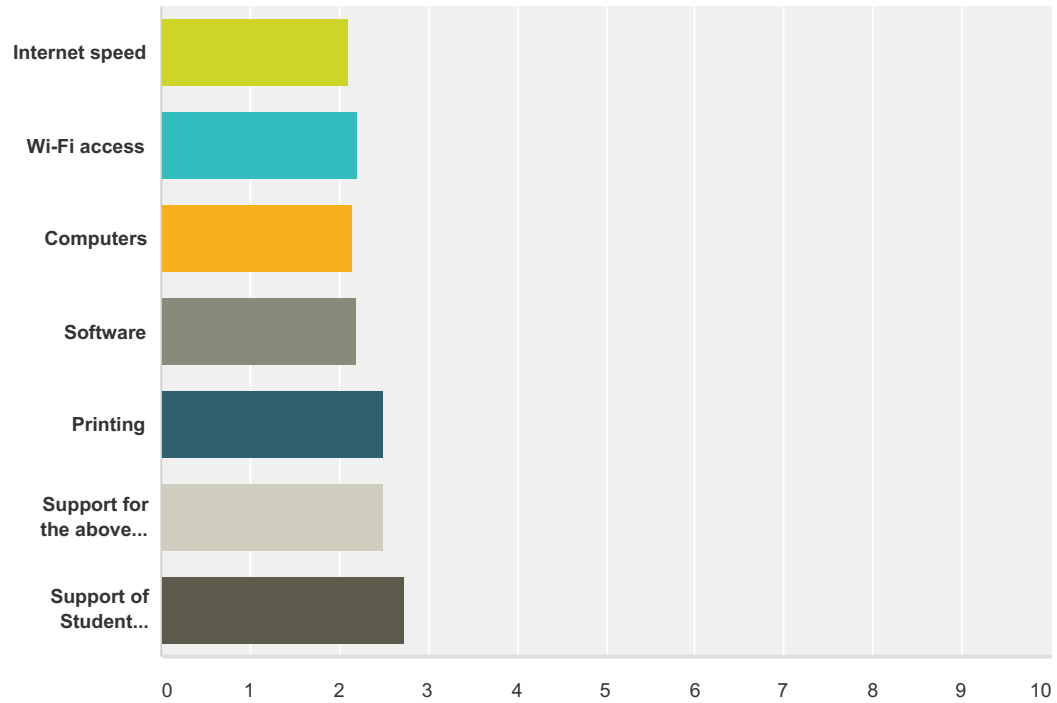
Moodle	<b>30.47%</b> 39	<b>52.34%</b> 67	<b>12.50%</b> 16	<b>4.69%</b> 6	128	1.91
Records (transcripts, test results, grades, etc.)	<b>22.05%</b> 28	<b>55.12%</b> 70	<b>10.24%</b> 13	<b>12.60%</b> 16	127	2.13
Support for Online Services (MyCOM Portal, Moodle Help, Help Desk, etc.)	<b>17.19%</b> 22	<b>39.06%</b> 50	<b>14.06%</b> 18	<b>29.69%</b> 38	128	2.56
Training of Online Services	<b>9.84%</b> 12	<b>27.87%</b> 34	<b>11.48%</b> 14	<b>50.82%</b> 62	122	3.03

#	Other (please specify)	Date
1	No one seems to know, thus cant help. Time is of the essence when attending school full time and topics need to be a bit clearer. I don't want to click and figure out where to go if I have an issue. It is not user friendly. Perhaps a tutorial to familiarize.	3/2/2016 9:19 AM
2	my records from previous attendance at COM in the late 1980's through early 1990's are not connected. I had to physically send my university transcripts showing graduation from SFSU to take an entry level painting studio course this semester! (I've had many years of painting and art courses) I object to the current system of needing to reapply to COM multiple times if a semester or two of enrollment is missed. I think it would be better to update information rather than having to re-enroll multiple times! Course information and descriptions are lacking on Moodle. I think the course catalogue descriptions should be included automatically with each course on Moodle or at least an active link going to that information. Some professors/instructors don't have the time or inclination to post material on Moodle. Perhaps a student worker could be given this position to be helpful to professors.	3/1/2016 11:43 AM
3	When communicating via e mail to student services when enrolling with questions, as well as reporting a problem with this process (enrolling kept re-directing me in circles) there was no reply, I did call, and the problem got documented and fixed	2/25/2016 8:45 PM
4	See comments under item #6. I took the trouble to send an e-mail to Elizabeth Pratt three weeks ago (February 3rd) but I have not had the courtesy of a reply, nor has there been any apparent effort to fix the problems.	2/24/2016 9:14 PM
5	Moodle is horrendously out of date with a very convoluted user interface and experience. This thing badly needs to be replaced with something that has a professionally developed UI/UX.	2/24/2016 5:17 PM
6	I contacted the Dean of Enrollment Services and left her a voicemail. She never bothered to call me back.	2/24/2016 1:08 PM
7	Everything is great on a computer but unacceptable on a smartphone. I havent tried since we got the new portal though since it has always been a huge waste of time.	2/24/2016 11:26 AM
8	the menus need to be streamlined on moodle and mycom. Too much info use pop ups, messy. The return to mycom from the moodle screen is not in a traditional toolbar location nor sidebar.	2/24/2016 4:49 AM
9	Unofficial transcripts are not in a printer friendly format.	2/24/2016 2:08 AM
10	Need to have clear instructions to all departments in regard to receiving official transcript from other colleges. Also other department should have direct access to official transcripts or instruction on how to check with enrollment service about obtaining official transcript received from different colleges.	2/24/2016 1:24 AM
11	The most recent upgrade was launched poorly. I was not able to login even though I followed directions and had the proper id code. I submitted a ticket and the problem was solved.	2/23/2016 9:30 PM
12	There is an internet site that data is pulled to enter your major which is not publicized or linked to enough to be useful. I don't even remember the URL to get back to it.	2/23/2016 6:25 PM

13	It's not exactly easy to get around the COM/MyCOM sites. It could be a lot more user friendly/intuitive.	2/23/2016 3:06 PM
14	Not sure if this goes here, but Moodle is a decent platform only if teachers use it properly and consistently. It would be great if all teachers got training on how to use all of the features like discussion forums and the online grade book.	2/23/2016 2:51 PM
15	I really need to emphasize that the Online services USED TO be excellent. But this semester the NEW Online services are a disaster as far as I am concerned!	2/23/2016 2:02 PM
16	The multiple websites in the application and registration process are confusing. It's hard to find things on MyCOM though the new interface is better.	2/23/2016 1:42 PM
17	I don't know what COM application is.	2/23/2016 1:24 PM
18	I am faculty and cannot adequately evaluate this question.	2/23/2016 1:21 PM
19	I tried to find out how to configure my Outlook (not 365) on my computer for my COM email. I could not find how to accomplish this task.	2/23/2016 1:08 PM
20	messages received through moodle appear to be deleted?	2/23/2016 12:48 PM
21	the class registration needs to be upgraded. The other community college class registrations are much easier to use. Paying is difficult and confusing on the com class registration.	2/23/2016 12:48 PM

### Q8 As a student at College of Marin, what has been your overall experience with the quality of the following technology at COM?

Answered: 131 Skipped: 28



	Excellent	Satisfactory	Unsatisfactory	N/A	Total	Weighted Average
Internet speed	22.66% 29	50.00% 64	21.88% 28	5.47% 7	128	2.10
Wi-Fi access	20.31% 26	45.31% 58	27.34% 35	7.03% 9	128	2.21
Computers	29.03% 36	42.74% 53	13.71% 17	14.52% 18	124	2.14

Software	<b>25.62%</b> 31	<b>44.63%</b> 54	<b>14.05%</b> 17	<b>15.70%</b> 19	121	2.20
Printing	<b>16.94%</b> 21	<b>37.10%</b> 46	<b>24.19%</b> 30	<b>21.77%</b> 27	124	2.51
Support for the above technologies at COM	<b>19.05%</b> 24	<b>37.30%</b> 47	<b>18.25%</b> 23	<b>25.40%</b> 32	126	2.50
Support of Student Services Online	<b>16.94%</b> 21	<b>32.26%</b> 40	<b>10.48%</b> 13	<b>40.32%</b> 50	124	2.74

#	Other (please specify)	Date
1	The first week of my mmst classes--multi-media implies working computers--the computers in the classrooms did not work correctly and we only just got connected to the network this week. Much time was spent passing around a flash drive so that we could get documents/info we needed, taking away from the teacher's time to actually teach. Computers do not always work, so time is also wasted moving from one computer to another. There is supposedly secure wifi access for students but I have not figured out how to sign into that and only use the unsecure access, which limits me because I do not enter passwords for accessing sites, such as adobe, without a secured connection.	3/3/2016 5:35 PM
2	Again, staff and faculty seem to not be familiar with the software or programs because it is new. Because of the change, I lost my funds in the 'go print' program here at the library. I took 4 people and 3 departments here at campus to finally have someone correct the issue. Time is of the essence and I was late for class because of the sudden loss of funds.	3/2/2016 9:19 AM
3	I don't know what "Support of Student Services Online" means.	3/1/2016 12:16 PM
4	There is limited or no WI-FI at Indian Valley Campus. I can't even make a phone call which could be dangerous if there is a school shooting and the instructor can't lock the doors.	2/27/2016 1:19 PM
5	Several of my classes require completion of online homework. Some of these homework problems require Adobe Flash or other plugins in order to load the problem. On most of the COM computers, I cannot load these homework problems due to the plugins being out of date. Call me crazy, but I think I should be able to do my schoolwork on school computers. Please update all plugins on all computers.	2/27/2016 9:35 AM
6	The server for the technology dept has not functioned from the beginning of the spring semester, thereby vastly limiting quality of instructors ability to teach effectively. This problem I know has been addressed by faculty at IVC and there has been no resolution or fix. This is 100% unacceptable and would not be tolerated in any productive, working environment, especially in the education arena.	2/25/2016 8:45 PM
7	The computers in the Auto education areas are woefully in need of upgrading and maintenance.	2/25/2016 9:51 AM

