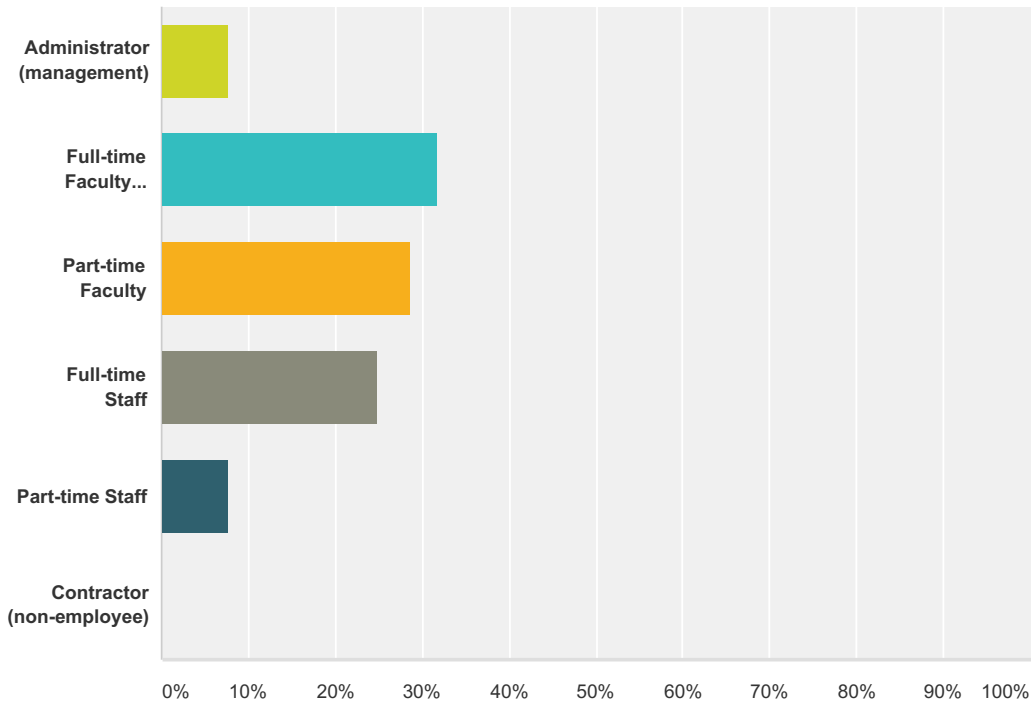


### Q1 What is your role at College of Marin?

Answered: 129 Skipped: 2

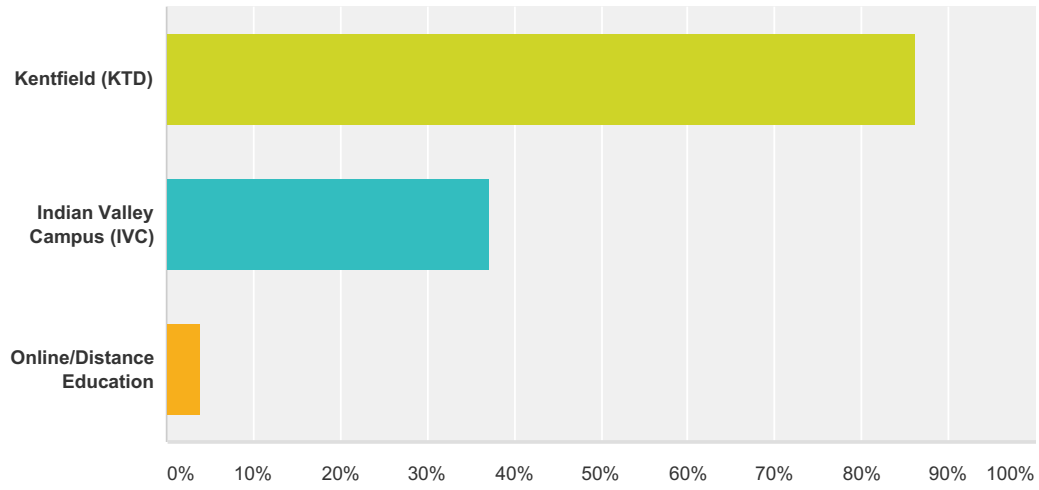


Answer Choices	Responses
Administrator (management)	7.75% 10
Full-time Faculty (including Counselors and Librarians)	31.78% 41
Part-time Faculty	28.68% 37
Full-time Staff	24.81% 32
Part-time Staff	7.75% 10
Contractor (non-employee)	0.00% 0
<b>Total Respondents: 129</b>	

#	Other (please specify)	Date
	There are no responses.	

### Q2 At which campuses do you currently work or teach (please check all that apply)

Answered: 124 Skipped: 7

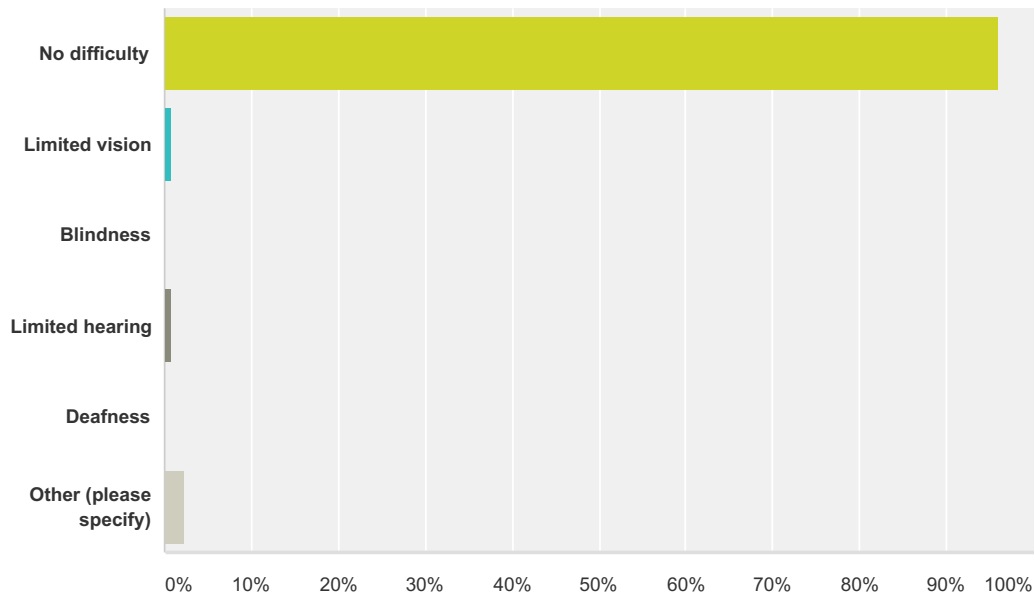


Answer Choices	Responses
Kentfield (KTD)	86.29% 107
Indian Valley Campus (IVC)	37.10% 46
Online/Distance Education	4.03% 5
<b>Total Respondents: 124</b>	

#	Other (please specify)	Date
	There are no responses.	

**Q3 Have you had difficulty accessing/navigating the College of Marin website, the MYCOM Portal or other COM Online Services as a result of any of the following disabilities? Please check all that apply.**

Answered: 129 Skipped: 2

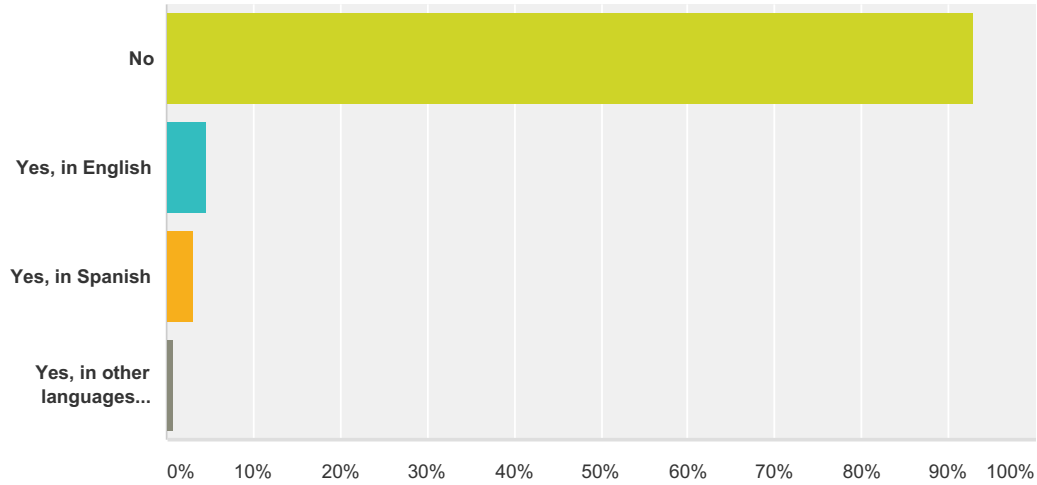


Answer Choices	Responses
No difficulty	96.12% 124
Limited vision	0.78% 1
Blindness	0.00% 0
Limited hearing	0.78% 1
Deafness	0.00% 0
Other (please specify)	2.33% 3
<b>Total Respondents: 129</b>	

#	Other (please specify)	Date
1	cannot get wireless at IV,; have no information on how to use the mobile app; technolgy service at night during class time is not available. the "help" system for web/mobile, email systems is not transparent and not timely and responses are often coded in language specific to the organization but not clear and direct to me, part of the general public in a sense (not an insider at the college)	4/9/2016 4:34 PM
2	light blue ink on the college website and grey ink can be a problem.	4/8/2016 5:35 PM
3	does not apply	4/8/2016 11:22 AM

**Q4 Would you be more likely to use the College of Marin website, the MYCOM Portal or other COM Online Services if offered as an audio format in English, Spanish or other languages? (please check all that apply)**

Answered: 128 Skipped: 3

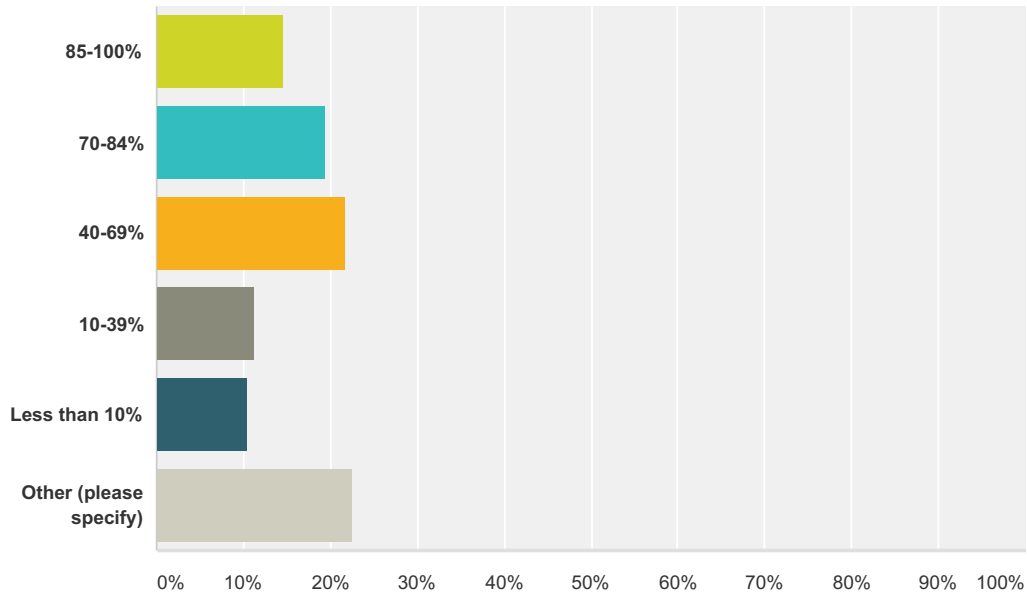


Answer Choices	Responses
No	92.97% 119
Yes, in English	4.69% 6
Yes, in Spanish	3.13% 4
Yes, in other languages (please specify)	0.78% 1
<b>Total Respondents: 128</b>	

#	Yes, in other languages (please specify)	Date
1	I'm not sure what you are suggesting, but use of video is the most popular form of communication on the internet, the growing trend. Not having it makes us seem like an old-fashioned institution that moves slowly and is not up with the reality of technology changes and the fast paced world where we are sending our students. We should train and offer at a pace at least equal to, if not ahead of what's out there, so our students will truly benefit when it comes to trying to find meaningful work for which they are qualified.	4/9/2016 4:34 PM

### Q5 What approximate percentage are you confident that the total materials for students are ADA accessible? (i.e. course materials, student service materials, employee materials)

