

**Educational Planning Committee**  
**Report for Academic Year 2017-2018**  
**Student Access 3.1: Evaluate the Scope/Scale of DE**  
**Presented by Jonathan Eldridge and Kathleen Smyth**

Please keep the report to a maximum of 2 pages for each objective.

1. EMP Recommendation and Objective (Include narrative from 2015-2018 strategic plan)

**EMP Recommendation Student Access 3:** Support distance education and effective use of instructional technology.

**Objective SA3.1:** Evaluate the scope and scale of the Distance Education program to support enrollment and student success goals.

2. What actions have been taken toward achieving the objective? Please describe. (reference action steps when relevant).
  - DE expansion includes more CTE offerings and IGETC course offerings in Dance and Spanish
  - Student success rates are hovering around 70%
  - Student retention rates are more aligned with success rate, which tell us that we are improving in the areas of roster management and online pedagogy
  - Migration to Canvas is complete and fully implemented as the College's learning management system
  - Canvas trainings are offered regularly by the instructional technologist
  - NetTutor currently being piloted this spring in online math and English courses to assess efficacy of external tutoring services for online courses
  - Read/Write software is now installed on lab computers to provide support for students with such challenges as dyslexia and to help our ESL students hear the language while they are reading (training will take place this spring with ESL faculty)
3. Are you on track to achieve this objective? What evidence supports your judgment of progress made toward this objective?
  - Yes. More faculty are being trained and that is improving the overall quality of the DE program. Student success rates are either right below or right above the 70% benchmark.

**Performance Indicator SA3.1:** Distance Education program is appropriately scaled to support transfer and graduation requirements based on data and feedback collected.
4. Have you achieved this objective? Yes  No  If not, why not?
  - While significant progress has been made, the work is continuous. Before we begin work on the next DE plan, we will research other programs to learn about innovations other institutions have implemented to improve the quality of their online programs.
  - As part of our effort to improve the program, we will continue the ongoing evaluation of educational technologies that support faculty needs in specific disciplines