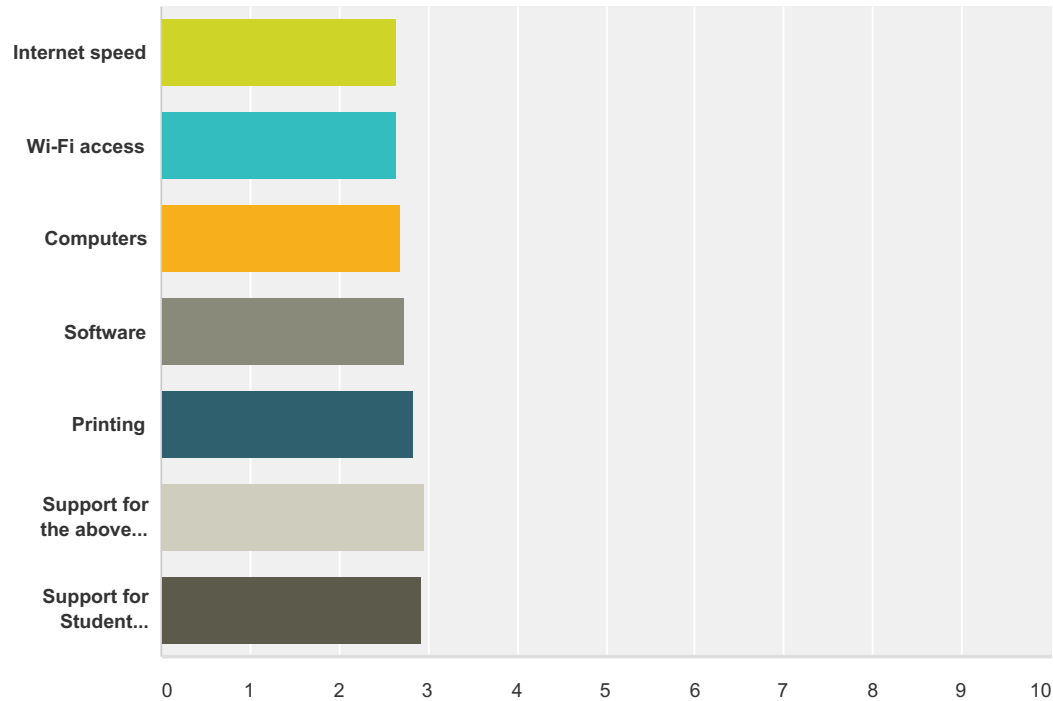


8	<p>Here is the content of my February 3rd e-mail to Ms. Pratt. I still would like to receive a reply: Dear Ms. Pratt, I have been enrolled in MMST classes at College of Marin (Indian Valley Campus) for several semesters. The previous classes have been efficiently run and I have learned a great deal about multi-media from them. However, beginning this semester, I have noticed the absence of support personnel (such as Shannon and Mary Gail, who previously kept the computers and software updated and properly running) and as a result, the elaborate and expensive computer systems installed in the labs are not running properly this semester. For example, although we are already several weeks into the semester: there is still NO ACCESS to the COM network where valuable data resides and where backup files of classwork can be temporarily stored Comprehensive software, such as Adobe Creative Suite do not run properly and many features CANNOT BE USED Rather than accessing digital PDF (and other format) files, paper needs to be printed and handed out in order to disseminate basic classroom information (NOT A VERY SUSTAINABLE practice for 2016). Computers are crashing and data is being lost! As a multi-semester student, it is clear to me that things are not running as they have been in the very recent past, and as a direct result, I am receiving comparatively diminished value from my enrollment dollars. I CANNOT be SUCCESSFUL if I DO NOT have ACCESS to FUNDAMENTAL TOOLS related to my area of study. So, I must ask, "Why are the media lab -- and its tools -- so dysfunctional this semester, as compared to previous semesters?" I'm sure that you wish COM to be beneficially competitive with other educational institutions in the area (but it cannot be with dysfunctional basic tools). I know that I endeavor to attend the best places of education available to me. I look forward to your reply and strongly urge you to immediately correct the current technical and network deficiencies in the MMST media labs at the Indian Valley Campus. -William Rostenberg</p>	2/24/2016 9:14 PM
9	Have not used on-campus technology at COM	2/24/2016 8:22 PM
10	My computer in the computer lab for MUS 116 has never worked (after 5 weeks it was finally marked as inoperable). Internet access was not available from the class machines at all the first four weeks.	2/24/2016 5:17 PM
11	The intergration to the new portal was not clear. Had issues trying to sign into new account.	2/24/2016 1:08 PM
12	It frequently goes down. It is also very unstable. We need hardwired Ethernet connections in the court reporting rooms, and they haven't been turned on. We have a designated high-speed printer for court reporting, but it was out the first three weeks of school while we waited for someone to fix it. We need a live body on the IVC campus to be here to fix things in a timely manner, not a work study grad student who doesn't know anything.	2/24/2016 10:14 AM
13	I have only taken one Sat. class at school during fall and now I do online classes which I prefer.	2/24/2016 4:49 AM
14	Forced to use com guest wifi with very slow speeds. When I inquired about using the student wifi, I was told that students weren't allowed to have the password. Wifi does not work in SMN 115 engineering lab.	2/24/2016 2:08 AM
15	We are now into our 4th week of Multimedia studies and students are still experiencing access difficulties to the ethernet / Adobe software licence issues. Considering this is a Associate Degree Study i am unimpressed with the tech support for students and teachers. Its almost as if you have built these rooms decked them out with great monitors but have no support on hand.. I myself and somewhat technical and can navigate around problems however we have spent quiet a few classes when our lecturer has had to help students out just to log on or try to get ethernet or wifi access. Meanwhile no access to the server is just downright stupid for a digital media classroom especially when as work is required to render / print for display.	2/23/2016 11:18 PM
16	I am attending a Math Class at IVC and it is very upsetting that the students don't have access to WIFI in the building where we have the class, and FYI we do the homework and have access to the book online, but it is impossible to do it during in class.	2/23/2016 9:45 PM
17	I have access to the Veterans Center which is great, but tech support requests by students have taken up to two years to be responded to and that is pretty egregious.	2/23/2016 6:25 PM
18	No idea how to get "support." Also, the computers in the labs are often not working (last time I was in math lab, one wasn't working and one was super slow out of... 4? 5?) and they are slow/not updated.	2/23/2016 3:06 PM
19	Is the wifi network secure? It can be difficult to connect to	2/23/2016 2:28 PM

20	All of the above refers to my past experiences at COM, not to the current state of technology on campus. Again, please note that the OLD technology systems "worked" - the computer labs on campus, the general use technology lab for students, the language lab, the many choices that students had available to them to use computers and printers and to work on projects. And the COM registration services used to work just fine. We have a campus that is now full of expensive new industrial looking buildings, but much of what once was College of Marin has been torn away, and the remnants of what is left of the "services" for a successful college experience are sorely and sadly lacking.	2/23/2016 2:02 PM
21	I am faculty and cannot adequately evaluate this question.	2/23/2016 1:21 PM
22	how do you even sign onto wifi besides guest??	2/23/2016 1:18 PM
23	In general great support for technology on campus! However: - There is no easy way to print using GoPrint from a laptop or other personal device. There is a way to send a print job to some GoPrint printers from a personal device, but few are supported. - GoPrint deleted all the credit off my account sometime between the fall and spring semesters and generally seems like a dodgy and unreliable system - It's great that there is on-campus WiFi, however it can be very slow, even on off-peak times. This is challenging for studying because most of my classes have video lectures or recommend online tutorial videos for the course	2/23/2016 1:14 PM
24	The computers in the computer lab room 135 are old and the keyboards are very clumsy. The version of Eclipse is a version back and I had to move all my personal computers with the older version. The version of Java is one version back and again I had to reinstall my java from 1.8 to 1.7. I end up using my Mac most of the time. But the instructor asks us to use the PC during class.	2/23/2016 1:08 PM
25	where is scanning? (for online class homework)	2/23/2016 12:48 PM