Answered: 124 Skipped: 7



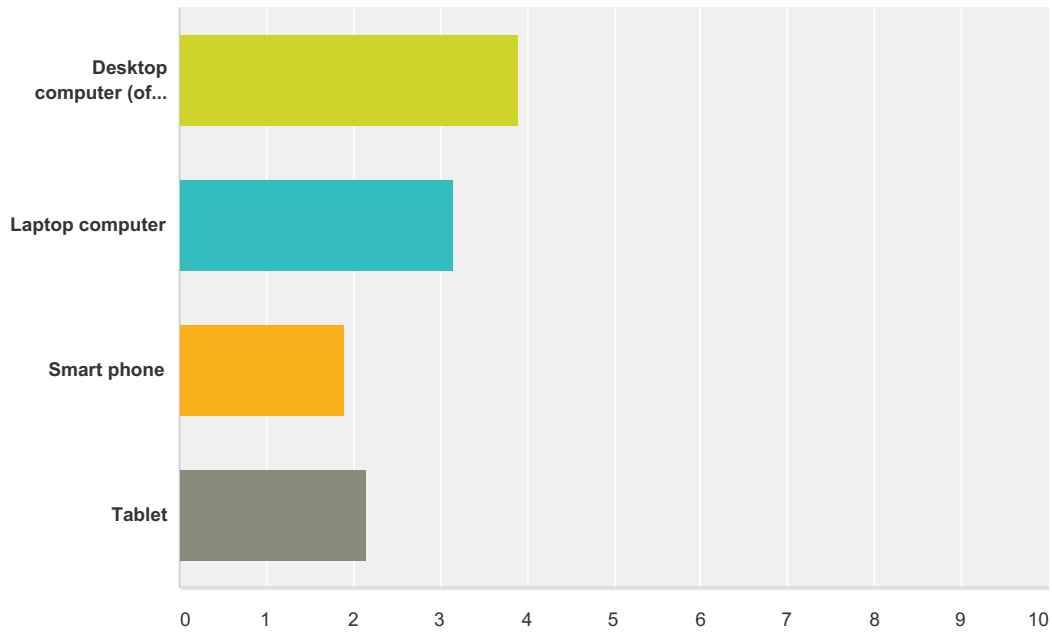
Answer Choices	Responses
85-100%	14.52% 18
70-84%	19.35% 24
40-69%	21.77% 27
10-39%	11.29% 14
Less than 10%	10.48% 13
Other (please specify)	22.58% 28
<b>Total</b>	<b>124</b>

#	Other (please specify)	Date
1	not able to evaluate this	4/21/2016 12:31 PM
2	To be honest, I'm not sure what the ADA accessibility requirements for written materials are.	4/19/2016 8:48 PM
3	Learning to read music requires adequate eyesight.	4/19/2016 3:45 PM
4	don't know	4/19/2016 3:41 PM
5	I don't know	4/19/2016 9:56 AM
6	Poorly worded question.	4/18/2016 8:39 PM
7	I don't know.	4/18/2016 2:18 PM
8	No idea .	4/13/2016 11:09 AM

9	Don't think that all materials are ADA accessible.	4/11/2016 10:04 AM
10	Don't know	4/11/2016 9:42 AM
11	I am concerned that the rules are so complicated that I cannot be sure if my materials are ADA compliant.	4/10/2016 10:01 AM
12	this question is not well written. what are you trying to find out? Ask people what they need. or what is hard for them. or give them tools to help figure out what is hard for them. how would anyone be able to properly answer this question given the information provided?	4/9/2016 4:34 PM
13	I have no idea	4/9/2016 11:58 AM
14	I have no knowledge of this, so I prefer not to answer.	4/9/2016 11:01 AM
15	I have no idea whether they are officially ADA accessible to students.	4/8/2016 3:16 PM
16	I'm not sure how to answer this question.	4/8/2016 2:10 PM
17	Not Sure	4/8/2016 12:17 PM
18	Don't know	4/8/2016 12:04 PM
19	N/A	4/8/2016 11:51 AM
20	I have no idea how to answer this.	4/8/2016 11:45 AM
21	I don't know.	4/8/2016 11:44 AM
22	I have no clue.	4/8/2016 11:38 AM
23	I don't know...	4/8/2016 11:37 AM
24	Not sure what you're asking. Are you referring strictly to online material? or also to printed material, hard-copies, textbooks, etc.? Either way, I have no way of estimating what percentage are ADA accessible.	4/8/2016 11:35 AM
25	have no idea	4/8/2016 11:22 AM
26	Not sure	4/8/2016 11:20 AM
27	I dont know	4/8/2016 11:14 AM
28	I don't know.	4/8/2016 10:56 AM

### Q6 Which of the following personal devices do you use for College of Marin related duties? (check all that apply)

Answered: 128 Skipped: 3

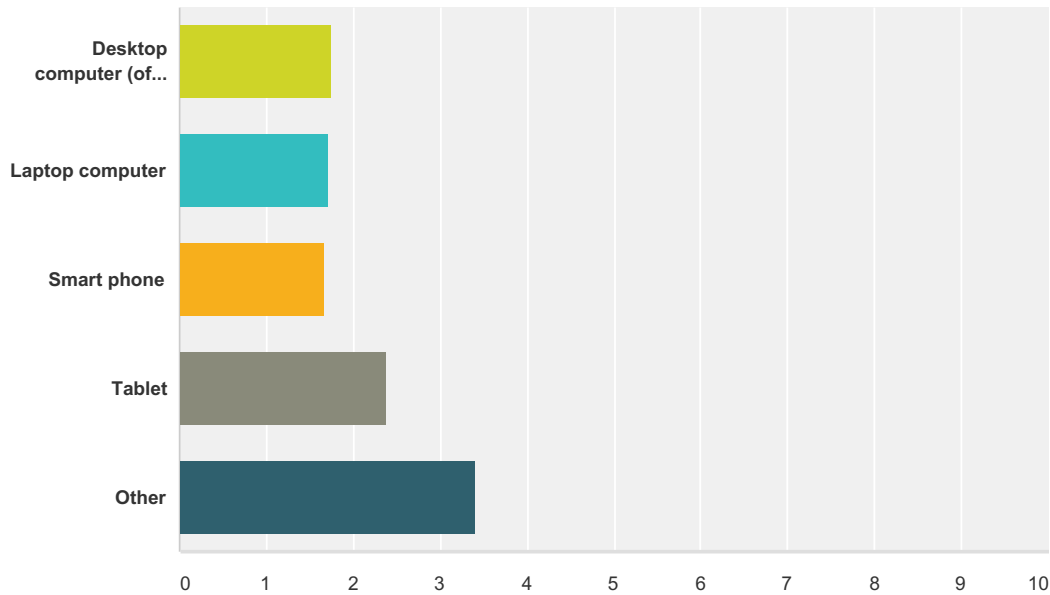


	Android	Apple	Google	UNIX	Windows	N/A	Total	Weighted Average
Desktop computer (off campus)	0.00% 0	30.34% 27	2.25% 2	0.00% 0	53.93% 48	13.48% 12	89	3.90
Laptop computer	0.00% 0	51.38% 56	2.75% 3	0.00% 0	32.11% 35	13.76% 15	109	3.15
Smart phone	18.92% 21	65.77% 73	1.80% 2	0.00% 0	2.70% 3	10.81% 12	111	1.90
Tablet	9.09% 7	48.05% 37	2.60% 2	0.00% 0	5.19% 4	35.06% 27	77	2.14

#	Other (please specify)	Date
1	CPT Word Processor	4/18/2016 8:39 PM
2	I would use a tablet if I could afford it	4/12/2016 1:29 PM
3	Desktop computer at home with Linux as well.	4/8/2016 11:47 AM

### Q7 Please rate the level of access you have to hardware required for school work (computers, laptops, tablets, etc).

Answered: 128 Skipped: 3



	Have regular access	Have limited access	Have no access	N/A	Total	Weighted Average
Desktop computer (off campus)	64.22% 70	8.26% 9	11.93% 13	15.60% 17	109	1.76
Laptop computer	66.95% 79	11.86% 14	10.17% 12	11.02% 13	118	1.72
Smart phone	64.41% 76	13.56% 16	7.63% 9	14.41% 17	118	1.67
Tablet	39.18% 38	13.40% 13	17.53% 17	29.90% 29	97	2.38
Other	6.06% 2	0.00% 0	9.09% 3	84.85% 28	33	3.40

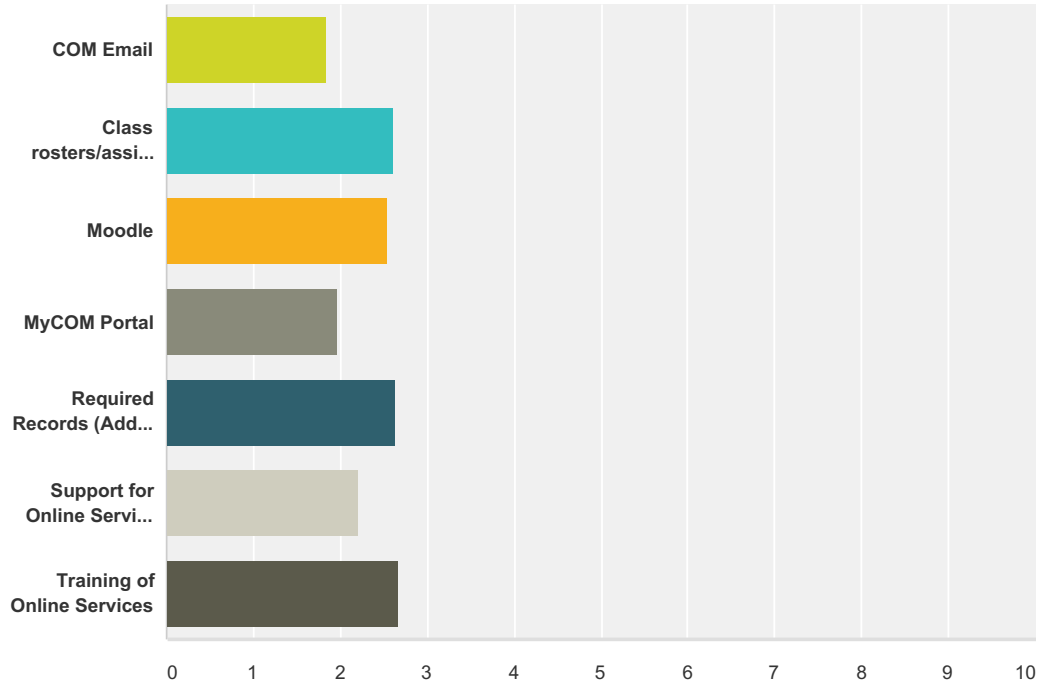
#	Additional comments:	Date
1	"N/A" responses are not required of my position.	4/21/2016 1:51 PM
2	I will probably be getting a smart phone within the year.	4/19/2016 3:47 PM
3	don't get the question. Are you asking do I use school computers or my own.	4/19/2016 3:41 PM
4	Laptops are old in counseling	4/18/2016 1:35 PM
5	My iMac at home - Outlook quit working a couple months ago! It first started to crash when i was in the middle of emails; after a couple of weeks it just gave me a blank screen. I tried starting from scratch but that did not work. My iMac laptop still works - however i would really appreciate it if i could figure out how to get my iMac working again as that is my primary work station at home. (from David Snyder)	4/13/2016 11:09 AM
6	Only 1 device is provided by COM. The other 3 are personal hardware.	4/11/2016 9:00 AM
7	the wifi is spotty at IVC, especially in the outlying buildings	4/11/2016 8:18 AM
8	all tech is personally owned	4/9/2016 4:58 PM



9	i have needed to buy my own laptop and adapter. What a high cost for a part-timer!	4/8/2016 8:11 PM
10	Poor wifi in PA building	4/8/2016 12:00 PM
11	Do you mean access to internet or access to the CPU	4/8/2016 11:42 AM
12	only limited access to computer on campus.... i wish I had better access!	4/8/2016 11:37 AM
13	i don't do school work. i'm an employee	4/8/2016 10:59 AM
14	I really wish I had a laptop so I can work easily from both campuses and home	4/8/2016 10:54 AM

### Q8 As an employee at College of Marin, what has been your experience with employee related services online?

Answered: 117 Skipped: 14



	Excellent	Satisfactory	Unsatisfactory	N/A	Total	Weighted Average
COM Email	26.50% 31	64.96% 76	7.69% 9	0.85% 1	117	1.83
Class rosters/assignments	11.93% 13	42.20% 46	18.35% 20	27.52% 30	109	2.61
Moodle	12.38% 13	47.62% 50	13.33% 14	26.67% 28	105	2.54
MyCOM Portal	14.78% 17	73.91% 85	10.43% 12	0.87% 1	115	1.97
Required Records (Adds, First Census, Mid-term Grades, Final Grades, etc.)	8.41% 9	45.79% 49	19.63% 21	26.17% 28	107	2.64
Support for Online Services (MyCOM Portal, Moodle Help, Help Desk, etc.)	14.95% 16	57.01% 61	18.69% 20	9.35% 10	107	2.22
Training of Online Services	6.60% 7	43.40% 46	26.42% 28	23.58% 25	106	2.67

