

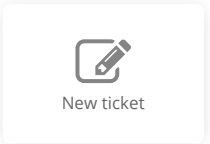
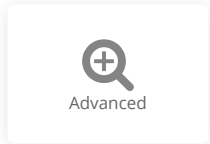


New ticket

search... (or ticket ID)

For more accessible versions of these documents, please contact the College of Marin's Student Accessibility Services (SAS) at:
Tel: (415) 485-9406
Fax: (415) 457-4791
Email: sas@marin.edu

Search Knowledge base...



Help Desk

Online Learning Support (14 articles)

- > [CCCApply](#)
Wednesday, February 10, 2021
- > [Accessing MYCOM email](#)
Thursday, January 14, 2021 mycom portal outlook office 365 email mycom webmail
- > [Adobe Digital Signature](#) for technicians only
Updated: Tuesday, May 26, 2020 adobe signature docu sign

View all

Application Support (16 articles)

- > [Securing Email through Microsoft Outlook Encryption](#)
for technicians only
Updated: Friday, September 3, 2021
- > [Installing Citrix for Windows 10](#)
Updated: Wednesday, February 24, 2021 windows 10 citrix virtual desktop
- > [Installing Citrix on a Mac](#)
Updated: Wednesday, February 24, 2021 citrix virtual desktop working from home

View all

Audio/Visual Device Support (20 articles)

- > [Webcam on HP all-in-one](#)
Wednesday, February 23, 2022 zoom zoom setup webcam camera
- > [PowerPoint Viewing Options](#)
Updated: Tuesday, March 31, 2020 powerpoint viewing viewing options
- > [How to Remove Computer from Tablet Mode](#)
Updated: Friday, April 14, 2023 tablet tablet mode

View all

Documentation (6 articles)

- > [Setup Outlook on iPhone](#) for technicians only
Friday, October 15, 2021 outlook iphone setup
- > [Phishing Awareness](#) for technicians only
Updated: Tuesday, March 31, 2020 email phishing scam scammer
- > [How to edit Documents in Jitbit html editor](#) for technicians only
Updated: Tuesday, March 31, 2020

View all

Telephone/Voicemail support (8 articles)

- > [Voicemail Management through Microsoft Outlook](#)

Wireless Support (8 articles)

- > [How to remove certificates in windows 10](#)

Updated: Tuesday, March 31, 2020 outlook phone voicemail ip phone

> [Unified Messaging Change Form \(Voicemail options\)](#)

Updated: Tuesday, March 31, 2020 phone voicemail ip phone messages

> [Mitel Phone 5312 & 5324 Models Quick Reference Guides](#)

Updated: Tuesday, March 31, 2020 phone voicemail ip phone guide 5312 5324

[View all](#)

Wednesday, November 3, 2021 windows 10 problem wifi certificates cloudpath

> [Wireless and Mobile Device Management Services](#)

Updated: Tuesday, March 31, 2020 wireless iphone wireless setup ipad android mobile

> [Setup Windows 7/8/10 for COM Wireless](#)

Updated: Tuesday, September 28, 2021 wireless windows windows 7 windows 8 windows 10 win7 win10

[View all](#)

Infrastructure

Back-end Services (6 articles)

> [Setting up Bria solo](#) for technicians only

Tuesday, December 8, 2020

> [Setting up Teleworker access for Enrollment Services](#)

for technicians only

Tuesday, December 8, 2020

> [HP switch setup](#) for technicians only

Updated: Monday, July 23, 2018 hp switch

[View all](#)

[outlook \(14\)](#)

[email \(10\)](#)

[office 365 \(9\)](#)

[phone \(8\)](#)

[wireless \(8\)](#)

[office \(7\)](#)

[voicemail \(7\)](#)

[zoom \(7\)](#)

[ip phone \(6\)](#)

[iphone \(6\)](#)

[View all ...](#)

[? Get help for this page](#)