### Q9 How does your technology experience at College of Marin compare with other schools you have attended?

Answered: 127 Skipped: 32



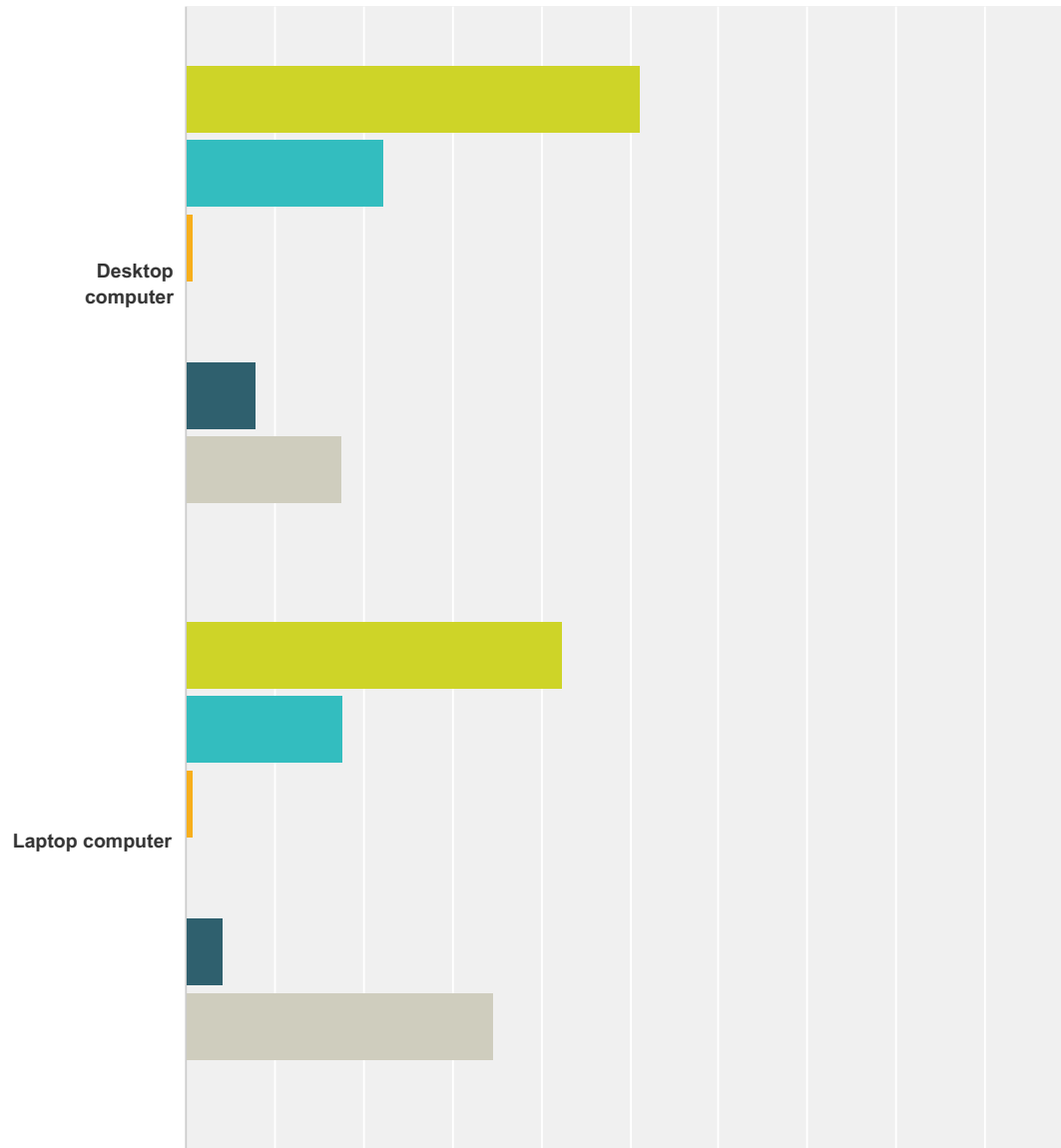
	Better	Similar	Worse	N/A	Total	Weighted Average
Internet speed	11.11% 14	42.06% 53	16.67% 21	30.16% 38	126	2.66
Wi-Fi access	14.17% 18	36.22% 46	19.69% 25	29.92% 38	127	2.65
Computers	14.52% 18	36.29% 45	13.71% 17	35.48% 44	124	2.70

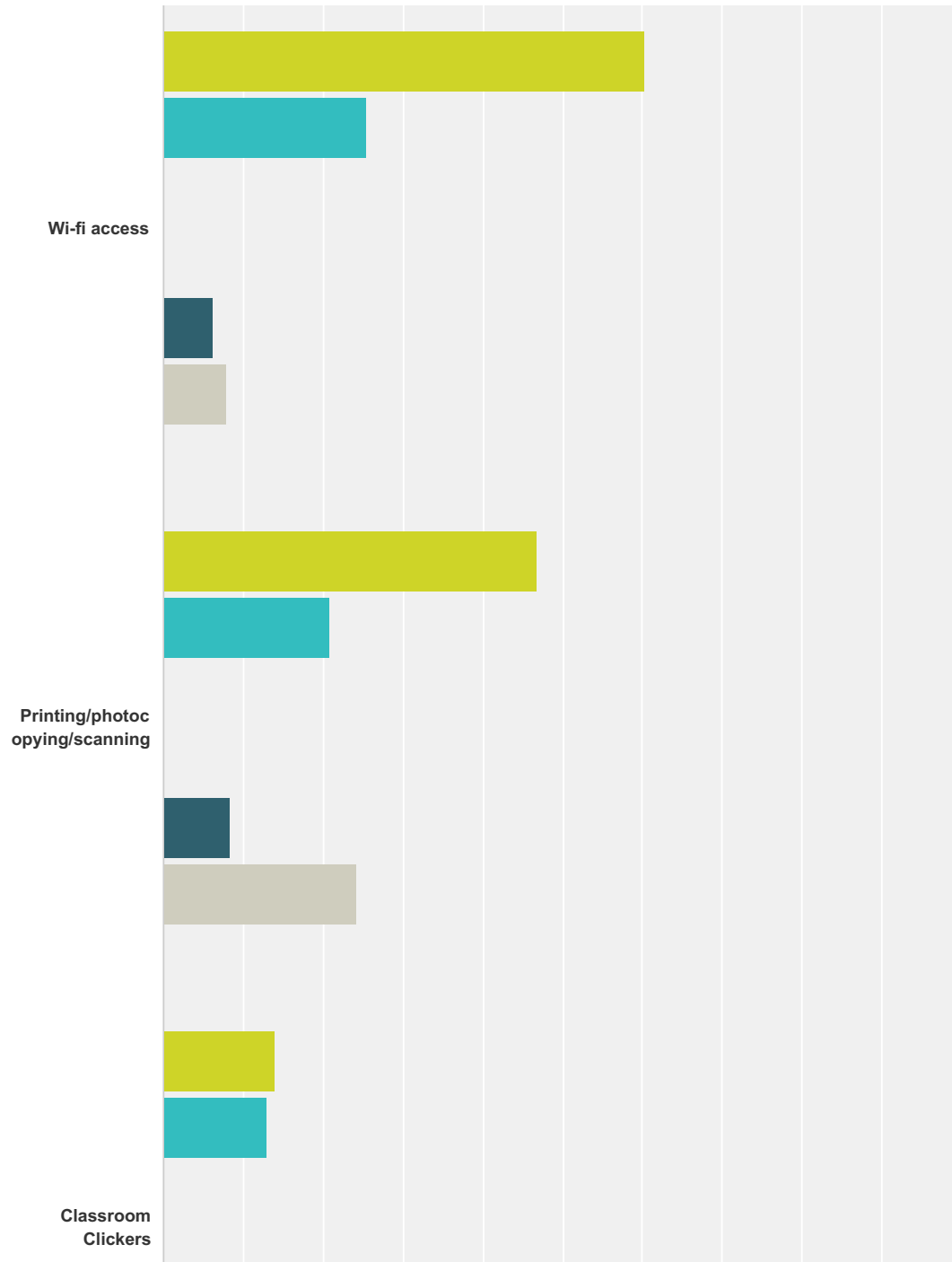
Software	<b>13.60%</b> 17	<b>37.60%</b> 47	<b>11.20%</b> 14	<b>37.60%</b> 47	125	2.73
Printing	<b>12.10%</b> 15	<b>32.26%</b> 40	<b>16.13%</b> 20	<b>39.52%</b> 49	124	2.83
Support for the above technologies at COM	<b>10.48%</b> 13	<b>30.65%</b> 38	<b>10.48%</b> 13	<b>48.39%</b> 60	124	2.97
Support for Student Services Online	<b>14.75%</b> 18	<b>28.69%</b> 35	<b>4.92%</b> 6	<b>51.64%</b> 63	122	2.93