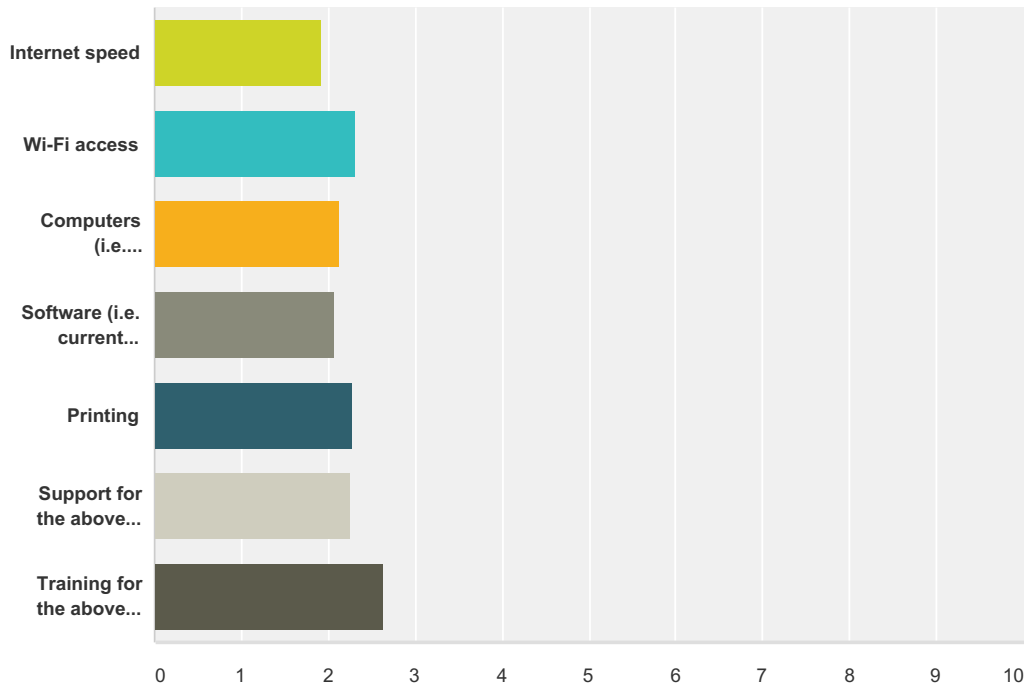
#	Other (please specify)	Date
1	I wish that I can attach multiple files to emails I send to students in Moodle. Also, I'm not sure how to download the roster to Excel. I just type in the names manually.	4/20/2016 2:08 PM

2	My main gripe is that the class roster and add code format is so user unfriendly. I teach up to 12 courses a semester (concurrent enrollment) and that a lot of changing "crn selection" etc. It's very cumbersome. Printing out the rosters is also a bit of a pain, cutting and pasting into Word and then editing out the superfluous information is the only way I know of to get a simple class list printed.	4/19/2016 9:11 PM
3	Class rosters as accessed via the portal do not print conveniently.	4/19/2016 3:55 PM
4	I have had great help and success with all issues until this semester (spring 2016) I am unable to access the artstor website AT SCHOOL ONLY via the mycom/library resources. I have not pursued it beyond the initial couple of emails, but as far as I know it is still an issue to be resolved.	4/19/2016 3:45 PM
5	There is no way to email the whole class from mycomportal, that is truly unacceptable! We should be able to do that easily not copy and paste emails and add semicolon. That should be a priority to fix.	4/19/2016 8:53 AM
6	Online services support for Moodle is good. The MyCOM Portal and Help Desk links have disappeared since February. These need to be available at all times and easily findable.	4/18/2016 3:58 PM
7	It would be nice if under the class roster there was a "copy and paste" friendly email list of all the students emails. Ex: jsmith@marin.edu; ryu@marin.com; cyacobellis@marin.edu That you could copy and paste into any email program. SFSU had this option and it was SUPER useful. You could email the whole class at once from any email program. Not everyone has outlook installed on their home computer. Some instructors (especially part-timers) don't use the marin email. Students don't check moodle before the start of classes. I would like to be able to email my class (maybe even to their preferred emails) what text books they need before classes start, so they can buy them online.	4/18/2016 2:05 PM
8	Except for MyCOM Outlook failing on my home iMac, making it more difficult for me to work on emails at home, my experience has been fine. (from David Snyder)	4/13/2016 11:19 AM
9	Since I am Adjunct I use web services (Which I pay \$50 a year for) that allow me to use the same quiz/test delivery system at both Colleges where I teach. I use www.quia.com . You should check it out, it is easier to use than Moodle and provides more useful results and statistics with less effort. I have had both Flex Moodle training sessions and I still think I could not come close to replicating what I can do on the Quia system in Moodle.	4/12/2016 2:01 PM
10	Employee related services are frequently offline or not functioning during critical times during the semester: first census, mid-term grade, final grade periods, and program review due dates. This Spring semester was the worst during my time at COM. The MyCOM and COM registration was deplorable and unprofessional for an academic institution or any organization that serves thousands of students and hundreds of employees. This affected students timely registration in classes, and an unknown number that did not attend out of frustration and went elsewhere for classes.	4/11/2016 9:28 AM
11	too many click throughs to get where i need to go. User interface needs more focus on user. Names like Moodle, do not mean much to people outside of higher education industry. Why not name things for students and teacher in a way that is more clear what it does and or offers. Who cares about a brand named (e.g. Banner or Moodle). tell me what it does and make it easy access... PS "moodle", or elearning systems is not only for "DL classes, it is part of most education these day including at the middle and elementary schools. These are skills and tools that are used throughout society today, business and otherwise. let's help people get up to speed for the rest of the world. Isn't that what they come to us for?	4/9/2016 4:55 PM
12	Anytime there is a problem, there is no clear process as far as calling someone and getting answers. I've called IT, Media Services, Admin Assistants, Chairs, colleagues etc and often am told I have to call someone else. Media Services has been very helpful, answering questions IT should be answering. Every time I call IT - no answer, every single time. Admin Assistants are doing their best but I don't think they've been given a clear process either.	4/8/2016 6:53 PM
13	It would be great if faculty were given the ability to back-up and restore our own Moodle courses. It would allow us to use the course format and materials used during a previous term so we don't have to repeat the course set-up process.	4/8/2016 12:48 PM
14	Banner is just plain clunky. But, it does work consistently.	4/8/2016 12:12 PM
15	Students often experience confusion with the MyCOM Portal and would benefit from more accessible Moodle help that is easy to find.	4/8/2016 11:53 AM
16	I'm still waiting for the option of printing out class rosters in a format I can use as attendance sheets. Currently, I copy the class lists in Word and re-format to create my own attendance sheets for every class every semester. I would love to see this automated! Moodle is often slow; it is extremely slow when I need to get to the My Private Files area of my profile.	4/8/2016 11:44 AM
17	the unsatisfactory mark for training of online services is not because of the service providers, but it is because I have no extra time to devote to the training. It would be great if we could have two full days of training during flex so that we can completely set up our grade-books, getting all our questions answered and be ready to go before classes begin.	4/8/2016 11:37 AM
18	Need to offer more Banner and Argos training in all areas.	4/8/2016 11:36 AM

19	Training in today's environment is mostly self taught. The traditional modes of sitting and having someone teach me how to use my phone or laptop are outdated methods. Training, as defined here, maybe misleading.	4/8/2016 11:17 AM
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### Q9 As a employee at College of Marin, please rate your overall experience with the quality of the following technology at COM.

Answered: 115 Skipped: 16



	Excellent	Satisfactory	Unsatisfactory	N/A	Total	Weighted Average
Internet speed	25.89% 29	56.25% 63	17.86% 20	0.00% 0	112	1.92
Wi-Fi access	13.16% 15	47.37% 54	33.33% 38	6.14% 7	114	2.32
Computers (i.e. appropriate speed, storage, Operating System, etc.)	15.93% 18	59.29% 67	21.24% 24	3.54% 4	113	2.12
Software (i.e. current version, updated, maintained, etc.)	17.12% 19	63.06% 70	16.22% 18	3.60% 4	111	2.06
Printing	12.61% 14	52.25% 58	30.63% 34	4.50% 5	111	2.27
Support for the above technologies at COM	14.16% 16	53.10% 60	26.55% 30	6.19% 7	113	2.25
Training for the above technologies at COM	7.34% 8	42.20% 46	30.28% 33	20.18% 22	109	2.63

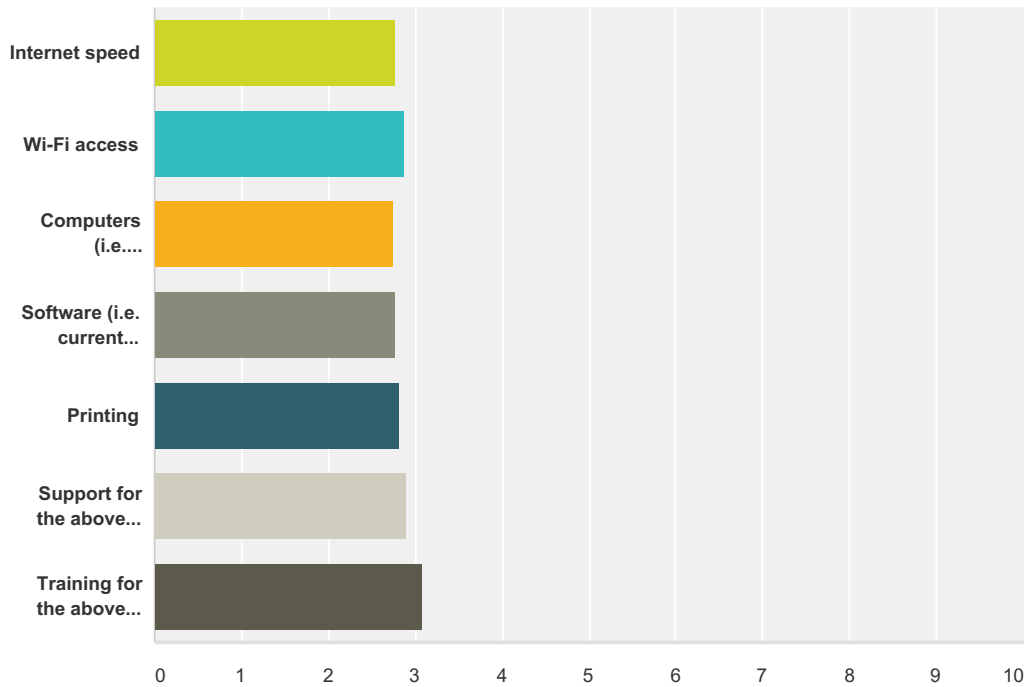
#	Other (please specify)	Date
1	The Wi-Fi access in the Village Square, when working, cuts out frequently.	4/21/2016 1:58 PM
2	The consistency of technology between the 2 campuses is due for improvement. In addition, usage guides in the classrooms is often non-existent. What good is a piece of technology without any usage instruction/troubleshooting recommendations?	4/21/2016 12:42 PM
3	I have my own computer and printer in my office, college hardware was not acceptable to me.	4/21/2016 8:31 AM

