

Student Area Outcomes	Linked between Health Services and campus wide assessments	Assessment Criteria	Assessment measure	Completion	Improvement Recommendations
1. Students will learn where the Health Services is located	Linked to campus wide assessment #1, #3, increase student retention	Head count of students visitation	Daily statistical count	A total of 8 events were provided by the SHS staff in 2012-2014 including Welcome back Week (2 campuses), International Students Presentations, Safety Events, Club Day and class presentations	Health Services will increase its participation in campus wide events to include international students; need to be able to make unduplicated head counts
2. Students who visit a clinician in the office will be satisfied that they received help with their issue; they received professional/ supportive interaction with the clinician and office staff	Linked to campus wide assessment #1, #3, increase student retention and success, improve quality of student life, access and lifelong learning	Client satisfaction survey given at the end of their health session and returned in anonymous fashion	Tally of 28 surveys returned-	28 surveys tabulated-18 female; 10 males; 100% rated their visit as good or the best in helping with their problem. Clinical staff was described as Helpful- 27 Informative-28 Friendly- 24 Competent -27 Sensitive- 16	Continue to provide confidential quality and competent care. Continue to current and accurate medical and referral information
3. Uninsured or underinsured Allied Health students will	Linked to campus wide assessment #1. #2, increase retention	Track head count per program i.e. Nursing, EMT, Dental, MA, ECE	Compilation of data per semester for allied health	As of 2014, 46% of allied health students completed	Continue to work with allied health program director to

<p>utilize health services to complete their health requirements for the Allied Health programs, ECE and transfers to other colleges</p>	<p>and success, improve quality of student life, improve access,</p>	<p>and college transfers both to public and private institutions</p>	<p>students including EMT, Dental, MA and phlebotomy; data per year for Nursing</p>	<p>health requirements from Health Services down from 49% in 2013 and 53% in 2012; Nursing students utilizing HS to complete his/her health requirements from 2009-2014 range from a low of 32% to 40%. In 2014, this drop to 25%. Some students completed only a few of their requirements such as only MMR and varicella titer, and/or TB testing; 2<sup>nd</sup> year nursing students must complete TB clearances and follow-up on Hepatitis vaccination completions;</p>	<p>insure that students are aware of our services for the Allied Health programs. Continue to maintain review Health Services website to provide current information</p>
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**Budget:**

The Health Services Program budget is funded entirely by student health fees. The budget is projected based on the expected student enrollment. However, in the past, the student health fees collected are grossly below the projected budget. Consequently, the ability to plan and execute a year's program in advance is complex and challenging. There has been a steady decline in student enrollment (from 2003-2013 of a total of 1371 students. Student enrollment continues to fluctuate annually).