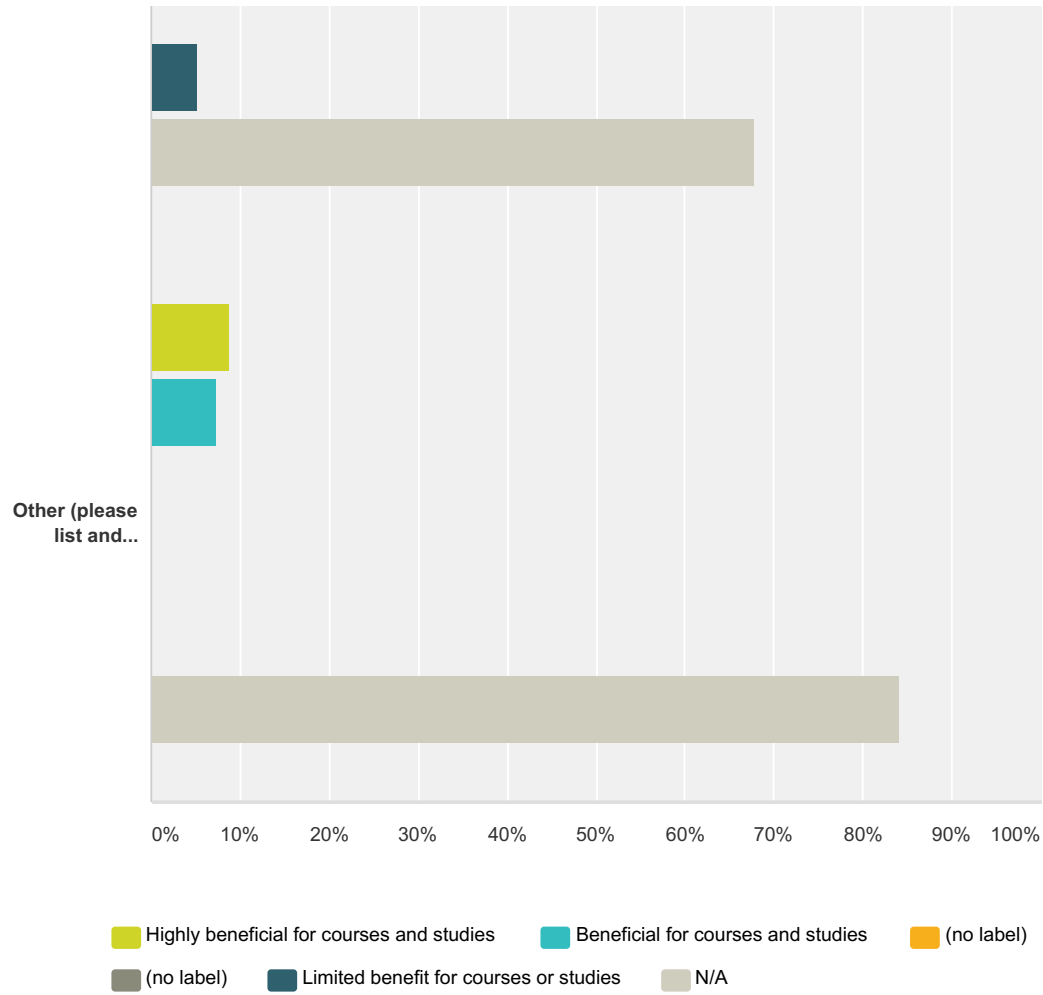
#	Other (please specify)	Date
1	The wifi is spotty and there have been far many technical issues on Friday (luckily).	3/2/2016 9:19 AM
2	I have never had to pay for printing at the other schools I attended.	2/27/2016 9:35 AM
3	Well, it was 40 years ago, not applicable.	2/25/2016 9:51 AM
4	What bothers and concerns me the most is the complete lack of ANY response or reply to my e-mail. This is not to say the that technology problems do not bother me a lot, because they do. However, the utter lack of a reply indicates to me the utter lack of concern that COM has for its students who are paying for an education. There is no excuse for that.	2/24/2016 9:14 PM
5	Have not used on-campus technology at COM	2/24/2016 8:22 PM
6	nothing to compare it to.	2/24/2016 2:28 PM
7	We homeschooled thru CAVA sonoma. Technology is your lifeline. But sometimes things go down and that is why you still have books and workbooks.	2/24/2016 4:49 AM
8	I didn't attend another school.	2/23/2016 9:45 PM
9	Haven't been in another school.	2/23/2016 6:27 PM
10	Seriously so much better. I've been at UC Berkeley and Sonoma state . Both have terrible wifi	2/23/2016 3:47 PM
11	It's just exasperating, what has recently occurred in technologies at COM. The traditions in excellence for which the College of Marin has been known, are disappearing. This has been (and should be) a COMMUNITY College, serving the needs of the total diverse community. So much of the traditional course offerings are being systematically destroyed. Art is the only "subject" department that seems to be safe and thriving. ESL may be improving, I don't know, but that is only ONE area of need in our population. Modern Languages (human languages), within the actual language department at COM, are all on the chopping block. (At a time in the world where human language communications are as important as electronic technology.) Electronic technology at COM may be improving for a select group of people coming from their employment positions to train in Microsoft systems, but the general population of younger students and elder students are no longer well served here.	2/23/2016 2:02 PM
12	I am faculty and cannot adequately evaluate this question.	2/23/2016 1:21 PM
13	Santa Rosa JC allows me to use my own computer in class and I did not have to use the lab computer. The software was usually the most recent version.	2/23/2016 1:08 PM
14	I have only attended COM	2/23/2016 12:55 PM

**Q10 Please rate the usefulness of the College of Marin technologies that you currently use. (check all that apply)**

Answered: 128 Skipped: 31







	Highly beneficial for courses and studies	Beneficial for courses and studies	(no label)	(no label)	Limited benefit for courses or studies	N/A	Total
Desktop computer	51.20% 64	22.40% 28	0.80% 1	0.00% 0	8.00% 10	17.60% 22	125
Laptop computer	42.37% 50	17.80% 21	0.85% 1	0.00% 0	4.24% 5	34.75% 41	118
Wi-fi access	60.32% 76	25.40% 32	0.00% 0	0.00% 0	6.35% 8	7.94% 10	126

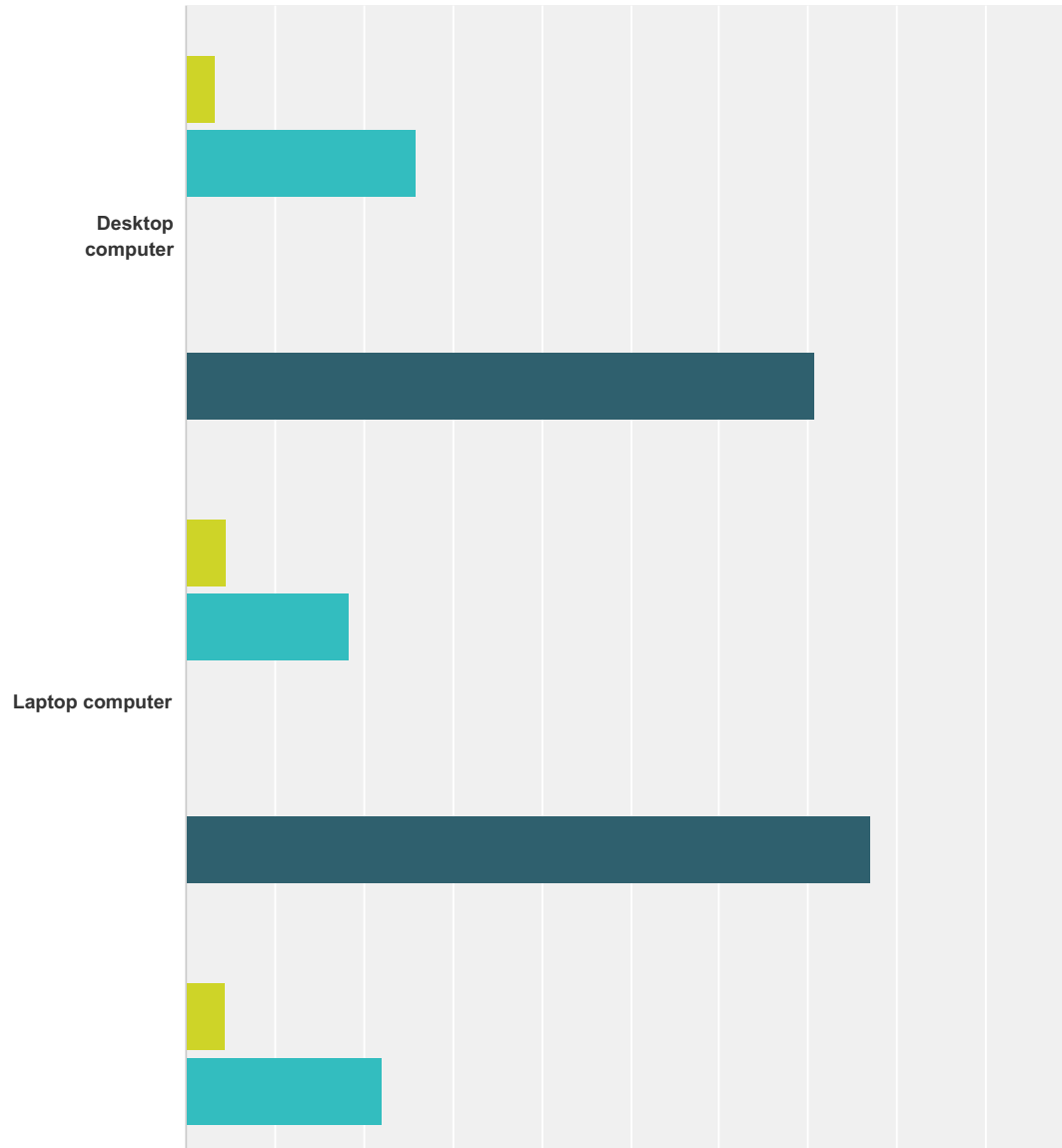
Printing/photocopying/scanning	<b>46.67%</b> 56	<b>20.83%</b> 25	<b>0.00%</b> 0	<b>0.00%</b> 0	<b>8.33%</b> 10	<b>24.17%</b> 29	120
Classroom Clickers	<b>13.91%</b> 16	<b>13.04%</b> 15	<b>0.00%</b> 0	<b>0.00%</b> 0	<b>5.22%</b> 6	<b>67.83%</b> 78	115
Other (please list and describe)	<b>8.70%</b> 6	<b>7.25%</b> 5	<b>0.00%</b> 0	<b>0.00%</b> 0	<b>0.00%</b> 0	<b>84.06%</b> 58	69