4	It would be nice if the WiFi agreement didn't keep coming up on my cell phone interrupting what I'm doing.	4/20/2016 2:08 PM
5	These areas have shown great improvement recently, except for Wi-Fi, which remains unreliable in the Performing Arts Building. I have not had the opportunity for any tech training on campus.	4/19/2016 3:55 PM
6	I think the college needs to find funding for IT to hire more staff.	4/19/2016 8:44 AM
7	Whenever systems are upgraded, my computer at the office has problems with printing for days and even two weeks at times. As I am disabled and cannot walk to the main printer down the hall, this is unacceptable to me and causes my significant physical pain. Then I think of how the IT staff are running around trying to fix everything when it is all crashing. This January 2016 triple downloads wrecked havoc among our students and counselors.	4/18/2016 8:56 PM
8	No secure wi-fi connection. No wireless printing. Very little training or support.	4/18/2016 8:48 PM
9	Access is limited to Guest Wifi and the speeds are quite slow if there are a lot of students on campus and access the wifi nodes.	4/18/2016 5:31 PM
10	Note on software - Adobe is often not updated on teachers' stations in the classrooms making it difficult to even open an adobe document. Office software is fine. Classrooms - not so much.	4/18/2016 3:58 PM
11	I use a range of services in my area. My personal work desktop computer services have been fine, however as an administrator trying to get computers & services in some areas I oversee has been a challenge at times.	4/13/2016 11:19 AM
12	Would be really nice to have a secure wifi connection that I can log on to on my laptop and phone while on campus.	4/12/2016 2:58 PM
13	The move to Windows 8 was a mistake, SRJC held on to 7 until 10 was out. Let's get all of the Windows 8 computers upgraded to 10 ASAP (Windows 8 was the latest Vista like mistake from Microsoft). Why no Mac's ? We should have some Mac's in the labs, a percentage of our students use Mac's, Why no Linux? Atleast a few RedHat boxes so we could incorporate them in class material. How about dual platform teaching stations (Windows/Mac)? They are available at SRJC and they come in quite useful. Why can we not use the lab computers to access the Marin domain? At least a few of the lab computers need to have access to the Marin domain so instructors can use them to log into there accounts. The adjunct office is too far from the lab so I work out of the lab. It is hard enough to get a student to ask a question when you are in the room, much less when you are in another building. Printing, if the students pay a CIS fee, then they should not have to pay again to print, either stop the fee or stop the pay to print. Also instructors occasionally need to print something.	4/12/2016 2:01 PM
14	The labs at IVC were neglected until the seventh week of classes--no internet (other than the very slow COM-Guest that in not secure), broken network requiring all material to be distributed and collected via USN thumb drives taking up 30 minutes of class time, and required software not updated nor installed until the seventh week of classes. The services were not managed nor organized in preparation of the Spring 2016 semester starting, this was with advanced notice by faculty and the area dean, and the retirement of the IVC Lab Tech in June 2015!	4/11/2016 9:28 AM
15	Could use autocad & refresher training. Sketch up training would be good too.	4/11/2016 8:04 AM
16	indian valley has tools but how to get access or help. it often feels like a shell of a campus not truly supported with no one in charge there that shows any ability to really lead it. Where do you go at 5pm to get a questioned answered? not the deans office, not even sure where that is these days, but her leadership and presence is but a pretense.	4/9/2016 4:55 PM
17	Software updates/service for my course have not been done in a timely manner. For example, when I report a problem with access/software in my computer lab classes, the problem has existed for many weeks. This affects how the classroom is run and is not conducive for proper instruction.	4/9/2016 12:07 PM
18	It would be nice to be able to print from our apple devices to the printer.	4/8/2016 8:19 PM
19	Faculty are being monitored in AC as far as how many pages are being printed. Sometimes when your office printer doesn't work and you need copies for class, you need to use the printer - that's what it's there for!	4/8/2016 6:53 PM
20	For example, my desktop is running so slowly that I have to wait for it to catch up as I am typing these comments.	4/8/2016 3:33 PM
21	I can't use the wireless network to send my smartphone to my computer where the LCD projector would show it. It's been described as a 'rogue'network and not allowed and makes teaching harder for me.	4/8/2016 3:15 PM
22	As a Mac user, I would use the desktop pc in my office exactly NEVER, except that I am not allowed to print from my Mac so I have to transfer files to the pc to print. Since I barely use it, it is especially annoying that it is noisy (even though newish), so I turn it off, but it turns itself on several times a day.	4/8/2016 3:09 PM
23	Need additional software for photo and video	4/8/2016 12:03 PM
24	Note: I may just be unaware of training opportunities.	4/8/2016 11:52 AM
25	re: support - I feel it is mixed. Sometimes it is satisfactory, sometimes not. I've had emails saying a ticket is closed when the problem still exists.	4/8/2016 11:39 AM

26	IT support is good. Printing is problematic as various types of printers are used and it is hard to know how to troubleshoot each one.	4/8/2016 11:23 AM
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### Q10 How does your technology experience at College of Marin compare with other schools in which you have been employed?

Answered: 110 Skipped: 21



	Better	Similar	Worse	N/A	Total	Weighted Average
Internet speed	7.27% 8	39.09% 43	22.73% 25	30.91% 34	110	2.77
Wi-Fi access	6.42% 7	32.11% 35	28.44% 31	33.03% 36	109	2.88
Computers (i.e. appropriate speed, storage, Operating System, etc.)	8.33% 9	40.74% 44	17.59% 19	33.33% 36	108	2.76
Software (i.e. current version, updated, maintained, etc.)	5.50% 6	44.95% 49	16.51% 18	33.03% 36	109	2.77
Printing	10.91% 12	30.00% 33	26.36% 29	32.73% 36	110	2.81
Support for the above technologies at COM	11.93% 13	24.77% 27	23.85% 26	39.45% 43	109	2.91
Training for the above technologies at COM	4.63% 5	26.85% 29	23.15% 25	45.37% 49	108	3.09

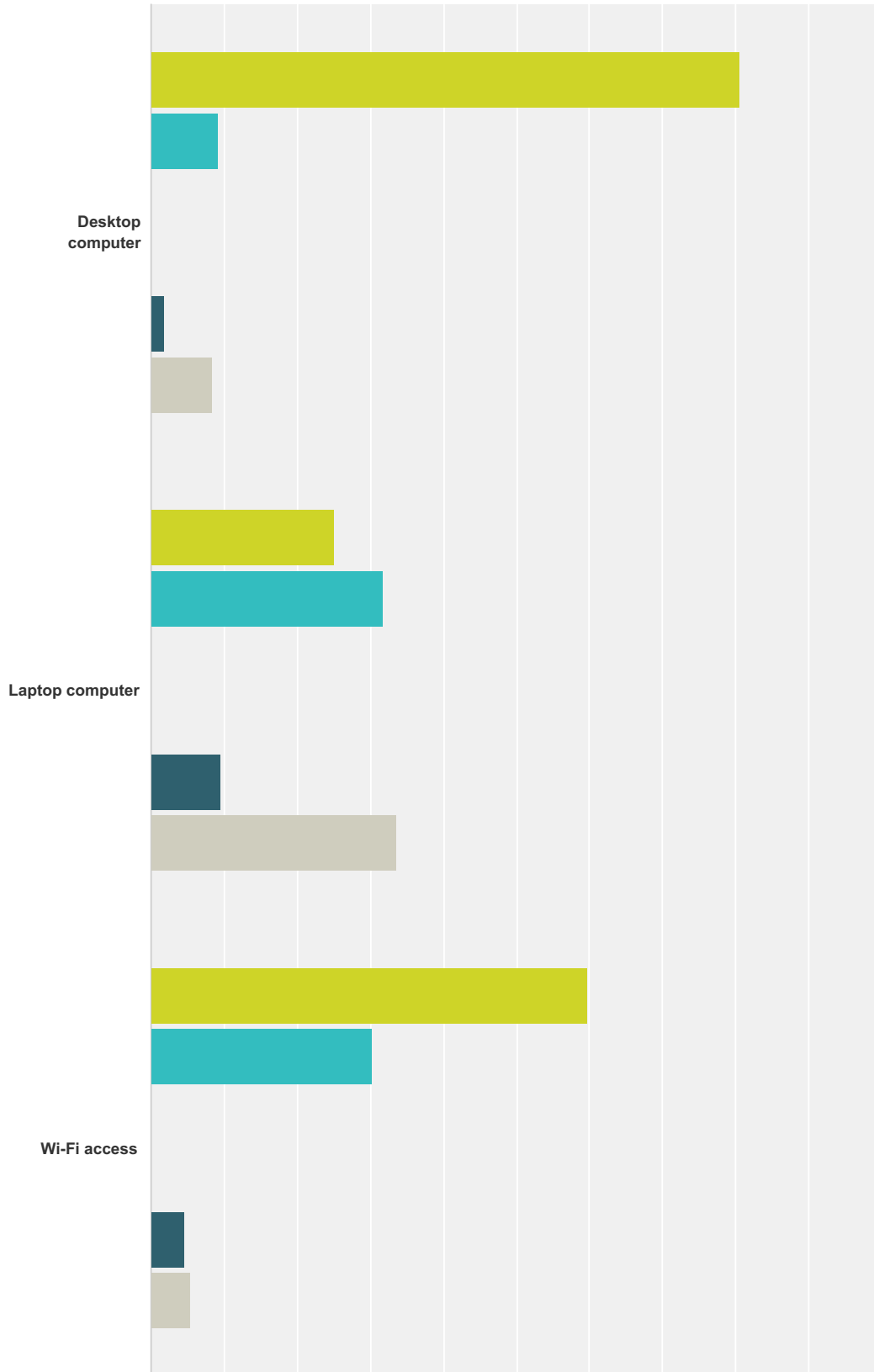
#	Other (please specify)	Date
1	Have not worked at any other schools.	4/21/2016 1:58 PM
2	Perhaps there should be a secure wifi network for those affiliated with the university in addition to a guest network with no password.	4/19/2016 4:21 PM
3	I have had some tech training at Dominican which was excellent.	4/19/2016 3:55 PM
4	I feel the IT Department is doing the best they can, but they need more staff.	4/19/2016 8:44 AM

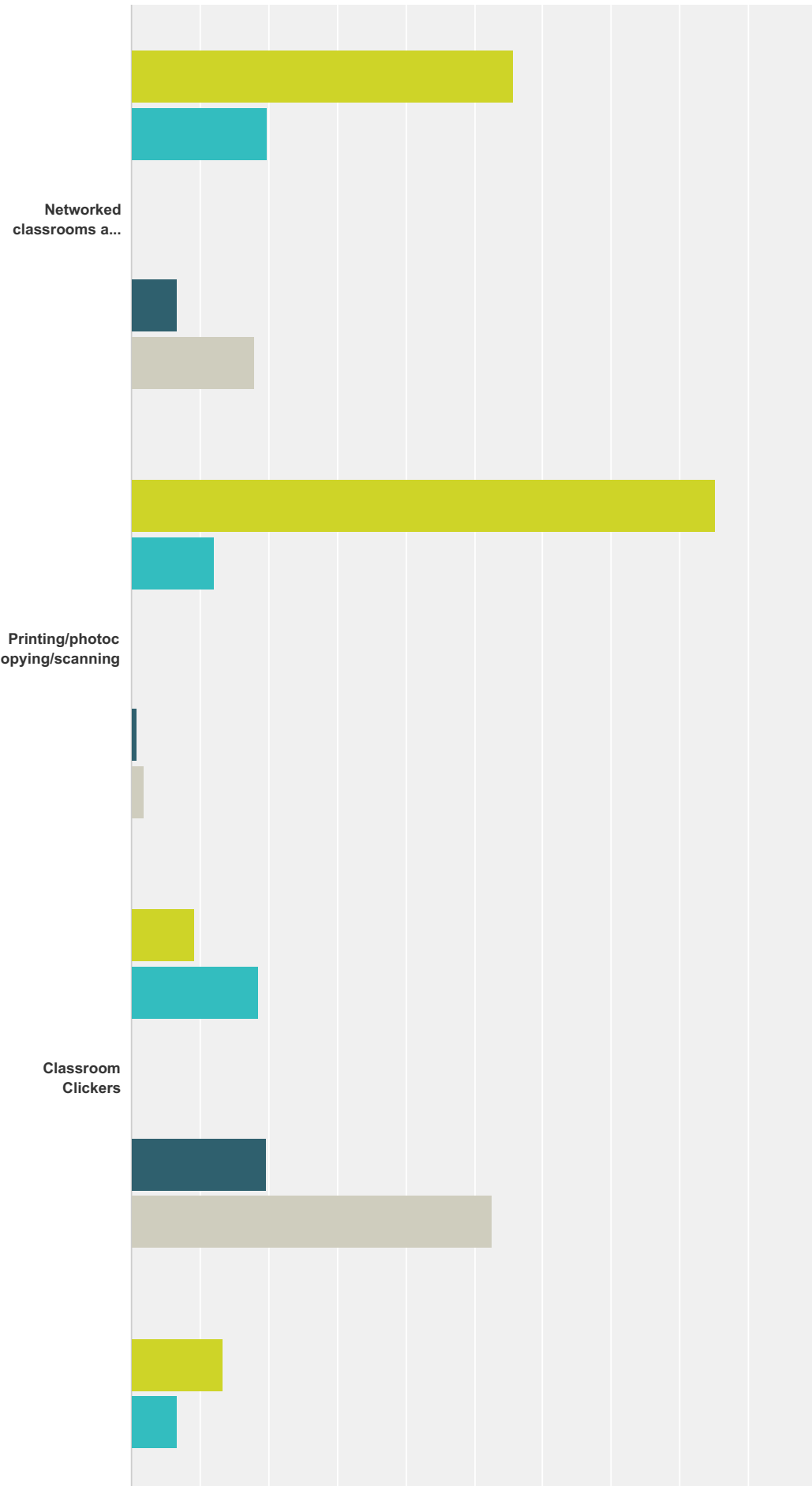


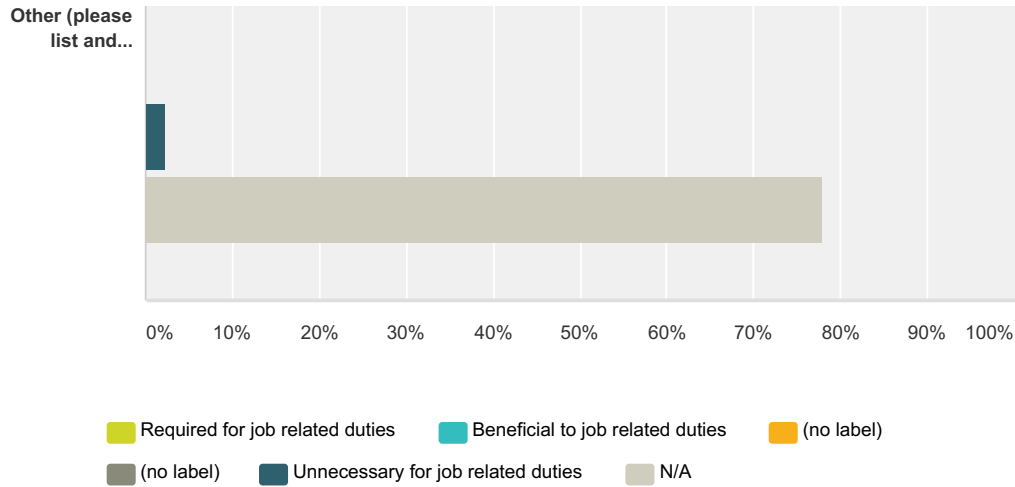
5	Not listed here is the myCOM and Moodle integration at COM. This far exceeds any other campus websites in the three other school districts that I work in. THANK YOU! The websites are amazing, very well configured (Moodle and myCOM in particular) and easy-to-use and transition between. This is what websites for schools should look like!	4/18/2016 5:31 PM
6	I taught at other schools long ago before any of this was available.	4/18/2016 3:58 PM
7	I have worked at COM for a decade so my experiences at previous institutions are not very relevant.	4/13/2016 11:19 AM
8	By printing, I'm assuming you mean easy access to printing materials for classes? Not our department printers?	4/12/2016 2:58 PM
9	At least give Greg (lab Tech) the ability to modify all computers in the labs and rooms (including Disabled Student Services resources). The same goes for Kevin in his lab area. Multimedia Services is not around when we have a problem at night.	4/12/2016 2:01 PM
10	I have not worked at other schools, only other businesses. What we have now is comparable to what I was using 15 years ago in the private sector.	4/8/2016 3:33 PM
11	I've worked at the College of Marin for over 25 years so I have no knowledge of the technology available at other schools.	4/8/2016 11:40 AM
12	Have not worked at other schools	4/8/2016 11:23 AM

