

## ASK A COUNSELOR

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### What is "Ask a Counselor"?

This service is to provide COM students with a resource to ask general counseling questions that pertain to reaching their educational goal at College of Marin. For new and prospective students, we highly recommend that you make an in-person counseling appointment.

#### **Ask a Counselor can provide you with the following services:**

- Information regarding COM classes, programs and services
- Transferability of COM College Courses
- Referrals to campus and community resources
- College procedures and academic policy

#### **The following services require an in-person counseling appointment. Please call (415) 485-9432 if your question falls under one of the below topics:**

- Transcript evaluation (high school and college)
- Academic probation, disqualification/dismissal or readmission counseling
- Prerequisites and eligibility for classes
- Transfer Admission Guarantees (TAG)
- Student Educational Plans (SEP)
- Assistance with university applications
- Transfer preparation
- Personal, psychological, crisis, or career counseling

#### **Please read the FAQ's (faq) before posting your question to a counselor.**

- The e-counselor counselor does not have access to your personal records or transcripts during the utilization of "Ask a Counselor"; that service is only available during in-person appointments.
- Please be aware that due to the nature of the technology, there can be no assurance of confidentiality when using "Ask a Counselor" service.

[SUBMIT YOUR QUESTION \(HTTP://FORMS.MARIN.EDU/FORM/ASK-COUNSELOR\)](http://forms.marin.edu/form/ask-counselor)

If you need immediate crisis counseling, contact Marin County Mental Health Services (415) 473-6769 or call 911.

## COUNSELING

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[Ask a Counselor \(/counseling/ask-counselor\)](/counseling/ask-counselor)

[Psychological Services \(/counseling/psychological-services\)](/counseling/psychological-services)

[Counseling Faculty \(http://profiles.marin.edu/profiles/Counseling\)](http://profiles.marin.edu/profiles/Counseling)

[FAQ \(/counseling/faq\)](/counseling/faq)

[Student Learning Outcomes \(/counseling/slo\)](/counseling/slo)

## **CONTACT INFORMATION**

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Counseling Department

(415) 485-9432

Student Services Center

Kentfield Campus

Hours

Monday – Thursday

9 am to 4 pm

Friday

9 am to 2 pm

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Psychological Services

(415) 485-9350

By appointment only.

## **MAKE AN APPOINTMENT**

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To schedule an appointment at the Indian Valley Campus or Kentfield Campus:

(415) 485-9432

Counseling Department [online scheduling through MyCOM \(http://mycom.marin.edu\)](http://mycom.marin.edu) is for continuing and returning students.

[SCHEDULE AN APPOINTMENT ONLINE \(HTTP://MYCOM.MARIN.EDU\)](http://mycom.marin.edu)

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### **Cancellation Policy**

If you are unable to attend your scheduled appointment, you must contact the Counseling Department at least 24 hours prior to your appointment, either by utilizing the online counseling appointment system in [MyCOM \(http://mycom.marin.edu\)](http://mycom.marin.edu), or calling (415) 485-9432 to cancel and/or reschedule your appointment.

A student who misses two appointments without appropriate prior notification will lose access to the online appointment system for future appointments.