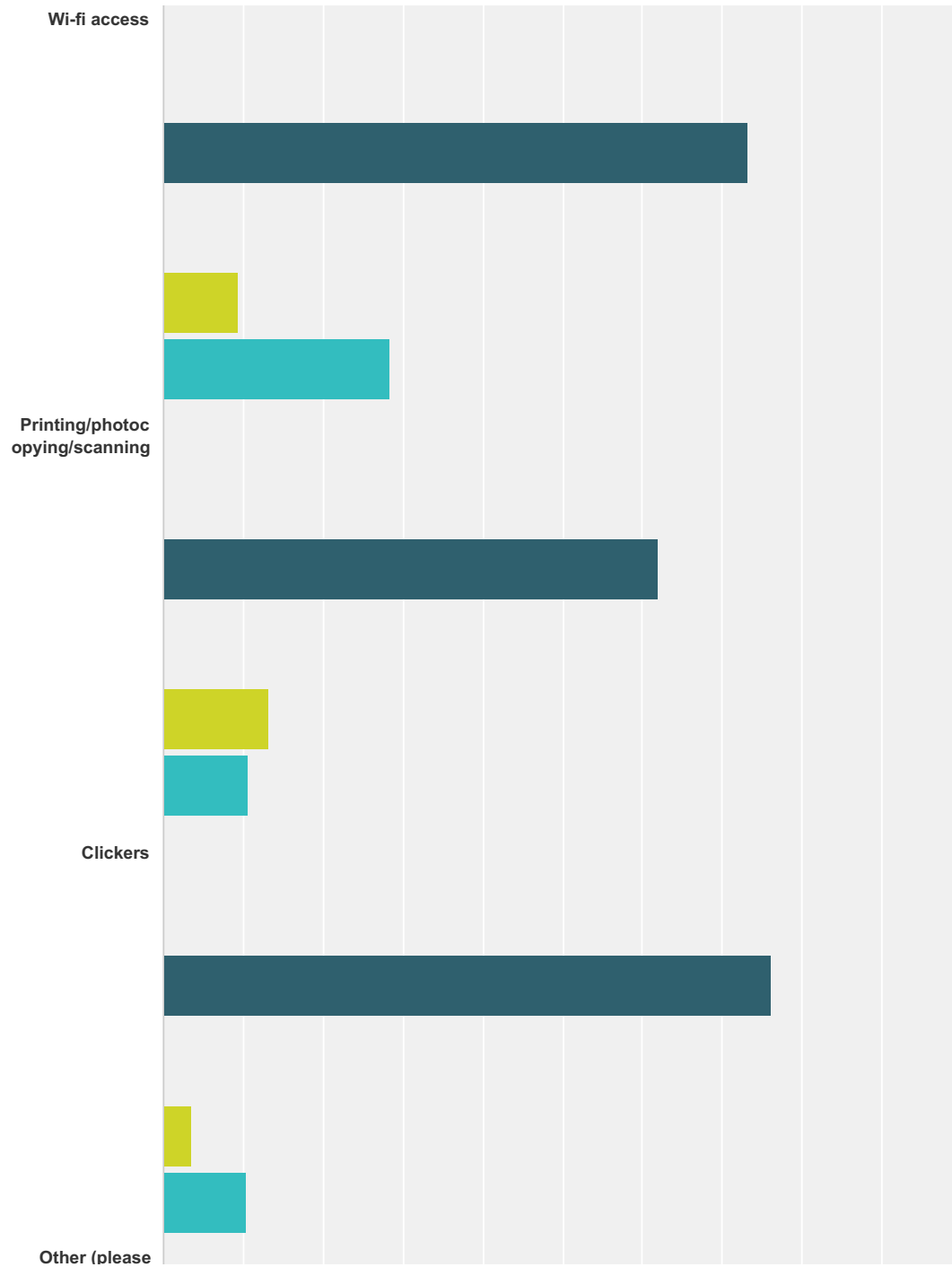
#	Other (please describe)	Date
1	The eops room is a godsend!. Free printing for those days you are broke. Very helpful.	3/2/2016 9:19 AM
2	outboard gear available is very useful, Wacom tablet, stylus pens, paper cutters etc	2/25/2016 8:45 PM
3	don't know what a classroom clicker is	2/25/2016 11:28 AM
4	Please see all of my comments above, and please reply.	2/24/2016 9:14 PM
5	Have not used on-campus technology at COM	2/24/2016 8:22 PM
6	Music keyboards and headphones for MUS 116 work well.	2/24/2016 5:17 PM
7	What is a classroom clicker??	2/24/2016 11:26 AM
8	If you mean onsite technologies, I don't currently use any	2/24/2016 4:49 AM
9	Wacom tablet (enables drawing on the computer )	2/23/2016 9:30 PM
10	Veterans center computers and printers	2/23/2016 6:25 PM
11	I am faculty and cannot adequately evaluate this question.	2/23/2016 1:21 PM

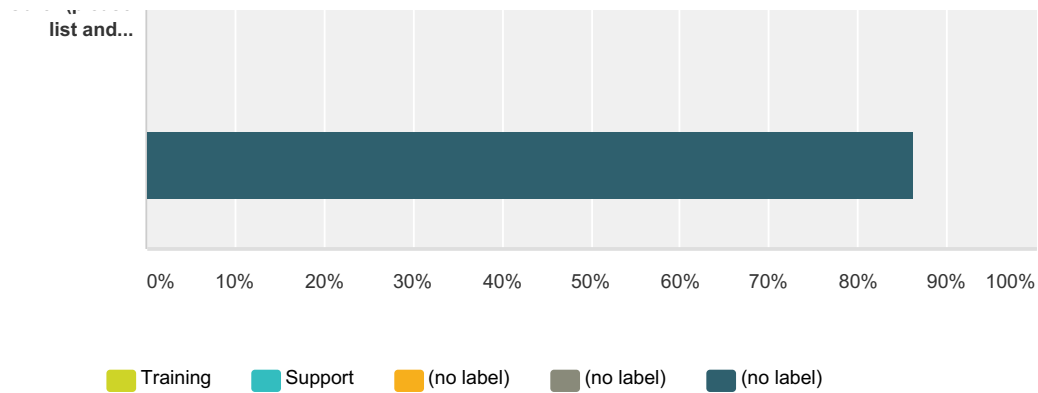


### Q11 For which of the following College of Marin technologies do you need support and/or training? (check all that apply)