### Q11 Please rate the usefulness of the College of Marin technologies that you currently use. (check all that apply)

Answered: 111 Skipped: 20







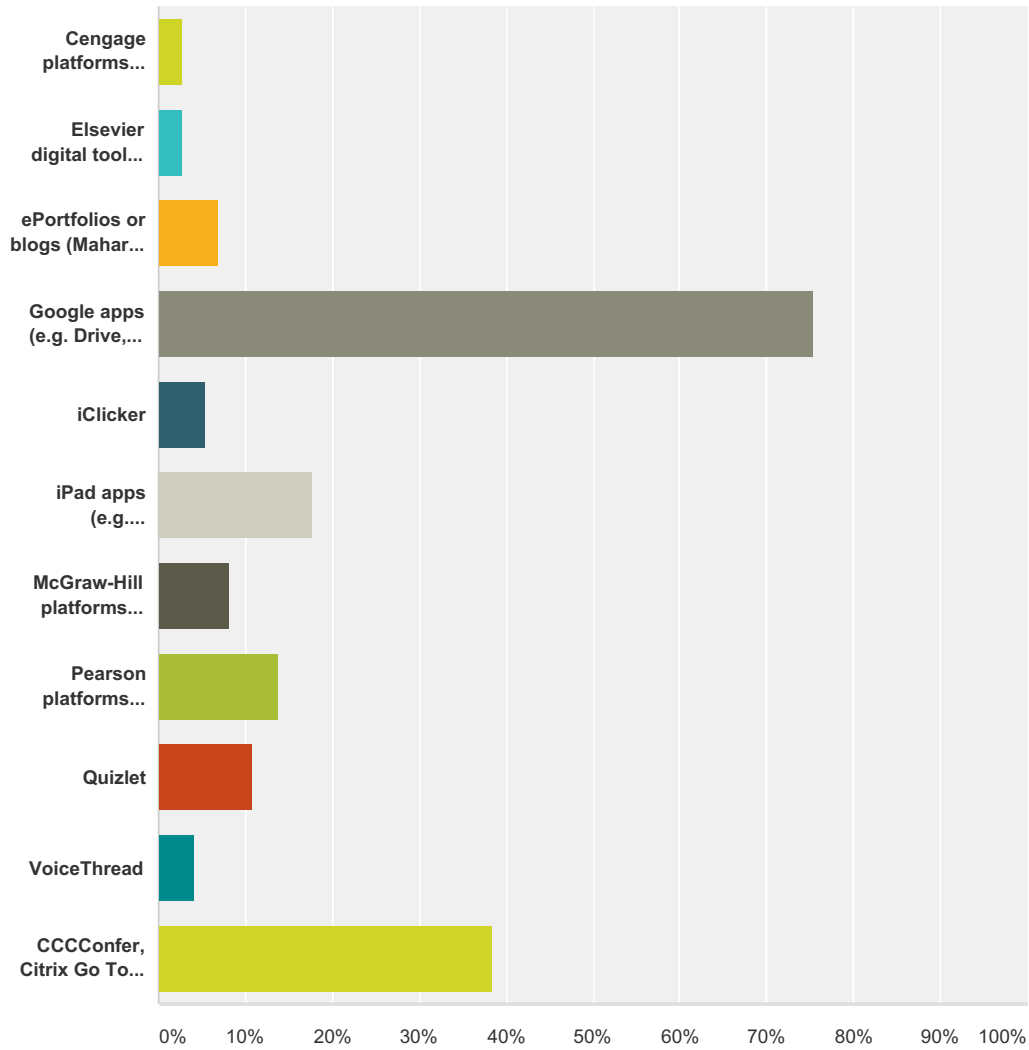
	Required for job related duties	Beneficial to job related duties	(no label)	(no label)	Unnecessary for job related duties	N/A	Total
Desktop computer	80.56% 87	9.26% 10	0.00% 0	0.00% 0	1.85% 2	8.33% 9	108
Laptop computer	25.00% 26	31.73% 33	0.00% 0	0.00% 0	9.62% 10	33.65% 35	104
Wi-Fi access	59.63% 65	30.28% 33	0.00% 0	0.00% 0	4.59% 5	5.50% 6	109
Networked classrooms and labs	55.66% 59	19.81% 21	0.00% 0	0.00% 0	6.60% 7	17.92% 19	106
Printing/photocopying/scanning	85.19% 92	12.04% 13	0.00% 0	0.00% 0	0.93% 1	1.85% 2	108
Classroom Clickers	9.28% 9	18.56% 18	0.00% 0	0.00% 0	19.59% 19	52.58% 51	97
Other (please list and describe)	13.33% 6	6.67% 3	0.00% 0	0.00% 0	2.22% 1	77.78% 35	45

#	Other (please describe)	Date
1	Fax machine; verifications of employment requests still sometimes come to HR in this manner, as "old" as it sounds	4/21/2016 1:58 PM
2	Scantron - required, needs to be updated and upgraded; Laptops (including Macs) would be far more beneficial than desktops;	4/19/2016 11:09 AM
3	Getting HDMI cables into all of the classrooms would be a real boon for those of us on newer Mac laptops.	4/18/2016 5:31 PM
4	We have class room clicker??!!! where can i get those?	4/18/2016 2:05 PM
5	What's a Classroom Clicker?	4/12/2016 2:01 PM
6	Functional and operational projector and sound in classroom or remote desktop software for all computers. Lab server to deploy licenses, regular maintenance of equipment and software prior to and during the semester.	4/11/2016 9:28 AM
7	Tablets & phones	4/11/2016 8:04 AM
8	required to do my job but not provided by the college...	4/9/2016 5:03 PM
9	the projectors in the room are sub par. The set up (where it is in the room) does not function well. It should be moved.	4/8/2016 8:19 PM
10	Digital Projectors/Screens - required	4/8/2016 12:12 PM
11	The choices are confusing - do you mean that I require each of these to do my duties, or that COM requires that I have theses to do my duties?	4/8/2016 11:44 AM

12	document readers, and desktop computers are necessary in all classrooms with access to internet and audio and moodle because I teach language classes. Smart boards would be helpful in increasing student participation.	4/8/2016 11:40 AM
13	Do not know why we print on paper, print in color?	4/8/2016 11:36 AM
14	we have too much reliance on technology and it is having a significant impact on student learning. They do have brains you know.	4/8/2016 11:16 AM
15	Projector and big screens in classrooms	4/8/2016 11:11 AM

### Q12 Do you use any of the following applications/platforms for classroom instruction or to complete work-related tasks? (please check all that apply)

Answered: 73 Skipped: 58



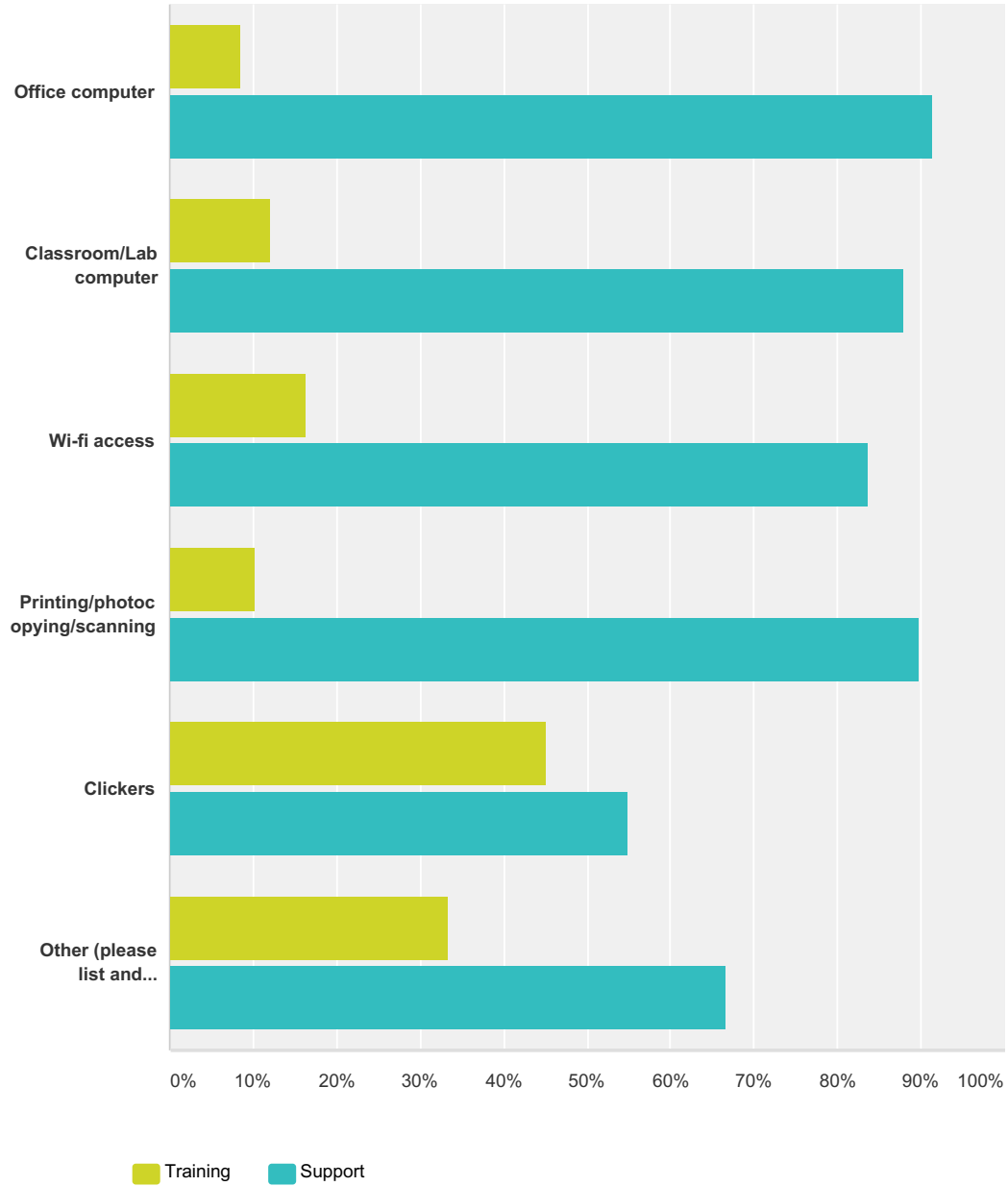
Answer Choices	Responses
Cengage platforms (MindTap, Aplia)	2.74% 2
Elsevier digital tools (Evolve, Adaptive Solutions)	2.74% 2
ePortfolios or blogs (Mahara, Weebly, Blogger, Word Press)	6.85% 5
Google apps (e.g. Drive, Maps, Classroom, Google, Docs)	75.34% 55
iClicker	5.48% 4
iPad apps (e.g. Gradebook, Show Me Whiteboard, Lecture tools)	17.81% 13
McGraw-Hill platforms (Alex, Connect)	8.22% 6

Pearson platforms (MyLab, Revel, Mastering)	13.70%	10
Quizlet	10.96%	8
VoiceThread	4.11%	3
CCCConfer, Citrix Go To Meeting, Zoom	38.36%	28
<b>Total Respondents: 73</b>		