Answered: 105 Skipped: 54







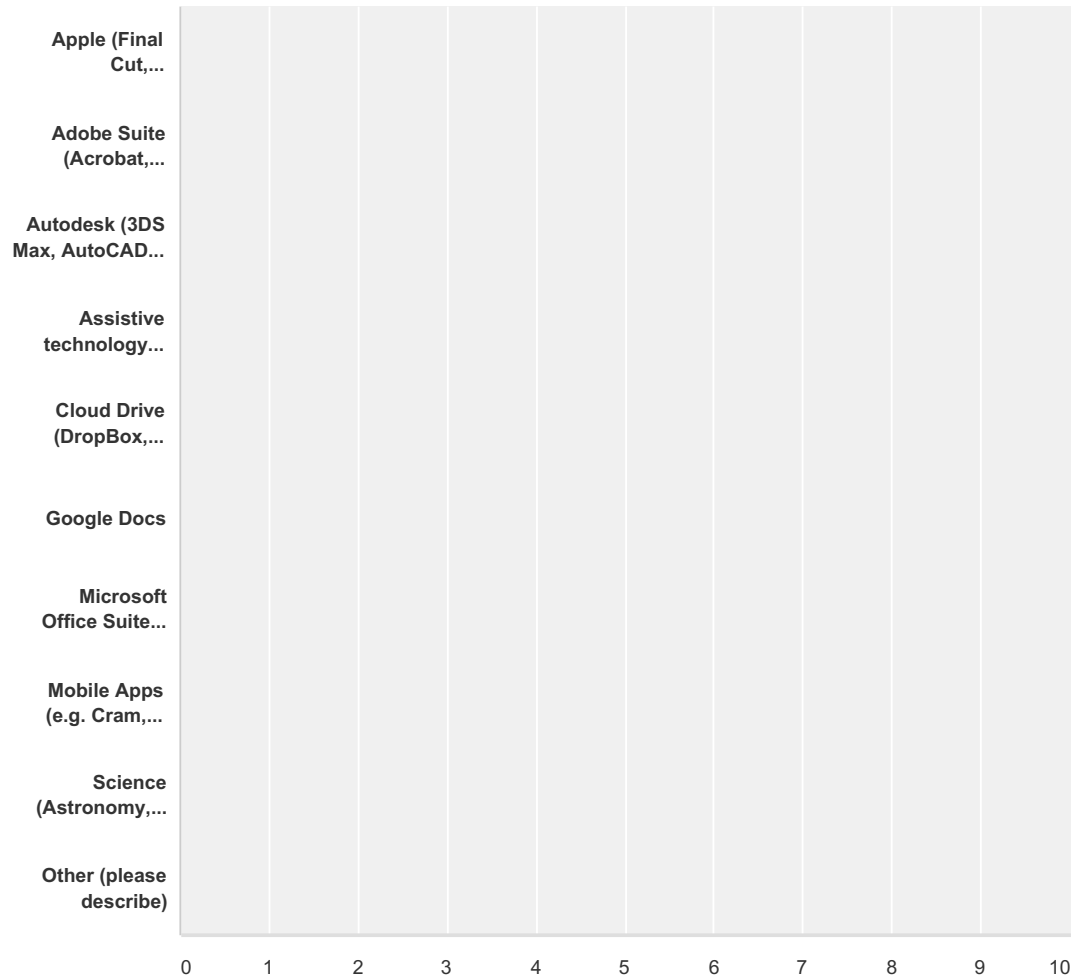
	Training	Support	(no label)	(no label)	(no label)	Total
Desktop computer	3.37% 3	25.84% 23	0.00% 0	0.00% 0	70.79% 63	89
Laptop computer	4.60% 4	18.39% 16	0.00% 0	0.00% 0	77.01% 67	87
Wi-fi access	4.44% 4	22.22% 20	0.00% 0	0.00% 0	73.33% 66	90
Printing/photocopying/scanning	9.47% 9	28.42% 27	0.00% 0	0.00% 0	62.11% 59	95
Clickers	13.10% 11	10.71% 9	0.00% 0	0.00% 0	76.19% 64	84
Other (please list and describe)	3.45% 2	10.34% 6	0.00% 0	0.00% 0	86.21% 50	58

#	Other (please describe)	Date
1	i think that printing should be easier and the machine should accept coins not everyone has paper bills	2/28/2016 5:00 PM
2	Having the Computer Tech available, particularly when using more complicated software such as GIS (Geographic Information Systems) has been invaluable! I know when the techs are stretched and are needed at multiple sites, that's when I miss them the most. With computer labs with such high public use, it's so valuable to have techs available to maintain them in such good working order and provide a clean, inviting, workspace.	2/28/2016 7:27 AM
3	Training AND Support	2/25/2016 8:45 PM
4	dentrix,access,excel	2/25/2016 6:55 PM
5	Library Catalog	2/25/2016 4:19 PM
6	Please see all of my comments above, and please reply.	2/24/2016 9:14 PM

7	Smarter classrooms, Built in projectors and speakers.	2/24/2016 9:23 AM
8	I do not need help or support at the moment Thank you	2/24/2016 1:24 AM
9	What is clickers	2/23/2016 2:26 PM
10	I am faculty and cannot adequately evaluate this question.	2/23/2016 1:21 PM
11	I would still like to get my COM email on Outlook Mac 2011	2/23/2016 1:08 PM

### Q12 For which of the following software do you need support and/or training? (check all that apply)

Answered: 116 Skipped: 43



	Training	Support	(no label)	N/A	Total	Weighted Average
--	----------	---------	------------	-----	-------	------------------

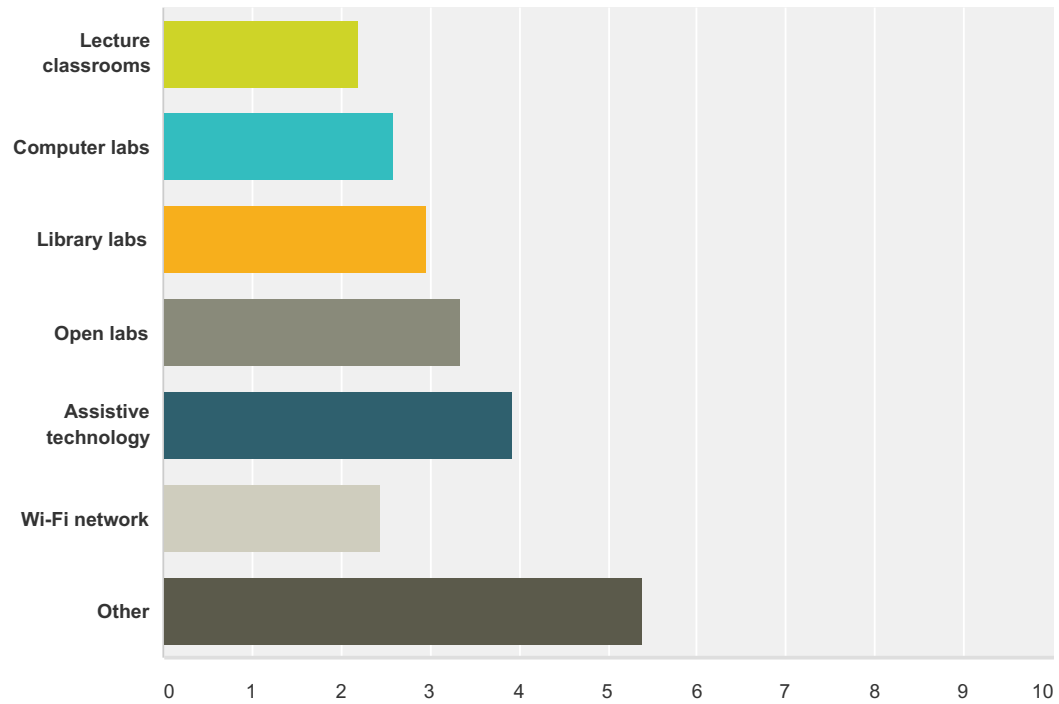
Apple (Final Cut, Garageband, iMovie, Keynote, Numbers, Pages, etc.)	<b>29.52%</b> 31	<b>13.33%</b> 14	<b>5.71%</b> 6	<b>51.43%</b> 54	105	0.00
Adobe Suite (Acrobat, Dreamweaver, Illustrator, InDesign, Photoshop, Premiere, etc.)	<b>40.95%</b> 43	<b>12.38%</b> 13	<b>5.71%</b> 6	<b>40.95%</b> 43	105	0.00
Autodesk (3DS Max, AutoCAD, Inventor, Revit, etc.)	<b>42.42%</b> 42	<b>6.06%</b> 6	<b>2.02%</b> 2	<b>49.49%</b> 49	99	0.00
Assistive technology software (e.g. Dragon, Kurzweil, ClaroRead, etc.)	<b>32.61%</b> 30	<b>5.43%</b> 5	<b>5.43%</b> 5	<b>56.52%</b> 52	92	0.00
Cloud Drive (DropBox, Google Drive, OneDrive, etc.)	<b>29.59%</b> 29	<b>17.35%</b> 17	<b>6.12%</b> 6	<b>46.94%</b> 46	98	0.00
Google Docs	<b>20.43%</b> 19	<b>17.20%</b> 16	<b>8.60%</b> 8	<b>53.76%</b> 50	93	0.00
Microsoft Office Suite (Access, Excel, Powerpoint, Word, etc.)	<b>31.31%</b> 31	<b>16.16%</b> 16	<b>8.08%</b> 8	<b>44.44%</b> 44	99	0.00
Mobile Apps (e.g. Cram, Flashcards, Quizlet, etc.)	<b>21.51%</b> 20	<b>11.83%</b> 11	<b>6.45%</b> 6	<b>60.22%</b> 56	93	0.00
Science (Astronomy, Mathematica, PASCO Capstone, etc.)	<b>28.42%</b> 27	<b>9.47%</b> 9	<b>4.21%</b> 4	<b>57.89%</b> 55	95	0.00
Other (please describe)	<b>8.77%</b> 5	<b>8.77%</b> 5	<b>5.26%</b> 3	<b>77.19%</b> 44	57	0.00

#	Please list software and classes	Date
1	these could be online self-paced course offerings as well as stand alone in depth courses for adobe and autodesk software programs, i.e. Revit, photoshop without these being tied to a particular class or a prerequisite. I'd like to take Revit but am not able to attend a 8am arch drafting class as a prereq.	3/1/2016 11:43 AM
2	GIS (Geographic Information Systems) - Geography 128 & 129	2/28/2016 7:27 AM
3	photoshop lightroom premiere in video editing and beg.photoshop	2/27/2016 2:16 PM
4	smart pen (for note taking in lecture class)	2/26/2016 12:30 PM
5	Training and Support	2/25/2016 8:45 PM
6	dentrix,pos	2/25/2016 6:55 PM
7	Pulse Secure	2/25/2016 4:19 PM
8	With no COM network access it is difficult to receive either support our training.	2/24/2016 9:14 PM
9	You can do these in blackboard or create any number of online presentation feeds	2/24/2016 4:49 AM
10	Auto desk entertainment creation suite needs tech support	2/23/2016 9:30 PM
11	I know folks who have had difficulty getting trained on assistive technologies.	2/23/2016 6:25 PM

12	Please let students have the option, when accessing webmail, to not have Office 365 uninstall their owned software. This happened to me and it is inconvenient to have to do this on all my machines just to access webmail.	2/23/2016 3:56 PM
13	Basic access to the MyCOM portal from home, so that it works as well as it did last year. Basic computer technology. And I would add that most of those apps and programs listed above are not in great need by the GENERAL POPULATION at a Community College.	2/23/2016 2:02 PM
14	I am faculty and cannot adequately evaluate this question.	2/23/2016 1:21 PM

### Q13 Please rate the technology in the following areas at College of Marin.

Answered: 127 Skipped: 32



	Excellent	Satisfactory	Unsatisfactory	NA	Total	Weighted Average
Lecture classrooms	27.78% 35	51.59% 65	11.90% 15	8.73% 11	126	2.19
Computer labs	27.87% 34	44.26% 54	8.20% 10	19.67% 24	122	2.59
Library labs	21.31% 26	44.26% 54	6.56% 8	27.87% 34	122	2.97
Open labs	21.19% 25	33.90% 40	8.47% 10	36.44% 43	118	3.33



Assistive technology	<b>13.16%</b> 15	<b>33.33%</b> 38	<b>2.63%</b> 3	<b>50.88%</b> 58	114	3.93
Wi-Fi network	<b>24.19%</b> 30	<b>38.71%</b> 48	<b>26.61%</b> 33	<b>10.48%</b> 13	124	2.44
Other	<b>3.70%</b> 2	<b>9.26%</b> 5	<b>1.85%</b> 1	<b>85.19%</b> 46	54	5.39

#	Please describe the strengths or limitations:	Date
1	I think in time and minor tweaks, this campus would be a progressive campus	3/2/2016 9:19 AM
2	The COM student wifi access insists on putting up the "I accept these conditions" login box even though no actual authentication seems to be taking place, but does on certain iPad and Android devices make the Internet appear to be unavailable because the dialog to accept the terms of use is not displayed.	3/1/2016 12:16 PM
3	Can't see the big projection screen from 75% of desks	2/29/2016 5:56 PM
4	good maintenance of systems	2/27/2016 2:16 PM
5	Technology at IVC is terrible. No wi-fi in most places and few smart classrooms.	2/26/2016 9:50 AM
6	Please see all of my comments above, and please reply.	2/24/2016 9:14 PM
7	Instructor constantly has problems with AV equipment	2/24/2016 8:22 PM
8	The new projectors seem difficult to use and as a result my teachers decide to forego them all together.	2/24/2016 11:06 AM
9	The biggest problem is lack of IT support in the lecture classrooms and library/computer lab. The whole back row of electrical outlets blew up in class some months ago and still hasn't been fixed. My court reporting software loading work order was just cancelled without any notice or good explanation. They just gave up on making it happen. The court reporting program has no quiet classroom lab space to work on our assignments on campus. When we're not in class we need a designated lab to practice in that is quiet, and quiet in the library is NOT enforced enough.	2/24/2016 10:14 AM
10	haven't used the others	2/24/2016 4:49 AM
11	In the IVC computer lab (m29) the machines often drop off the network, there is no local tech support. The auto desk suite needs to be updated regularly.	2/23/2016 9:30 PM
12	Vet Center, except for available tech support. There should be a help desk app for students to report technical problems using a computer number so they countinue to be maintained. Now there is no clear way for students to access tech support.	2/23/2016 6:25 PM
13	Never experienced any technological flaws during a classroom lecture except when teachers attempt to display YouTube videos (seemingly due to quavering wifi); the computer and library labs have always been a success in the rare times I've used them.	2/23/2016 2:16 PM
14	WHERE are open labs on campus?	2/23/2016 2:02 PM
15	Lecture classrooms in the new Academic Center are fantastic. The FA building technology is good but could use updating.	2/23/2016 1:59 PM
16	I am faculty and cannot adequately evaluate this question.	2/23/2016 1:21 PM
17	Student wifi choppy in AC	2/23/2016 1:15 PM
18	The computers go off at 8:30 PM. Class is over at 8:30, maybe some buffer time?	2/23/2016 1:08 PM

19	the lecture rooms have some amazing technology. I wish the instructors weren't so afraid to use the dry erase board to help students visualize concepts and ideas instead of waving arms around. Both would be beneficial. Integration of dry erase board, projector, student CPU's, and the teachers lecture (instruction, guidance, & insights) would be superior.	2/23/2016 1:02 PM
20	there are very few study areas!	2/23/2016 12:48 PM

## Q14 What suggestions or concerns do you have about technology at College of Marin? (please describe)

Answered: 57 Skipped: 102

#	Responses	Date
1	Great computers, just the software and printers need to connect for efficiency.	3/2/2016 9:20 AM
2	none.	3/1/2016 3:10 PM
3	Perfect	3/1/2016 2:57 PM
4	The entire campus seems stuck in the 1990s, using problem solving approaches that harken back to the days before cloud computing and portable devices. There is a slight glimmer of hope with the new technologies exposed by the updated Mycom portal, which brings, at least, into the 21st Century (if barely).	3/1/2016 12:24 PM
5	Better computers in lecture rooms	3/1/2016 12:20 PM
6	please see my notes above.	3/1/2016 11:43 AM
7	The multimedia program is pretty cutting edge but could use better promotion to fill us classes.	3/1/2016 9:59 AM
8	wifi should be everywhere i can not connect to it so it is frustrating when i need to do online assignments and i dont have sevice	2/28/2016 5:02 PM
9	that the robots will rise and take over.	2/27/2016 2:17 PM
10	N/A at this time	2/27/2016 1:20 PM
11	I wish the guest Wi-Fi worked a bit faster and we had more service, sometimes it works and sometimes it doesn't.	2/27/2016 11:34 AM
12	Keep computers updated so I can complete my homework on them.	2/27/2016 9:36 AM
13	PLEASE FIX THE SERVER AT IVC	2/25/2016 9:15 PM
14	The WiFi could definitely be a lot stronger, whenever I am on campus it seems as though at the 'best' strength (all bars) it is running as if it only had one bar.	2/25/2016 10:58 AM
15	Computers in AUTO and ACRT area are in desperate need of attention. Need modernization, spyware scanning and a lot more.	2/25/2016 9:52 AM
16	Please see all of my comments above, and please reply.	2/24/2016 9:15 PM
17	Instructors need training on AV equipment	2/24/2016 8:23 PM
18	The library computers are horrible and slow...	2/24/2016 8:19 PM
19	WiFi is poor. Computer in computer/music lab are unreliable.	2/24/2016 5:19 PM
20	Computer labs can have updated software.	2/24/2016 2:18 PM

21	N/A	2/24/2016 1:48 PM
22	Sometimes the projectors in the class rooms don't work so the professors bitch about it.	2/24/2016 11:12 AM
23	Train teachers on projector use	2/24/2016 11:08 AM
24	Lack of live body tech support on IVC campus. Lack of QUIET lab for court reporting students to practice in, in our building. Lack of Ethernet, hard-wired internet connection in court reporting classroom.	2/24/2016 10:17 AM
25	Please improve your internet speed and make Wi-Fi easier to log in. Thank you.	2/24/2016 10:06 AM
26	All classrooms should have built in projectors in the ceilings and speakers so instructors can connect to the web and present web content and power points without wires going everywhere.	2/24/2016 9:26 AM
27	The websites mycom and moodle could use some streamlining from the industry. You can tell it is built by educators.	2/24/2016 4:55 AM
28	None at this time Great Job	2/24/2016 1:25 AM
29	None	2/24/2016 12:04 AM
30	Lack of tech support for MultiMedia Classrooms Lack of Server connectivity for MultiMedia Classrooms Lack of Adobe software licences.	2/23/2016 11:21 PM
31	I still don't understand how to print things in the library	2/23/2016 9:52 PM
32	The teachers machine in our classroom has been bumped off the internet every class I have attended. That means any online learning materials we need are unavailable. That has made Jeff's lectures and Internet examples non existent . Then student machines randomly fail to have Internet access. That then causes the Adobe suite to not launch properly. That means no photoshop, illustrator, premier pro. It also means 3ds Max does not have access to the help files.	2/23/2016 9:48 PM
33	As I said, it seems impossible that there is no access to internet in all the buildings at IVC	2/23/2016 9:46 PM
34	Maybe better wifi	2/23/2016 7:06 PM
35	getting online, accessing mycom, learning excel for science	2/23/2016 6:54 PM
36	Students access to tech support is incredibly slow or non existent.	2/23/2016 6:25 PM
37	Nothing of note.	2/23/2016 5:39 PM
38	None	2/23/2016 3:47 PM
39	update the software at IVC medical assisting building and update the internet explorer, google chrome drivers etc in IVC and Kentfield. Some classes also have big screens but the internet doesnt work or the lighting stinks	2/23/2016 3:36 PM
40	Improve wifi	2/23/2016 3:30 PM
41	Keep all computers updated and running smoothly.	2/23/2016 3:07 PM
42	N/A	2/23/2016 2:46 PM
43	When using the mycom portal webmail opens in a new window, while moodle loads in the current tab/window. It would be great if it would open in new window as well.	2/23/2016 2:27 PM
44	Wi-fi not consistent and slow	2/23/2016 2:27 PM
45	The new Online system doesn't work as well as the older system.	2/23/2016 2:12 PM