#	Other (please specify)	Date
1	WebAssign	4/19/2016 11:09 AM
2	Unhappy with Google Plus and related apps. When were the faculty asked if this was the platform we wanted?	4/18/2016 8:48 PM
3	skype	4/18/2016 5:33 PM
4	Moodle, Canvas, and EasyGrade Pro	4/12/2016 2:58 PM
5	www.Quia.com, Youtube, Activeworlds, Powerpoint	4/12/2016 2:01 PM
6	Filemaker Pro and Excel for tracking students success and grading.	4/11/2016 9:28 AM
7	I may use more if we have the technology and training, focused on how to better educate using the tools and how to use them given our resources... I don't know what some of this is...	4/9/2016 4:55 PM
8	Optum electronic health records	4/9/2016 12:07 PM
9	kahoot	4/8/2016 8:19 PM
10	iphone apps for photography	4/8/2016 3:15 PM
11	I plane to use iclicker (as indicated above) but have not yet done so. I would appreciate COM support for iclicker use.	4/8/2016 3:09 PM
12	Cafe Learn	4/8/2016 12:48 PM
13	None of the above	4/8/2016 11:56 AM
14	I use McMillan/Worth platforms in all my courses (LaunchPad)	4/8/2016 11:44 AM
15	I would definitely use more of the above technology if training was offered	4/8/2016 11:37 AM
16	Adobe Creative Cloud	4/8/2016 11:36 AM

### Q13 For which of the following College of Marin technologies do you need support and/or training? (check all that apply)

Answered: 74 Skipped: 57



	Training	Support	Total
Office computer	8.51% 4	91.49% 43	47
Classroom/Lab computer	12.20% 5	87.80% 36	41
Wi-fi access	16.28% 7	83.72% 36	43

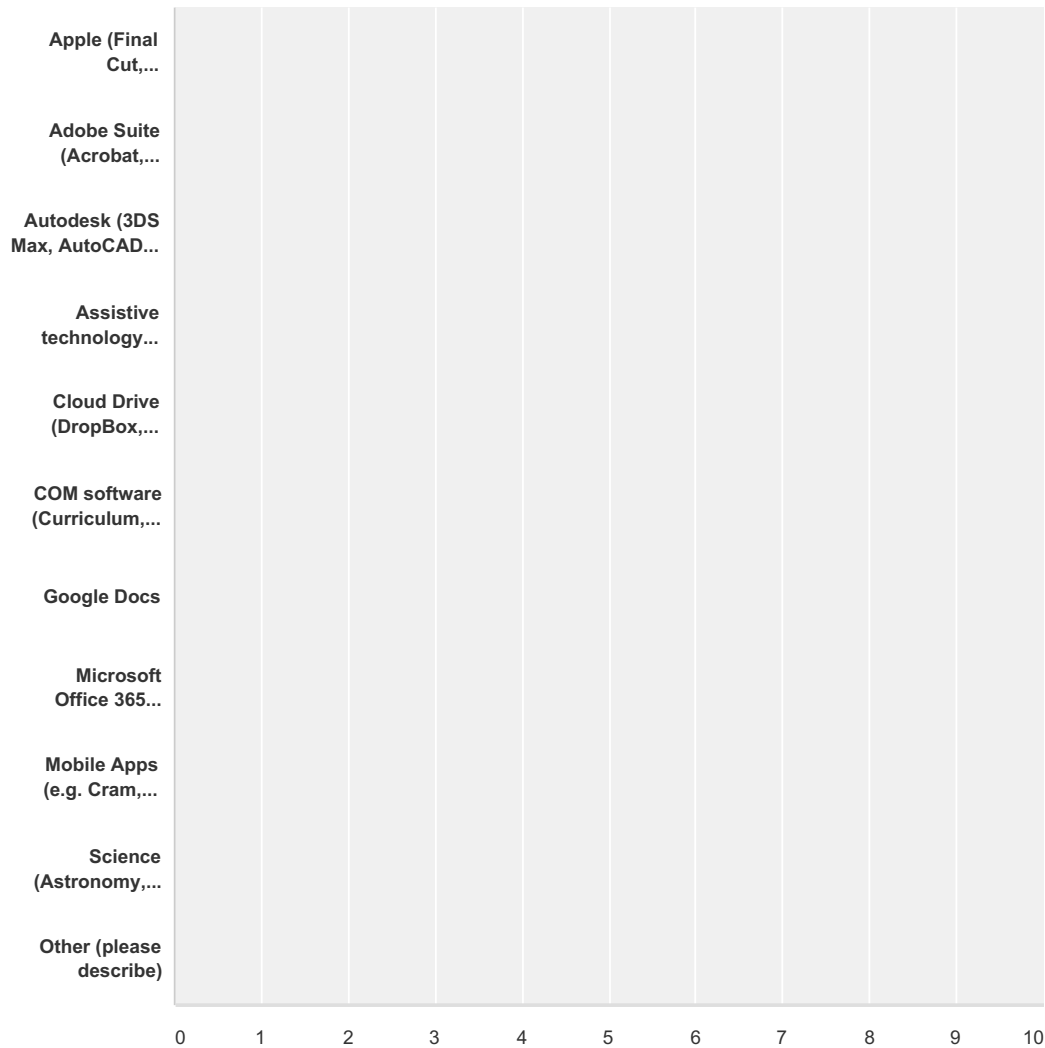


Printing/photocopying/scanning	<b>10.20%</b> 5	<b>89.80%</b> 44	49
Clickers	<b>45.00%</b> 9	<b>55.00%</b> 11	20
Other (please list and describe)	<b>33.33%</b> 2	<b>66.67%</b> 4	6

#	Other (please describe)	Date
1	interactive white board (Smart Board)	4/24/2016 11:59 PM
2	Audio-visual equipment in PA 188, 172, etc.	4/19/2016 3:55 PM
3	wi-fi needs to be secure. faculty have a reasonable expectation of privacy.	4/18/2016 8:48 PM
4	moodle-training	4/18/2016 5:33 PM
5	NONE	4/18/2016 1:41 PM
6	I am a CIS Instructor you could give me admin rights and I could do it myself, but I understand your reluctance to do so, but you should think about having a program to deputise associate Admins to handle some of the activities.	4/12/2016 2:01 PM
7	All COM related tools (i.e. Track It, Helpdesk, and the Intranet) via a Mac or a PC not in an office.	4/11/2016 9:28 AM
8	i could use an "office" computer at IVC, we always need training and support available....change happens fast, how about desk top skills, not the higher level programming training, but powerpoint presentations etc... but geared to school uses	4/9/2016 4:55 PM
9	The classroom computer/sound system in PA177 is incredibly confusing. Settings get changed with different disciplines using the room, and I am never able to successfully navigate them when I need them, so most of the time I have to figure out another (less elegant) work around. The same applies to room PA72.	4/9/2016 8:39 AM
10	see above. Sending my iphone screen to my laptop	4/8/2016 3:15 PM
11	remote desktop	4/8/2016 12:27 PM
12	None of the above	4/8/2016 11:56 AM
13	desktop computer is constantly kicked off wi-fi	4/8/2016 11:52 AM
14	Again, you are stuck on this term "training", sounds like many of these questions are a witch hunt on the IT department.	4/8/2016 11:17 AM

### Q14 For which of the following software do you need support and/or training? (check all that apply)

Answered: 89 Skipped: 42



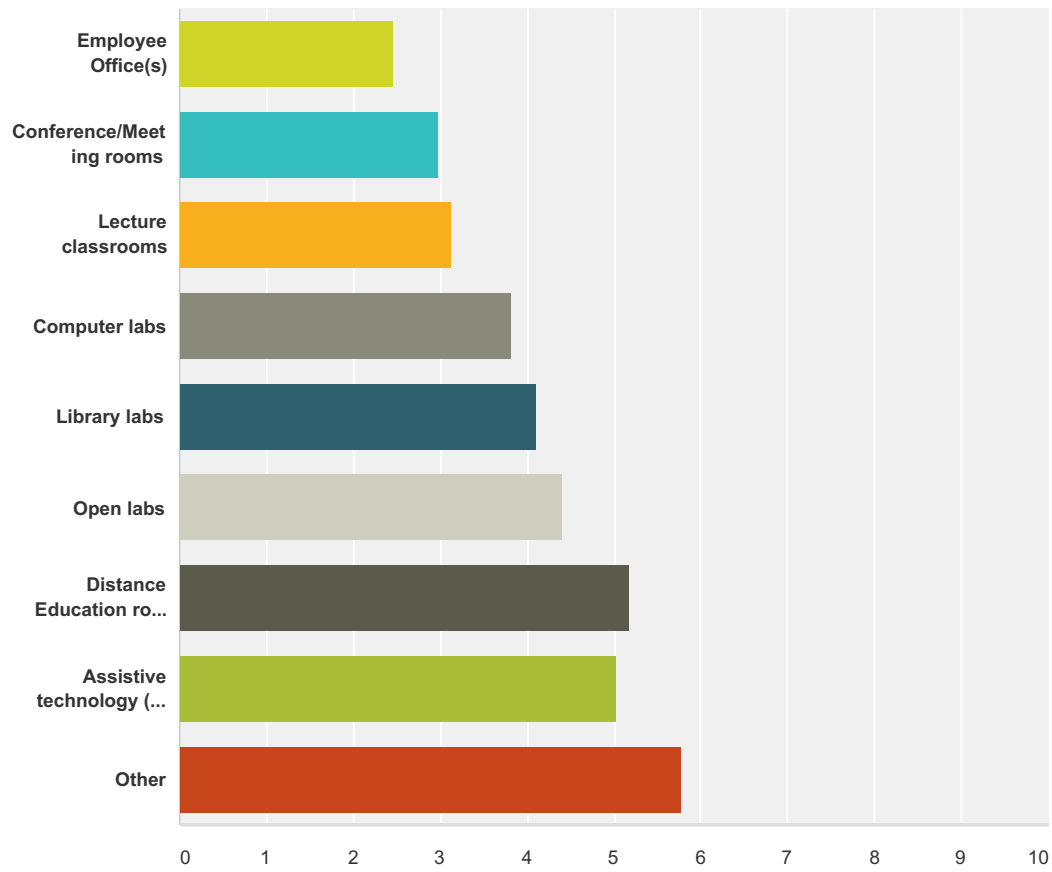
	Training	Support	N/A	Total	Weighted Average
Apple (Final Cut, Garageband, iMovie, Keynote, Numbers, Pages, etc.)	22.22% 14	22.22% 14	55.56% 35	63	0.00
Adobe Suite (Acrobat, Dreamweaver, Illustrator, InDesign, Photoshop, Premiere, etc.)	36.36% 24	30.30% 20	33.33% 22	66	0.00
Autodesk (3DS Max, AutoCAD, Inventor, Revit, etc.)	16.98% 9	5.66% 3	77.36% 41	53	0.00
Assistive technology software (e.g. Dragon, Kurzweil, ClaroRead, etc.)	19.30% 11	8.77% 5	71.93% 41	57	0.00
Cloud Drive (DropBox, Google Drive, OneDrive, etc.)	46.88% 30	26.56% 17	26.56% 17	64	0.00
COM software (Curriculum, Forms, Program Review, Track-IT/Help requests, etc.)	40.91% 27	37.88% 25	21.21% 14	66	0.00

Google Docs	<b>38.10%</b> 24	<b>23.81%</b> 15	<b>38.10%</b> 24	63	0.00
Microsoft Office 365 (Access, Excel, Powerpoint, Word, etc.)	<b>32.86%</b> 23	<b>47.14%</b> 33	<b>20.00%</b> 14	70	0.00
Mobile Apps (e.g. Cram, Flashcards, Quizlet, etc.)	<b>19.64%</b> 11	<b>7.14%</b> 4	<b>73.21%</b> 41	56	0.00
Science (Astronomy, Mathematica, PASCO Capstone, etc.)	<b>5.88%</b> 3	<b>5.88%</b> 3	<b>88.24%</b> 45	51	0.00
Other (please describe)	<b>4.76%</b> 1	<b>14.29%</b> 3	<b>80.95%</b> 17	21	0.00

#	Please list software and classes	Date
1	There should be a phone number in each class room where you can call some tech person (even at night!) to come and help you. They had that at SFSU, they would hired students to help out in that office. Anytime you had a problem, you could just call that number (day or night) and someone would come within 5 min and help you with computers, video, sound etc.	4/18/2016 2:05 PM
2	I oversee Music 116/117: Desktop Musician; ART 193/195: Digital Photography; ARCH 140/141: CAD for Architecture; as well as several online classes and many classes that use digital applications.	4/13/2016 11:19 AM
3	I would love to know the current Autodesk and Adobe software, but I do not use it for my classes, except Photoshop. We need Photoshop in the CiS lab at least a few licenses. I would use it in CIS 110, 141 and 142	4/12/2016 2:01 PM
4	The Apple computers require the use of the App store to install software or Apps that are free, but required for printing and input or output device support. This requires an Apple ID account and password.	4/11/2016 9:28 AM
5	i want training available for all technologies that are current, used at COM and relevant to the real world, used out there. technology changes what we use and how we use it very quickly these days. lets change teaching old archaic methods and material just because that's how we've always done it. Let's work on becoming a cutting edge institution located just 11 miles from the Golden Gate bridge into San Francisco. it's been a long time but we used to have a killer reputation in Business and otherwise. Let's get it back.	4/9/2016 4:55 PM
6	MediSoft and Optum software programs	4/9/2016 12:07 PM
7	I would love to have Finale - both training and software.	4/9/2016 8:39 AM
8	Apple users need to have support for this software.	4/8/2016 11:52 AM
9	It would be nice to have mini online trainings for Excel, or to be able to access the training.	4/8/2016 11:45 AM
10	Take a class then if you need in depth training. Isn't that what faculty are here for?	4/8/2016 11:17 AM

### Q15 Please rate the technology in the following areas at College of Marin.

Answered: 111 Skipped: 20



	Excellent	Satisfactory	Unsatisfactory	NA	Total	Weighted Average
Employee Office(s)	14.68% 16	56.88% 62	17.43% 19	11.01% 12	109	2.47
Conference/Meeting rooms	7.84% 8	52.94% 54	16.67% 17	22.55% 23	102	2.99
Lecture classrooms	10.38% 11	42.45% 45	21.70% 23	25.47% 27	106	3.13
Computer labs	7.07% 7	36.36% 36	12.12% 12	44.44% 44	99	3.83
Library labs	5.10% 5	33.67% 33	9.18% 9	52.04% 51	98	4.12
Open labs	5.43% 5	27.17% 25	7.61% 7	59.78% 55	92	4.41
Distance Education rooms (at IVC or KTD)	1.12% 1	13.48% 12	7.87% 7	77.53% 69	89	5.17
Assistive technology (any of the above areas)	1.19% 1	15.48% 13	9.52% 8	73.81% 62	84	5.04
Other	0.00% 0	0.00% 0	6.90% 2	93.10% 27	29	5.79

#	Please describe the strengths or limitations:	Date
1	We utilize conference rooms and classrooms to conduct interviews; the newer classrooms normally come equipped to handle this, but not all of the conference rooms are prepared (no computer, no wi-fi, etc.).	4/21/2016 1:58 PM
2	classroom computers are extremely dirty, i have to clean before I use them. disgusting...	4/21/2016 8:31 AM
3	I wish adjunct faculty could have private office space so that conversations can be more confidential.	4/20/2016 2:08 PM
4	Classroom AV setup needs updating. HDMI connections please. Laptops and in my case an iPad are the way we utilize the AV system. It should be optimized for this.	4/19/2016 9:11 PM
5	Conference/Meeting rooms would be excellent if all power outlets were connected to power; Lecture classrooms would be improved with uninterrupted wifi access; Employee office would be improved with replacing desktop with far more utile laptop (PC or Apple -- preferably Apple)	4/19/2016 11:09 AM
6	We need a dedicated IT staff member stationed in the library to troubleshoot.	4/19/2016 8:44 AM
7	The server in the MMST lab really needs to have a different "identifier" from all the other computers on the network.	4/18/2016 7:09 PM
8	Depends on the Lab. LC 150 computers are on their last legs so to speak and some do not work at all.	4/18/2016 3:58 PM
9	I just started teaching in the new AS building, I have a standing teaching station (which is good) but the cables on the computer are too short to put it on the station in a standing configuration. I use the projector with powerpoint on all my classes, this covers up most of the whiteboard which I also use, the only other whiteboard is on a side wall and every day I have to move the chairs out from in from of it. Pay more attention to the design of the classrooms, The best one I have had was in one of the portables over by HR, plenty of whiteboard room on either side of the screen. Lecture only rooms are going to become less and less useful, more rooms need to be convertable between lecture (no computers on the desk) and labs (computers on the desk). I moved my Management class from the new building at IVC to a room with computers because I needed them for the class. We have distance Education rooms?	4/12/2016 2:01 PM
10	An ADA station exists, but other than Apple ADA software, it is unclear what other software or hardware may be required of a student.	4/11/2016 9:28 AM
11	what are distance education rooms. why don't we have a library or computer labs open to students at night when we offer all the night classes?	4/9/2016 4:55 PM
12	I have received help setting up a couple Library computers with my class eText, but would like more options (locations) available for my students.	4/9/2016 8:39 AM
13	Faculty should be able to choose Apple instead of PC. Most of our department uses personal Apples with zero support from IT	4/8/2016 10:27 PM
14	A pc in my office is nearly useless as a Mac user. Also, we need a 21st century test scanner (Scantron or other), or at least something from the 1990s, that we can get digital data from.	4/8/2016 3:09 PM
15	Would be appropriate to have choice of Apple computer vs PC Windows. Color printing should be available.	4/8/2016 12:24 PM
16	Digital projection capabilities are fair, although this is true of many institutions. Given the importance of digital projections for class and administrative functions, these should be consistently high quality - and this would mean replacing them/maps on a rotational basis.	4/8/2016 12:12 PM
17	AC computer lab got used computers not new as was the policy. ADA computers,(only on in AC 116 and none in 114), are running XP very old scanners and way out of date.	4/8/2016 11:56 AM
18	Web pages should describe lab locations specific software and assistive technology.	4/8/2016 11:53 AM
19	Some labs have very old computers and components, missing headphones, etc.	4/8/2016 11:52 AM
20	The teleconferencing room in Learning Center is deficient. Equipment often does not work in that room	4/8/2016 11:45 AM
21	Have had sound problems and problems showing DVD's in the smart rooms in the new AC building.	4/8/2016 11:44 AM
22	Depends on the building. New AC building very good.	4/8/2016 11:40 AM
23	Speed can be unreliable. If multiple windows are open, computer can freeze	4/8/2016 11:39 AM
24	need more labs and labs with greater capacity. class max is 40 -- there are no labs with 40 seats	4/8/2016 11:37 AM
25	In SMN 215-217 double-classroom computer does not have ability to project to two screens simultaneously; projector is slow to come on; DVD/Blue Ray can be difficult to use (can't see device labels; instructions would be nice)	4/8/2016 11:23 AM
26	The conference rooms in the new AC building are great. Our area doesn't have a conference room or meeting room	4/8/2016 10:59 AM

## Q16 What suggestions or concerns do you have about technology at College of Marin? (please describe)

Answered: 69 Skipped: 62

#	Responses	Date
1	None	4/21/2016 12:45 PM
2	CoM is behind the times. Access tends to be spotty, hardware is dated, support minimal	4/21/2016 8:33 AM
3	Some classrooms have much better technology than others. For example, the new AC classrooms have sufficient computers and projectors, but the laptops and projectors in SMN are unsatisfactory.	4/20/2016 9:30 AM
4	I try to do everything I can with my iPad. I find it much better than laptops and desktops which are overkill for 99% of what most of us do. Whatever can be done to facilitate the use of tablets would be much appreciated (for example, is there a way to easily link to the network for printing?) also, HDMI connections for the classrooms please.	4/19/2016 9:14 PM
5	Wifi is very slow and home pages in the language lab are random	4/19/2016 8:54 AM
6	Please hire more IT staff and station one in the library to help with ongoing technology issues.	4/19/2016 8:45 AM
7	Upgrades are planned based on administrators needs and not on student, faculty or staff needs. Also, faculty and staff input are not listened to. Rather it seems it is easier to ask for forgiveness than ask for permission.	4/18/2016 9:00 PM
8	Please involve faculty in major technology decisions and offer training before implementation.	4/18/2016 8:50 PM
9	It seems to vary across campus. I am hoping that over time all of the campus infrastructure will get an overhaul to allow for HDMI projection in all classrooms. Wi-fi access and speed is my other primary concern. It would be great to have the ability to stream video for my classes on occasion but this is currently impossible with the bogged down network and the open-access Guest network as the only available option.	4/18/2016 5:33 PM
10	None	4/18/2016 5:24 PM
11	Would prefer a Mac desktop computer to make a seamless transition between home and school preparation for classes.	4/18/2016 4:42 PM
12	It is inconsistent	4/18/2016 2:14 PM
13	Have tech support day and night. Have a phone number to get tech support right away in class room. Hire some student helpers to help tech support staff. Better or more obvious connection with lap top in the class rooms. Many times, I come in to use the class room computer and someone with a lap top has unplugged thing b/c they didn't see that there was a separate plug for laptops. A "copy and paste" email distribution list for your rosters. So you can use any email program (not just outlook) to email your students before the semester starts (about textbooks).	4/18/2016 2:08 PM
14	COM needs to support Degree Works. Catalog needs to be scribed by the begging of Fall semester. Banner needs support.	4/18/2016 1:43 PM
15	Retrain current IT staff to upgrade skills & meet current college needs. More IT programming staff.	4/13/2016 11:20 AM
16	Please see earlier comment re secure wifi access on campus.	4/12/2016 2:59 PM
17	Fix the Miwok Cluster Building (#14) and upgrade the room to newer computers with the hide away desks. Not the ones in the AS building students play with the electric up and down buttons look at the ones in PC640 SRJC Petaluma Campus, (I teach there on Thursday nights at 6pm)	4/12/2016 2:19 PM
18	That all classroom technology is maintained and updated prior to the semester starting. Each semester OS and software updates are required for a functioning class and successful experience for students. Each summer (when there are little to no classes), new installs are required for new versions of software and to clean up hard drives and check basic operation of systems. This should be planned, scheduled and require input from faculty & staff of needed updates via a form submitted before the end of a semester in preparation of the subsequent semester.	4/11/2016 9:39 AM
19	some projectors will need more up-to-date cables (some still only 15 pin connectors, and most laptops do not have this anymore); or, placing cord adaptors would be fine	4/11/2016 8:24 AM

20	Difficult for instructors to do basic updates to computers/install software. Annoying to have to call someone to do it when it should take 30 seconds on our own. Never was told how to access COM wi-fi as a part-time instructor (always had to log on as a guest), nor could I access the computer in the shared teacher's room with my COM email information (always hoped another teacher had logged in and used their account).	4/9/2016 11:32 PM
21	tech is outdated, support is minimal (still called IT?) and training is not provided when needed	4/9/2016 5:04 PM
22	see notes already provided... I do appreciate the complexity of the job at hand. but make access (user interface) and service more clear and direct to students and teachers, that would be a great start. and have someone inventory (audit) our webpages, they are filled with old names, phone numbers and people that not longer work here, and directions that are not clear in some place, and that audit should also be user interface, what do you have to do to get somewhere. and lose the language that does not make sense to someone who is not working in administration at the college. Clear and simple is often better to engage users.	4/9/2016 4:59 PM
23	More support/personnel needs to be available for IVC computers/computer lab.	4/9/2016 12:08 PM
24	Please don't do a major upgrade of the server over a vacation break unless you are certain that there will be no issues or problems when the semester starts again. We have had nothing but problems ever since the server was upgraded over the winter break.	4/9/2016 11:06 AM
25	My office computer appears not to be hard wired to the Internet (PA 186). This has not been discussed with me, and after a couple requests, I see I am simply connected via wifi. What's up with the that??	4/9/2016 8:44 AM
26	Need to provide Apple computers to those who use them. Most of our department uses Apple and we not only have zero support from IT, they actually get pretty pissy about it when we ask for support. This is especially absurd when they change the exchange link THREE TIMES in one school year and have no idea how to tell us Apple users how to fix get access to the new exchange for our email. It is just plain stupid!	4/8/2016 10:29 PM
27	All faculty are not on the same page. This makes it hard for the students.	4/8/2016 8:20 PM
28	Support system - a phone number faculty/staff can call and an actual person will pick up who knows how to solve computer related problems.	4/8/2016 6:55 PM
29	Very concerned about what appears to be poor planning and lack of foresight when IT makes changes. Poor timing of updates/changes had significant negative impact on students and faculty at the beginning of this semester.	4/8/2016 6:14 PM
30	beefed up education of software and office apps	4/8/2016 4:30 PM
31	The Technology needs to be updated i.e. staff computers, printers, phones ect.	4/8/2016 4:23 PM
32	Overall, it's better than it has ever been, but still needs to improve	4/8/2016 3:35 PM
33	The WiFi is not accessible everywhere on both campuses including classrooms.	4/8/2016 3:34 PM
34	Macs in offices and on networks. Reliable wifi access everywhere is vital.	4/8/2016 3:19 PM
35	Allow me to connect my iphone to laptop instead of using a VGA cable	4/8/2016 3:15 PM
36	The classroom's computer's software/hardware is outdated and slow. Position of computer directly under screen is terribly awkward.	4/8/2016 2:23 PM
37	fabulous new equipment - with no training	4/8/2016 2:19 PM
38	Control over Moodle courses is extremely limited. At least allow us to back-up our own courses and restore our own courses to reduce the amount of time setting up Moodle courses each semester.	4/8/2016 12:49 PM
39	We're way behind; the computers crash, the IT employees are behind and disgruntled. It's hard to get help on desktop issues.	4/8/2016 12:48 PM
40	The should be a clearer path and access to training on optional and required software and programs	4/8/2016 12:28 PM
41	I find the quality of support to be exceptionally high, and I am comparing this to my experiences at another CC and Stanford. I do think that it might be beneficial for the college to have a webpage with links to 'how-to' videos/instructions for those needing some basic assistance. A colleague of mine worked at Stanford and to address the constant need for folks to know how to do things (from the basic change a word doc to a pdf to more advanced) they simply used Lynda.com.	4/8/2016 12:16 PM
42	Need Smart classroom training	4/8/2016 12:11 PM
43	Lack of personal, need of communication skills, very rude, condescending	4/8/2016 12:09 PM
44	Seems to be a lot of non-used equipment.	4/8/2016 12:07 PM