46	Newer, better computers are needed in the labs at IVC	2/23/2016 2:07 PM
47	I was in a lecture room in the Academic Center for a flex workshop, and thought the digital overhead projection was a great piece of technology that was very useful during the lecture. Would certainly be useful in the FA rooms where a lot of non-digital printed material is being used.	2/23/2016 2:01 PM
48	Place a sticker with IT Support contact information on each COM computer/ appliance.	2/23/2016 1:48 PM
49	better wifi	2/23/2016 1:43 PM
50	Ease of use and more easily accessible support for Mycom portal	2/23/2016 1:40 PM
51	None	2/23/2016 1:30 PM
52	new system is glitchy	2/23/2016 1:30 PM
53	Can we use large poster printers? Where can we get information on them? If COM updates there website and it affects ALL LOGINS, PLEASE SEND A DETAILED EMAIL ABOUT NEW LOGIN PROTOCOL.	2/23/2016 1:18 PM
54	Better keyboards, or screens to support Mac so the instructor can see the code.	2/23/2016 1:09 PM
55	None I can think of at the moment.	2/23/2016 1:05 PM
56	I have noticed that WIFI is difficult to get this semester .	2/23/2016 12:56 PM
57	na	2/23/2016 12:48 PM

### Q15 Any future technology needs that should be considered? (please describe)

Answered: 41 Skipped: 118

#	Responses	Date
1	All computers/access/networks should be working the first day of class for any class where a computer is used. There should not be a lag!	3/3/2016 5:36 PM
2	Stronger wifi, if possible	3/2/2016 9:20 AM
3	none	3/1/2016 3:10 PM
4	No	3/1/2016 2:57 PM
5	Get rid of whiteboards, get rid of ALL THE WHITEBOARDS. You have no idea how tedious and discouraging it is to try to glean knowledge from a whiteboard, in front of which the professor is standing, blocking 70% of what is written on the board. Get rid of the WHITEBOARDS! For the good of the students, take this decision out of the hands of the instructors.	3/1/2016 12:24 PM
6	3D printers some day	3/1/2016 12:20 PM
7	Virtual Reality is coming back in a big way.	3/1/2016 9:59 AM
8	application for the whole school to make it easier to use	2/28/2016 5:02 PM
9	virtual reality	2/27/2016 2:17 PM
10	need more machines in machine shop an welding	2/27/2016 1:20 PM
11	If the problem is related to IT please enlist a more effective person, or figure out a way for a student, an intern maybe, to assist with problems that arise, this is critical to both student and instructor success	2/25/2016 9:15 PM
12	VPN and antivirus software provided	2/25/2016 4:21 PM
13	Faster WiFi	2/25/2016 10:58 AM
14	laptops part of admission for technology and academic courses	2/25/2016 8:08 AM
15	Please see all of my comments above, and please reply.	2/24/2016 9:15 PM
16	?	2/24/2016 8:23 PM
17	Update Library computer	2/24/2016 8:19 PM
18	Modern headphones for computer labs.	2/24/2016 2:18 PM
19	N/A	2/24/2016 1:48 PM
20	Make the professors more proficient	2/24/2016 11:12 AM
21	Court reporting program needs to have access to remote students and a hard-wired internet connection, so we can take CA state certification exams at IVC campus	2/24/2016 10:17 AM

22	same as above	2/24/2016 9:26 AM
23	teach the teachers how to better present and store the online class material	2/24/2016 4:55 AM
24	You never know	2/24/2016 1:25 AM
25	None	2/24/2016 12:04 AM
26	Purchase of more Adobe software licences.	2/23/2016 11:21 PM
27	Network rendering would be great for 3DS Max. During times when the lab machines are not in use we could use all that CPU power to render larger projects.	2/23/2016 9:48 PM
28	iPads.	2/23/2016 7:06 PM
29	Student access to technical support	2/23/2016 6:25 PM
30	Nothing of note, except for better and not broken chairs in the computer labs.	2/23/2016 5:39 PM
31	No	2/23/2016 3:47 PM
32	upgrade old buildings to function like the new ones	2/23/2016 3:36 PM
33	None	2/23/2016 3:30 PM
34	N/A	2/23/2016 2:46 PM
35	Recorded lectures for students to review outside class.	2/23/2016 2:27 PM
36	Adequate computer work stations for student use. A user friendly MyCOM student services system that is as easy to use as the previous system was.	2/23/2016 2:12 PM
37	better wifi	2/23/2016 1:43 PM
38	None	2/23/2016 1:30 PM
39	maybe a better college of marin homepage compared to mycom	2/23/2016 1:30 PM
40	None I can think of at the moment.	2/23/2016 1:05 PM
41	na	2/23/2016 12:48 PM

## Q16 Additional comments or suggestions:

Answered: 29 Skipped: 130

#	Responses	Date
1	none	3/1/2016 3:10 PM
2	Zero	3/1/2016 2:57 PM
3	Get rid of the whiteboards. All of the classrooms have projectors. Acquire tablet technology so that instructors can a) FACE THE CLASS, and b) write on a device and have it display through the projector. Remove the whiteboards and BAN THEM on campus. If the instructors are past their "learning new things" phase and well into their "stuck in the past" phase, gently ... ever so gently ... coax them into trying something new. Get rid of the whiteboards, they are almost (but not quite) literally a symbol of academic oppression.	3/1/2016 12:24 PM
4	None	3/1/2016 12:20 PM
5	i really think the wifi should be something that everyone knows about because as a student i would love to be able to be at school more to do hw when i have the time to spend there. it would help the community of students.	2/28/2016 5:02 PM
6	no	2/27/2016 2:17 PM
7	I think the college needs to get rid of Moodle and replace it with another site such as Engrade. it's simple and easy to use, also it's Easy to update and easy to turn things in. And the work that's uploaded to this website, is available for us to use for other purposes of the class while it is in the process of getting graded. excellent website.	2/27/2016 11:34 AM
8	An environment of effective education with tools that WORK is part of what we pay for, both as students, taxpayers and homeowners all of which I am here in Marin. However, If these tools do not work, with repeated requests (which have been made by my fellow students and faculty) are not addressed and fixed then it must be assumed that there is a lack of responsibility from the Dean of Students. Much like the owner of a automotive shop would take accountability for there stewards. This is a really great and cutting edge school and I truly consider myself lucky to attend. This school in my opinion has no equal anywhere in the Bay Area, I have mentioned something that needs attention here. Please, give it some. Jamie Lease	2/25/2016 9:15 PM
9	great food, but no meal plan?	2/25/2016 4:21 PM
10	please get decent wifi in the cafeteria	2/25/2016 11:30 AM
11	Everything you all do is great!! Thank you :)	2/25/2016 10:58 AM
12	Please see all of my comments above, and please reply.	2/24/2016 9:15 PM
13	If you put technology out there, make it work. You're setting expectations, not meeting them, and wasting people's time putting technology in front of people that doesn't work.	2/24/2016 5:19 PM
14	N/A	2/24/2016 1:48 PM
15	I like that my psych teacher online class has grouped people into smaller groups so the emails are less. I get a crazy amount of emails in the online class.	2/24/2016 4:55 AM
16	None	2/24/2016 12:04 AM
17	It would be great if the Indian Valley Campus could get a bit of IT love..... Considering this is the Tech based campus and IT department should be within the grounds of this campus.	2/23/2016 11:21 PM



18	Get a live tech support person at IVC. Get rid of your current tech person Patrick who lives way north and does not want to drive south to do tech support. He was at our classroom two weeks ago. He thought there was no class and he could work on the machines. He said he'd meet the teacher there on Friday February 19 at 8:30 am. He did not show up for the meeting. Totally rude to Jeff Abouaf. He is lazy about fixing machines. He left before making sure all the issues on the white board were addressed. He also left the Ethernet routers exposed. His trouble shooting skills are pretty poor as well as his people skills.	2/23/2016 9:48 PM
19	See above	2/23/2016 6:25 PM
20	nothing of note	2/23/2016 5:39 PM
21	None	2/23/2016 3:30 PM
22	N/A	2/23/2016 2:46 PM
23	WHO is actually overseeing these huge monetary expenditures at COM for "upgrades" and modernization? Faculty? Students? Residents of the community being served? Taxpayers? Developers, Business Entrepreneurs, politicians, Services subcontractors, PR experts, or maybe an out-of-touch Board of Regents? Who can say?	2/23/2016 2:12 PM
24	better wifi	2/23/2016 1:43 PM
25	None	2/23/2016 1:30 PM
26	I am faculty and cannot adequately evaluate this question.	2/23/2016 1:21 PM
27	Have things on printer n goprint use!!	2/23/2016 1:18 PM
28	The new classrooms and labs look so amazing and feel great being inside! Maybe if they had a few benches on lower level.	2/23/2016 1:05 PM
29	na	2/23/2016 12:48 PM