45	ADA computers need upgrading in labs. Garages in AC labs are unnecessary and destroy keyboards and mice. Because of the limit to the size of the monitors in garages monitors are too small, set way back cannot be moved, for people with vision problems.	4/8/2016 12:02 PM
46	WiFi access for student laptops and other devices.	4/8/2016 11:54 AM
47	Technology is bound to not work at times. Sometimes, many problems arise at once. Adequate staffing needs to be in place to handle the cases wherein there are multiple issues that are all a priority.	4/8/2016 11:53 AM
48	Hardware has to be replaced. It should not fall to depts. to replace outdated technology.	4/8/2016 11:52 AM
49	AC building classroom technology is defective.	4/8/2016 11:50 AM
50	Perhaps more support staff in IT would help alleviate some training, upgrading, and support issues.	4/8/2016 11:50 AM
51	I've been waiting over 3 months to get my key fob properly programmed. That seems much too long.	4/8/2016 11:49 AM
52	There are always changes and upgrades, and I feel I am always trying to catch up. For example, having one session on Office 365 doesn't really cut it for me. I learn new things by asking my co workers who seem more tech savvy than I am.	4/8/2016 11:46 AM
53	As an instructor, I'd like to have more control over Moodle. E.g., I would like the ability to show and hide my pages myself, rather than having to request support when I want to show them earlier or longer than scheduled	4/8/2016 11:45 AM
54	The technology should be upgraded in the classrooms in LRC building.	4/8/2016 11:43 AM
55	We have a lot of staff that do not know how to use basic technology or software, I think a lot of the items offered are very under utilized do to the staff not knowing how to use them or embracing it. Especially older staff and with the use of Marin.edu email as a formal form of communication.	4/8/2016 11:42 AM
56	when will the issues with at home email be fixed? I'm still not getting all school email at home.	4/8/2016 11:40 AM
57	Computers are outdated and slow. They aren't wiped regularly so we have user information for logins that haven't been used in years taking up space.	4/8/2016 11:39 AM
58	Nursing skills lab laptop computers are slow and a poor design (ports for video and audio are on opposite sides of the computer)	4/8/2016 11:25 AM
59	Not enough support for problems when they arise. Left to our own devices often to figure out the issues with software. Network is a big issue. Connectivity is spotty and changes and disconnects constantly that interfere with work being performed.	4/8/2016 11:24 AM
60	as an employee if the M&O dept. I believe we should have tablets to help us record work orders, check mail, etc	4/8/2016 11:24 AM
61	That the TPC committee stop trying to blame everyone and actually come up with solutions. Management is not their role. Training is not their role. Interesting how faculty get 45k a year in professional development funds but still require "training". Should we take a survey to see if you are adequate to teach your classes, I think not.	4/8/2016 11:20 AM
62	My computer frequently locks up and run slows. slows my work pace	4/8/2016 11:20 AM
63	None, there's more than enough technology in all of our lives and if you give it some thought you would find it's not making our lives any easier just more demands on everything. We're certainly not getting any happier, just more stress.	4/8/2016 11:19 AM
64	There is no procedure or webpage form that I am aware of in place for reporting broken or malfunctioning computer that need to be fixed in LC150, the English Skills Lab, or individual classrooms.	4/8/2016 11:15 AM
65	there's too much concern about "security" and not enough about building community	4/8/2016 11:07 AM
66	Would love to have better wifi access out in the Physical Education center so we can get the electronic locks, broadcast better, etc	4/8/2016 11:01 AM
67	ADA accessibility, hardware/software/printing issue support, network service consistency, training in new programs/services	4/8/2016 10:59 AM
68	New faculty need training on Track-it, the portal, etc. People are busy and can't anticipate every situation that might arise, and I feel uncomfortable bothering my co-workers with these questions. Rather than seek out training and support on an ad-hoc basis, would prefer that I would have had a 1-2 hour overview in advance. When I have asked for training (ex: Moodle,) I received excellent support. I just wish that I had been trained for the basics a bit earlier on.	4/1/2016 1:26 PM
69	Need more training from initial employment onward rather than as we go.	3/10/2016 9:36 AM



## Q17 Any future technology needs that should be considered? (please describe)

Answered: 46 Skipped: 85

#	Responses	Date
1	we need to find out what is best for the students and then go from there	4/21/2016 8:33 AM
2	Further support and options for using Macs for faculty.	4/20/2016 9:30 AM
3	Scantron machines should be upgraded so that statistical analysis can be performed; Apple products should be considered; laptops should replace office desktops.	4/19/2016 11:11 AM
4	Privacy is an important issue that has not been adequately assessed or addressed.	4/18/2016 9:00 PM
5	I'm still trying to get my key fob to work.	4/18/2016 8:50 PM
6	texting options with our phone system with students. Most students don't use voicemail they use text.	4/18/2016 5:34 PM
7	None that I can think of!	4/18/2016 5:33 PM
8	No	4/18/2016 5:24 PM
9	Mac desktop computer in office	4/18/2016 4:42 PM
10	Access to instructional media site like netflix, make sure computers are updated to handle prezi and other presentation software	4/18/2016 2:14 PM
11	see above	4/18/2016 2:08 PM
12	To equip offices with a choice of Apple or PC on the same screen	4/18/2016 1:49 PM
13	Webextender! All petitions could be scanned and saved in Webextender for counselors to access.	4/18/2016 1:43 PM
14	Eventually we will need the software that coordinates (not just monitors, like in as 116) the teachers station with the student stations. In the future I should be able to lecture and then push a real time electronic quiz to the students stations. The more integrated the process is with the lecture the better.	4/12/2016 2:19 PM
15	Each lab should have remote desktop software for managing student activity and as a alternate solution if the projector fails. Each classroom/lab should have sound and a document projector to easily display student work, books, and Apps on a smart phone or tablet.	4/11/2016 9:39 AM
16	better wi-fi, especially in farther parts of IVC - could show better maps and such for classes	4/11/2016 8:24 AM
17	get up to date first	4/9/2016 5:04 PM
18	An alternative to GoPrint?	4/9/2016 11:06 AM
19	If we are going to change from Moodle to something by else, I would appreciate plenty of prior training/warning.	4/9/2016 8:44 AM
20	Apples with someone in IT who knows how to use them.	4/8/2016 10:29 PM
21	electronic office docs such as PAF's,	4/8/2016 4:30 PM
22	All future technology	4/8/2016 4:23 PM
23	Purchasing better quality computers	4/8/2016 3:35 PM
24	More Apple compatibility.	4/8/2016 3:34 PM
25	scantron with data output to computer	4/8/2016 3:19 PM
26	Technology should always be up to date.	4/8/2016 2:23 PM
27	More education for the IT staff, and hire more staff.	4/8/2016 12:48 PM
28	Apple technology	4/8/2016 12:28 PM
29	HMDI connections for future digital projectors.	4/8/2016 12:16 PM
30	we are so far behind .....	4/8/2016 12:09 PM
31	Yearly 20 percentage budget for replacement.	4/8/2016 12:07 PM

32	Mobile apps for quizzes	4/8/2016 12:04 PM
33	3D printers, Double sided printers to save paper. Booting on Linux and windows so students have a choice.	4/8/2016 12:02 PM
34	An app for College of Marin.	4/8/2016 11:54 AM
35	Increase staffing.	4/8/2016 11:53 AM
36	More smart boards, document readers in all classrooms. We need a new printer in AC111 to arrive in the summer before the students return in the fall. The old one is failing and jams every other day.	4/8/2016 11:43 AM
37	Phone system directory managed better. at this time we have no way of tracking, or at least there is no global directory that seems to be up to date and accurate. Or when a new employee is added, it is not communicated on how to reach them.	4/8/2016 11:42 AM
38	various tech training for delivering de classes	4/8/2016 11:40 AM
39	Better Internet access on campus.	4/8/2016 11:39 AM
40	How about wireless keyboards and mouse for desktops? Ergonomic too.	4/8/2016 11:24 AM
41	see above	4/8/2016 11:24 AM
42	better computers/ faster processors, more memory	4/8/2016 11:20 AM
43	No	4/8/2016 11:19 AM
44	MyCom phone app	4/8/2016 11:15 AM
45	a staff member to supply and check on white board markers in the classrooms on a routine basis; develop a college-wide policy about student use of cell phones during class	4/8/2016 11:07 AM
46	See above.	4/8/2016 11:01 AM

## Q18 Additional comments or suggestions:

Answered: 24 Skipped: 107

#	Responses	Date
1	None	4/21/2016 12:45 PM
2	CoM talks a lot about being on the cutting edge, but we are far from it. And, there is an error on our homepage!	4/21/2016 8:33 AM
3	Fix the email system from my comportal and update computers in LC 150	4/19/2016 8:54 AM
4	The IT Department is doing the best they can, but they need more help.	4/19/2016 8:45 AM
5	Please listen to and appropriately and respond to faculty and staff concerns. Do not plan three upgrades simultaneously. Try to be more proactive than reactive.	4/18/2016 9:00 PM
6	I LOVE the Moodle configuration and the ability to easily transition between MyCOM and Moodle! Thank you so much!	4/18/2016 5:33 PM
7	Thanks!	4/18/2016 5:24 PM
8	I have probably already made enough. I like The College of Marin, it is my favorite College to teach at so all suggestions are made with the idea to make it better. Also the students need a safe comfortable space to study in, like an on-site starbucks. It should have a few computers that can be used for any legal function and wifi for smart devices. In the student services building there is a room with a mural of John Lennon on one wall (low wood slat ceiling), if this area was separated from the big open area in the middle it would make a great on campus coffee/ study/ kick-back area for the students. Yes, there is the library, but it is not a comfortable space. I received both my degrees at CSULB and I always studied (with many other students) in the Blue Marble (a coffee house in the student union) or The Nugget (A pizza bar in the student union building). It really made a difference.	4/12/2016 2:19 PM
9	I would expect an academic institution to be better organized and staffed to prepare and maintain technology at both campuses to fully support student success and access, and to meet all CCCCCO Ed Code and ACCJC/WASC requirements to avoid WASC Warning or even Probation.	4/11/2016 9:39 AM
10	stronger Wi-Fi, so I can access Google Maps for classes	4/11/2016 8:24 AM
11	Stacey Lince has been incredible helpful, patient and available. Her expertise and invaluable service should be recognized (by more than just a "thank you" ).	4/9/2016 8:44 AM
12	Thanks for asking us our opinions.	4/8/2016 6:55 PM
13	IT has created an impression of poor communication with faculty & students. Frankly now have shaky confidence in IT developing a cohesive tech plan for the college going forward and hope I can be proven wrong.	4/8/2016 6:14 PM
14	The quality of my desktop and my internet speed has declined in the past few years. It is negatively impacting my ability to efficiently do my work.	4/8/2016 3:35 PM
15	I want to use clickers and am waiting to see if COM will support one system or another. Also, IT has an almost invisible presence on the COM website. With many departments, if I have a question, I can usually find the answer on my own via the website or intranet or MyCOM. But not if it is IT.	4/8/2016 3:19 PM
16	When we got the new computers through the lease a couple of years ago, we were told that all copy machines, computers and printers would be leased going forward. Our dept needs a printer and we were told the college would not lease us one. I don't understanding why the college isn't able to lease one for our dept. We have a b n white printer but the dept needs a color one.	4/8/2016 1:57 PM
17	MyCOM and Moodle announcements and email have been inconsistent, and it is still difficult to reach students. Office 365 and free mobile iOS apps have helped on the instructor side, but still not clear for students. Would hope for electronic communication with students to be more consistent and reliable.	4/8/2016 12:28 PM
18	Santa Rosa is an example of technology we should pay attention to	4/8/2016 12:09 PM
19	More accurate and realistic budget.	4/8/2016 12:07 PM
20	Computers for student use should be running the most current version of Microsoft operating systems, as that is likely what students are used to.	4/8/2016 12:03 PM
21	KDFC Classical music playing in open computer labs.	4/8/2016 12:02 PM
22	I would like to see some type of formalized, regular support training that is specific to the job requirements.	4/8/2016 11:46 AM

23	Quick micro managing departments and concentrate the efforts on students.	4/8/2016 11:20 AM
24	No	4/8/2016 11:19 AM